

SKMCH&RC – Peshawar

**Clinical Performance Dashboard**

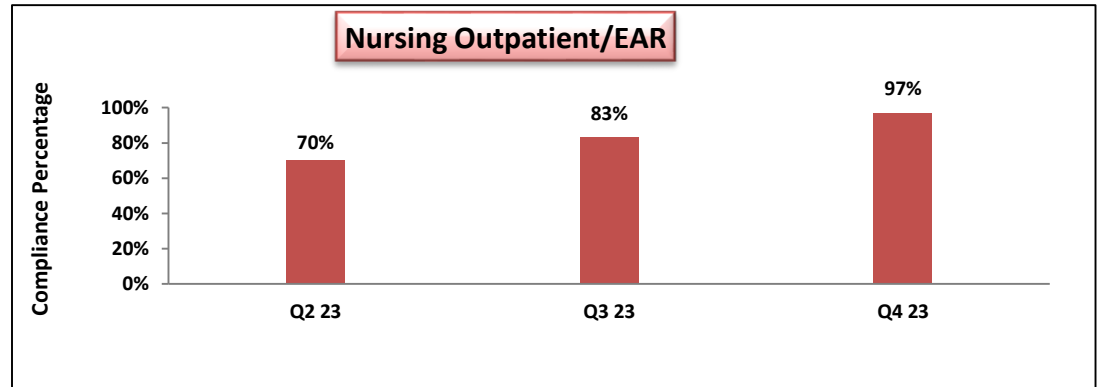
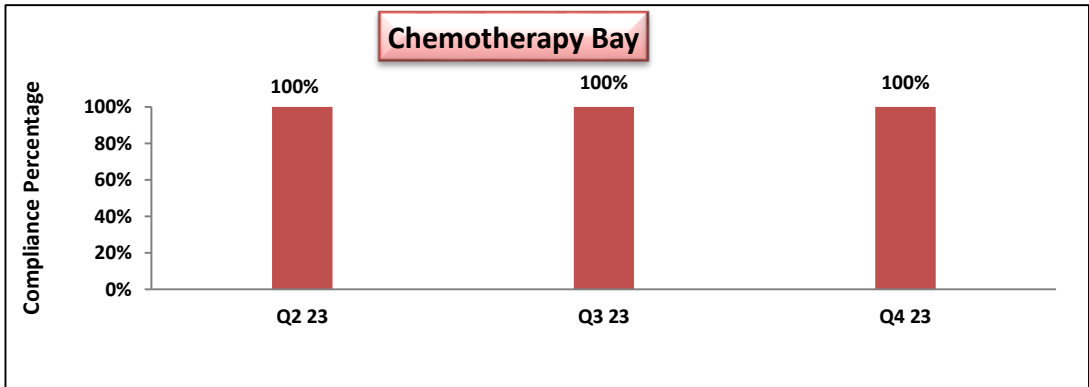
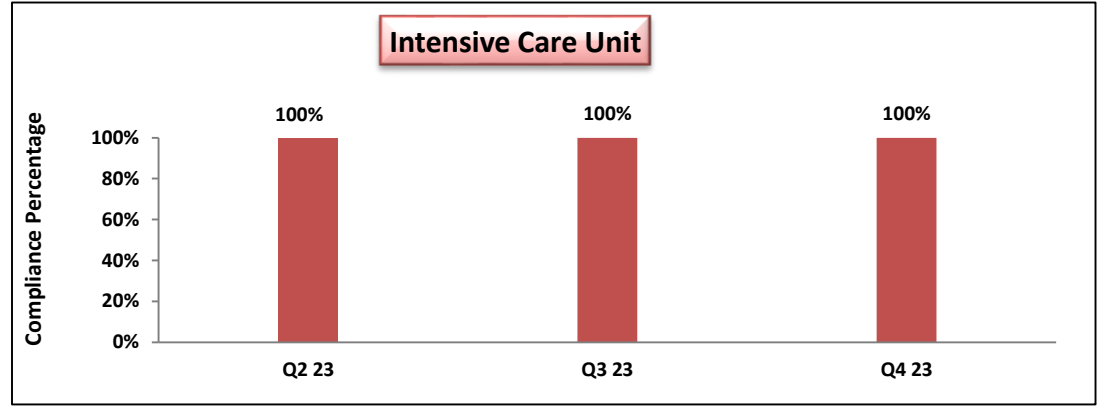
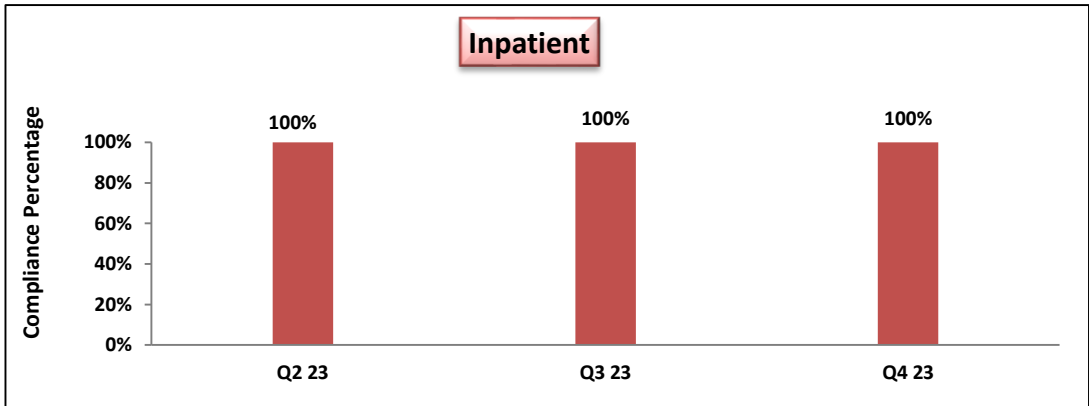
**4<sup>th</sup> Quarter 2023**

# International Patient Safety Goals

## Two identifiers are used while providing care – Direct observation

### Patient Identification Compliance

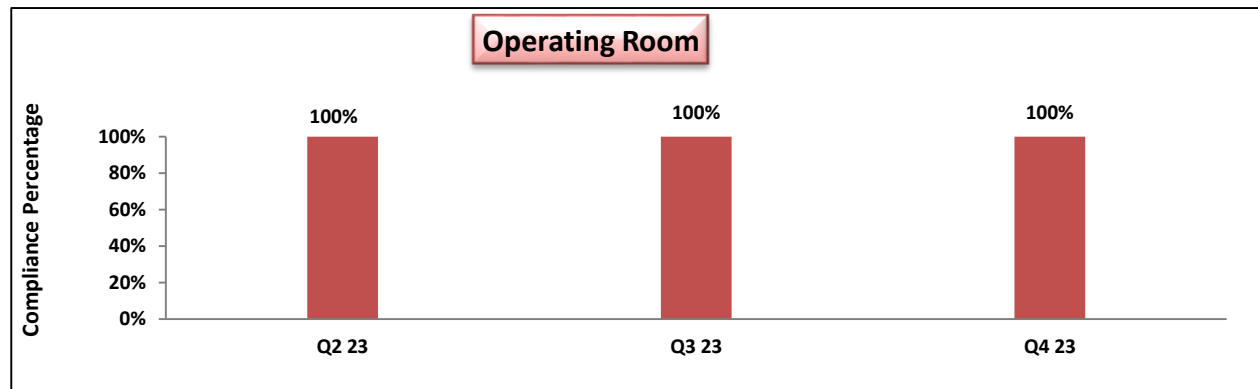
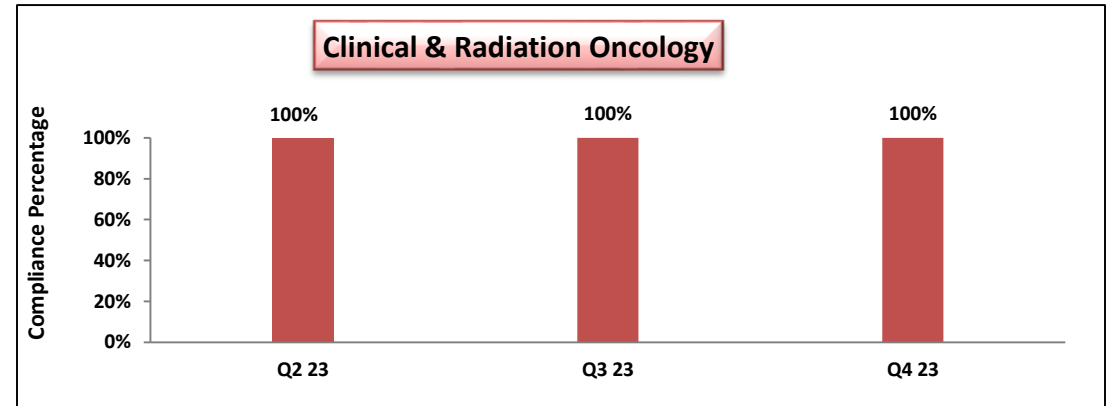
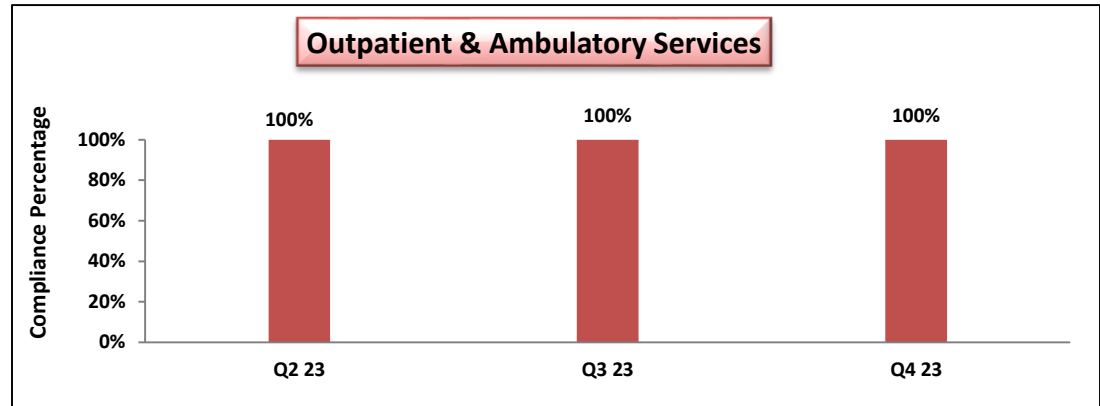
Target = 100%



Note: Real-time observational audits started in Q2-2023

# International Patient Safety Goals

Two identifiers are used while providing care – Direct observation  
Patient Identification Compliance  
Target = 100%

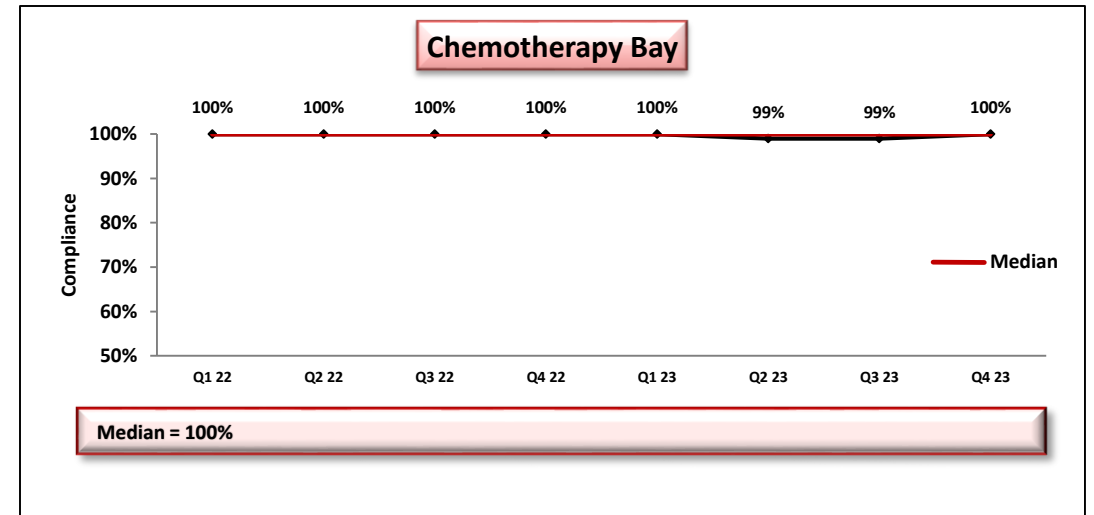
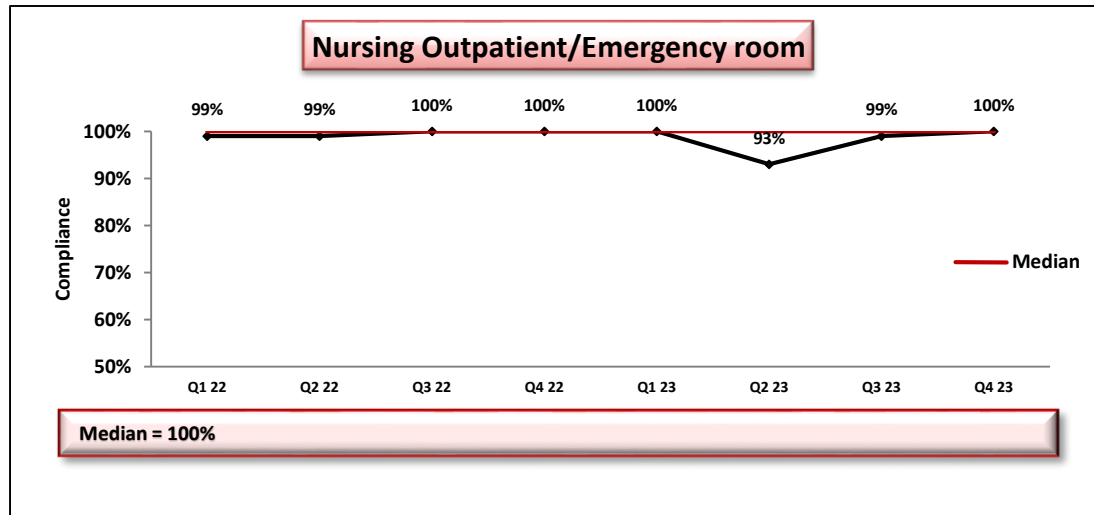
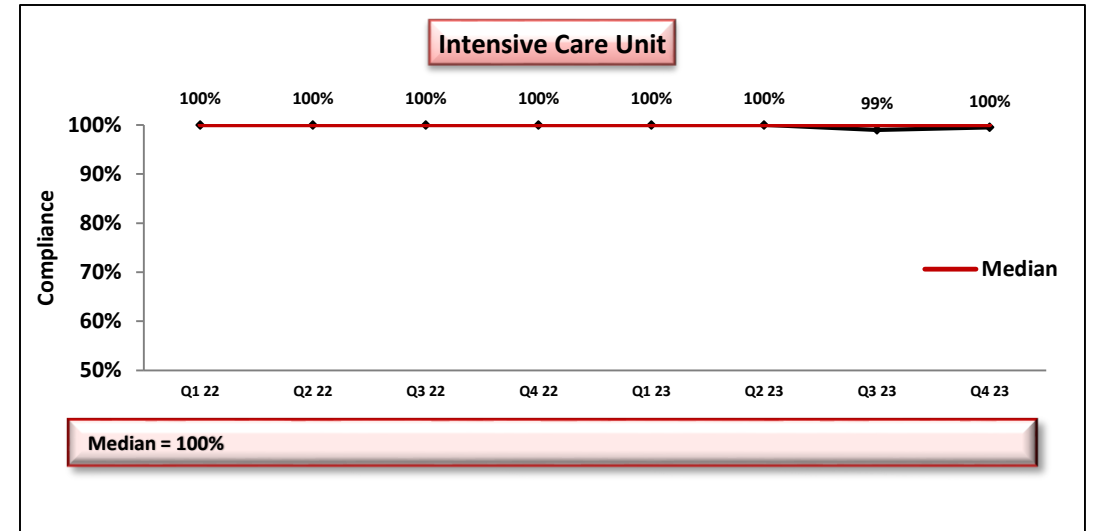
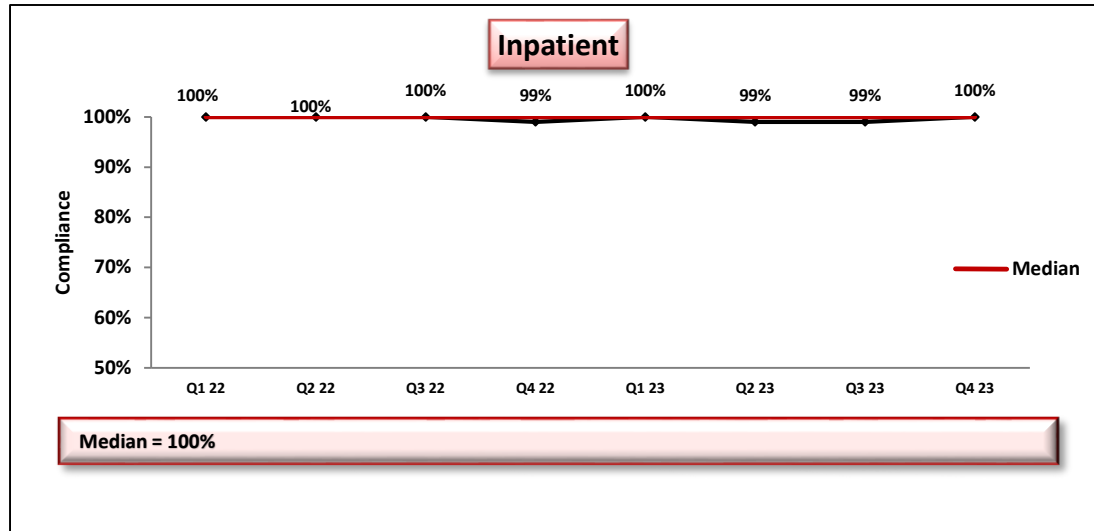


Note: Real-time observational audits started in Q2-2023

# International Patient Safety Goals

## Nursing Handover Completeness

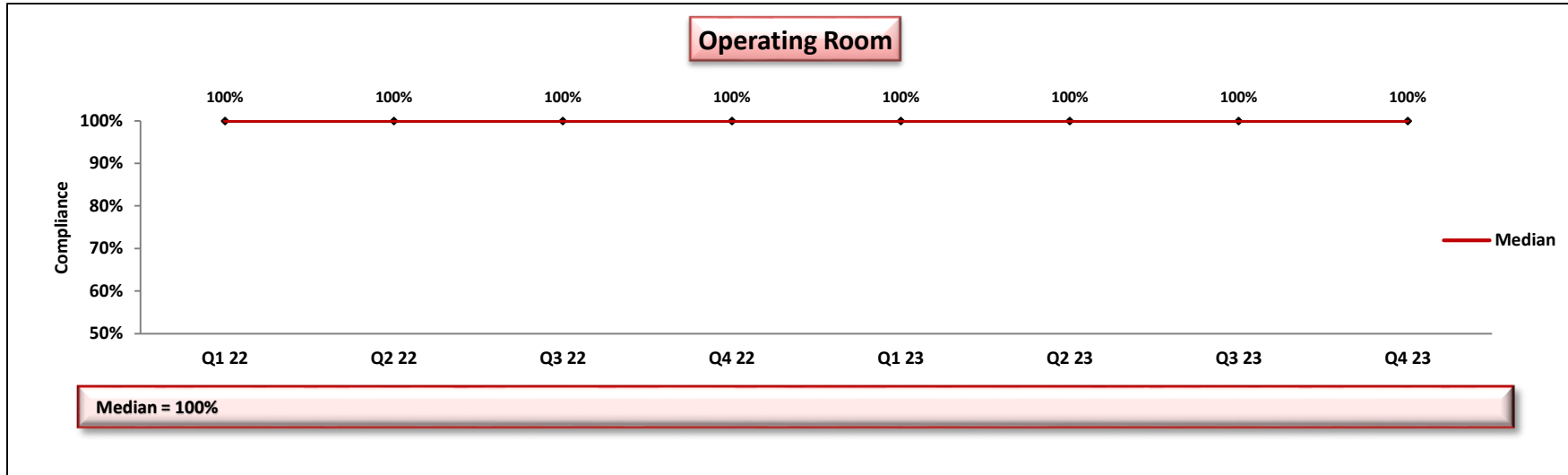
Target = 100%



# International Patient Safety Goals

## Nursing Handover Completeness

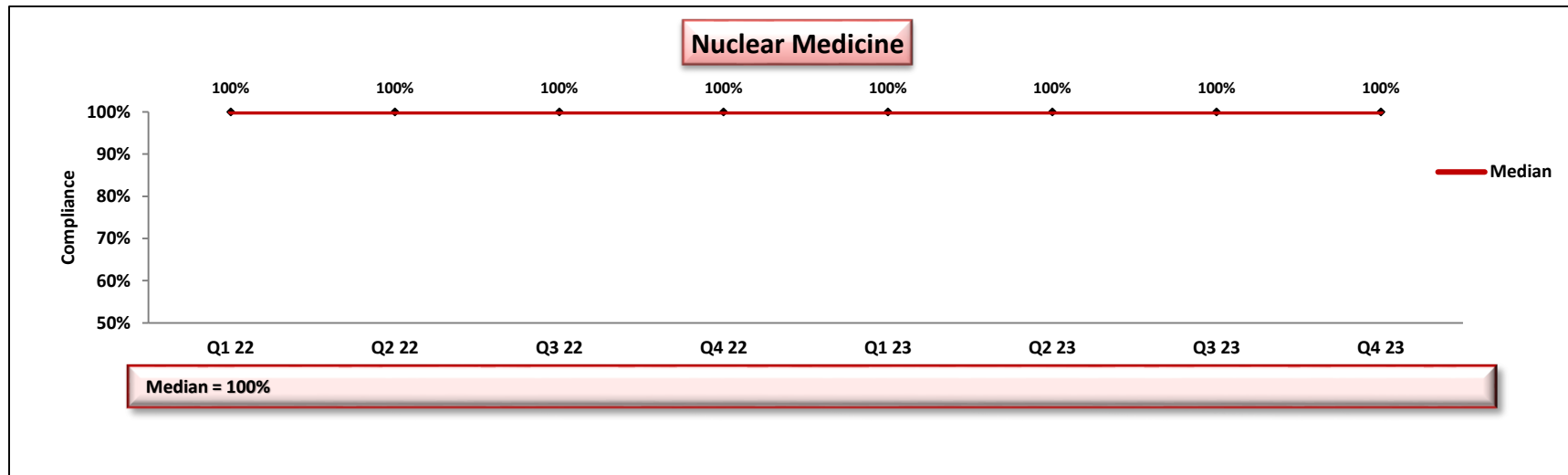
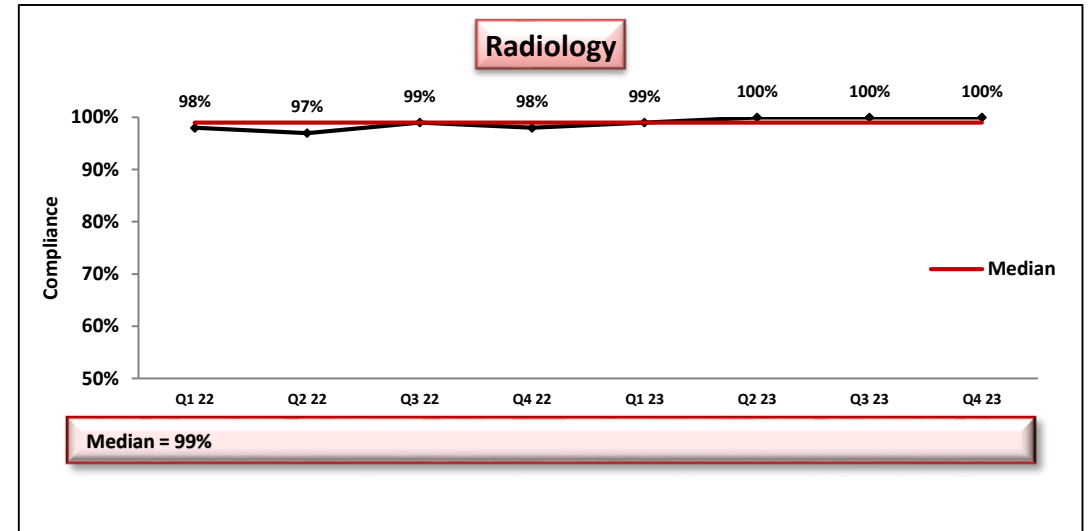
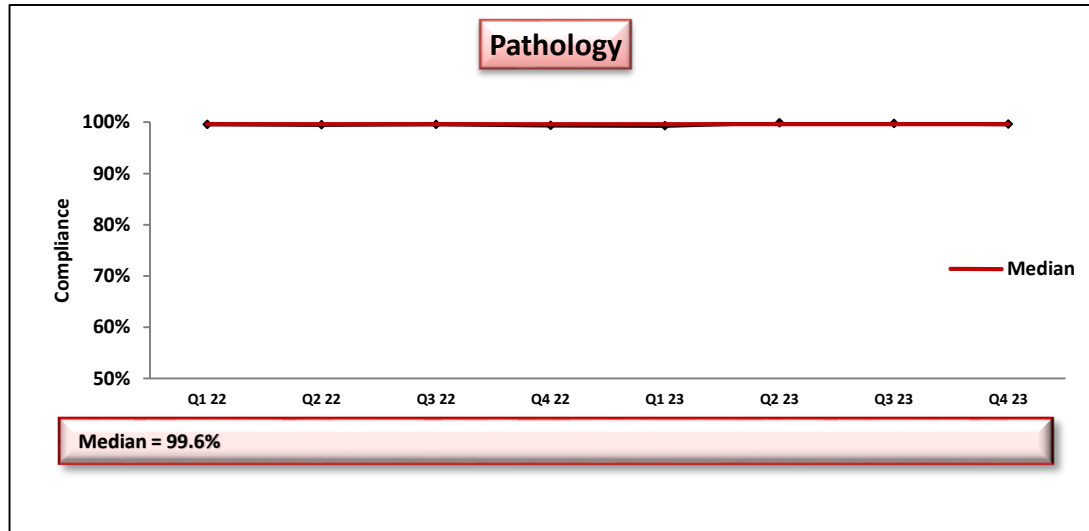
Target = 100%



# International Patient Safety Goals

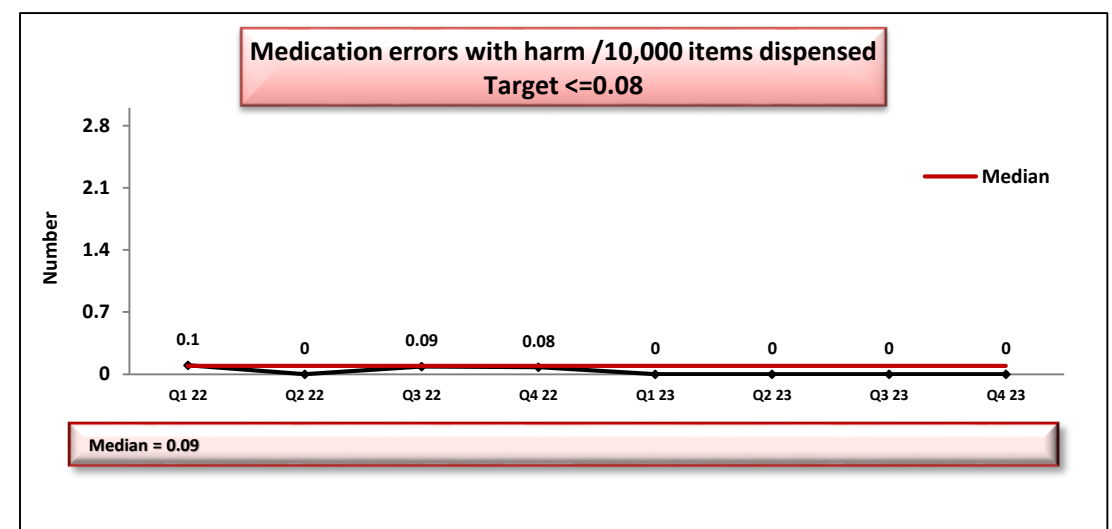
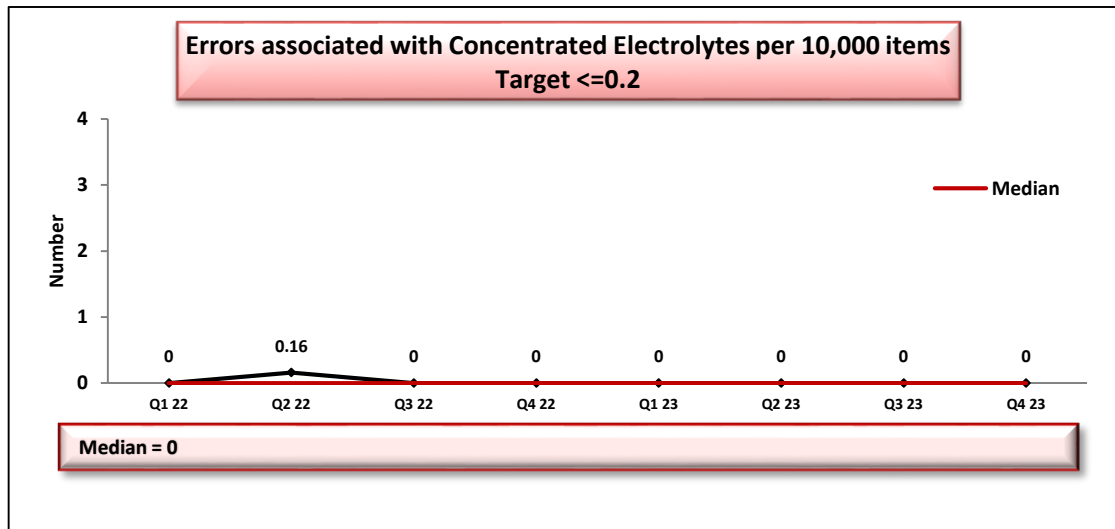
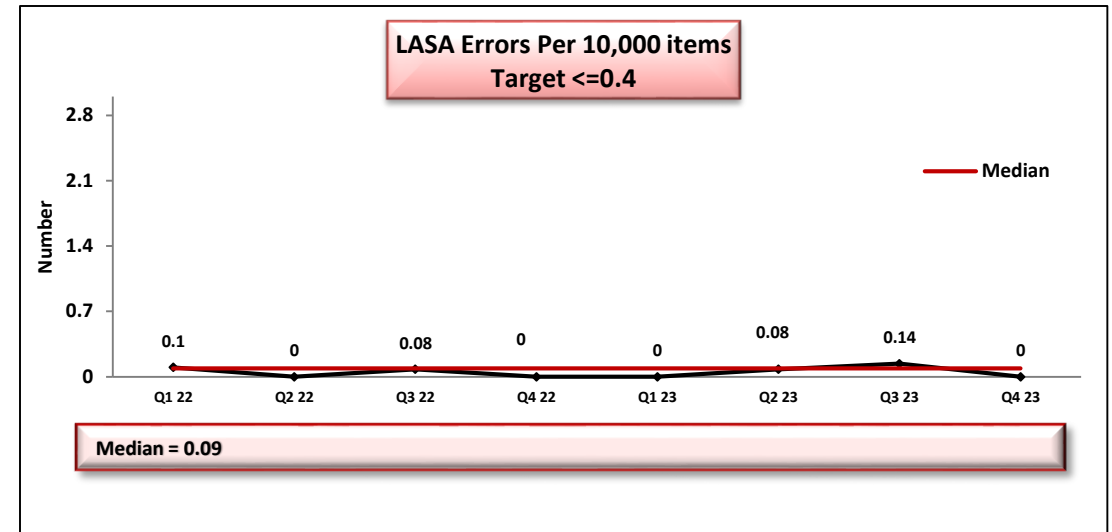
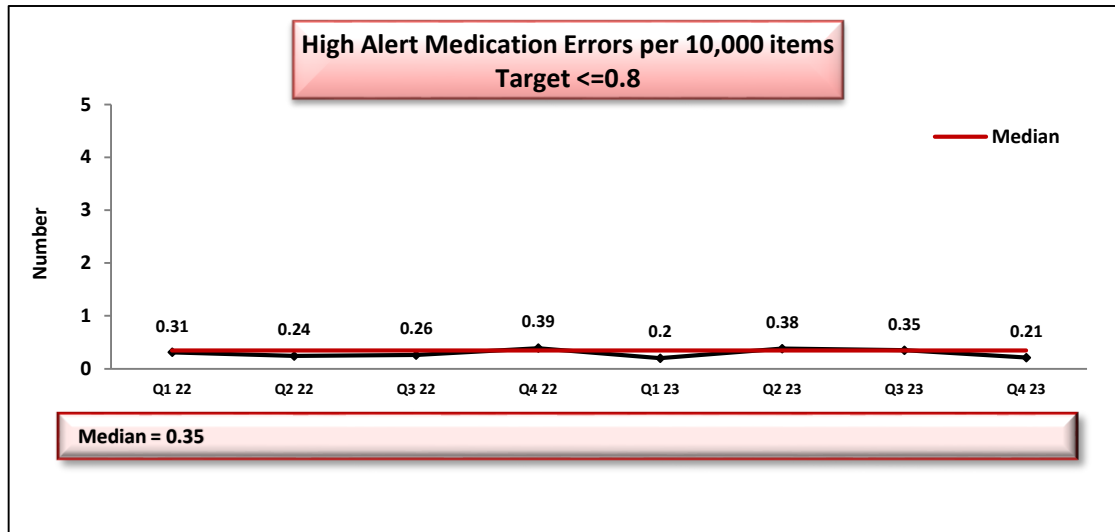
## Critical Alert Reporting

Target = 100%



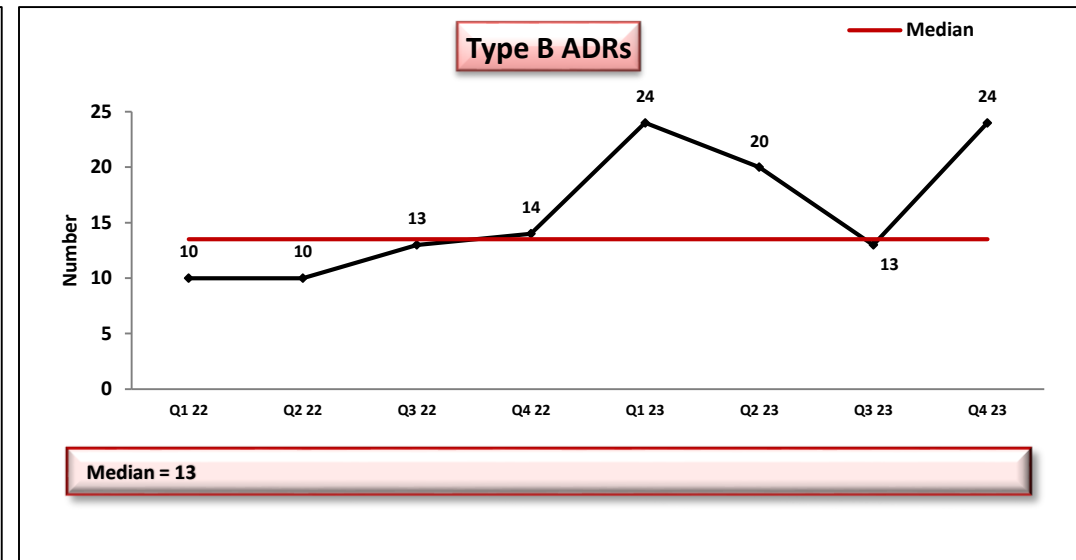
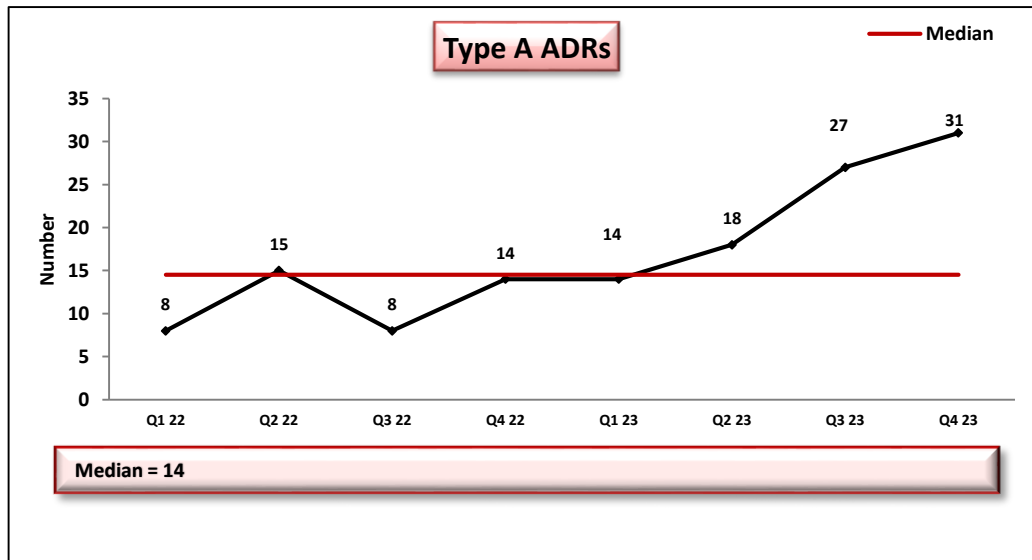
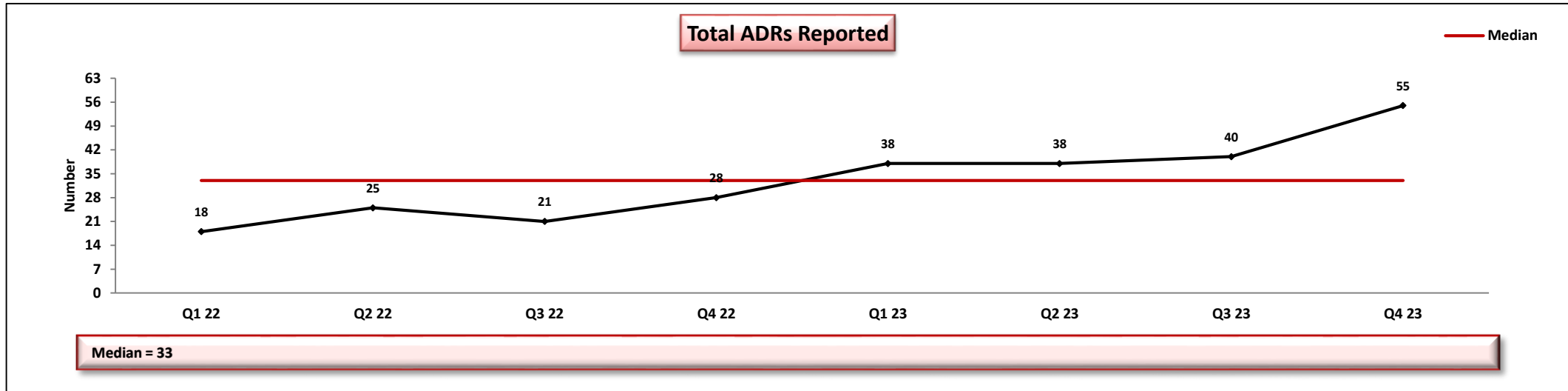
# International Patient Safety Goals

## Safety of High Alert Medications



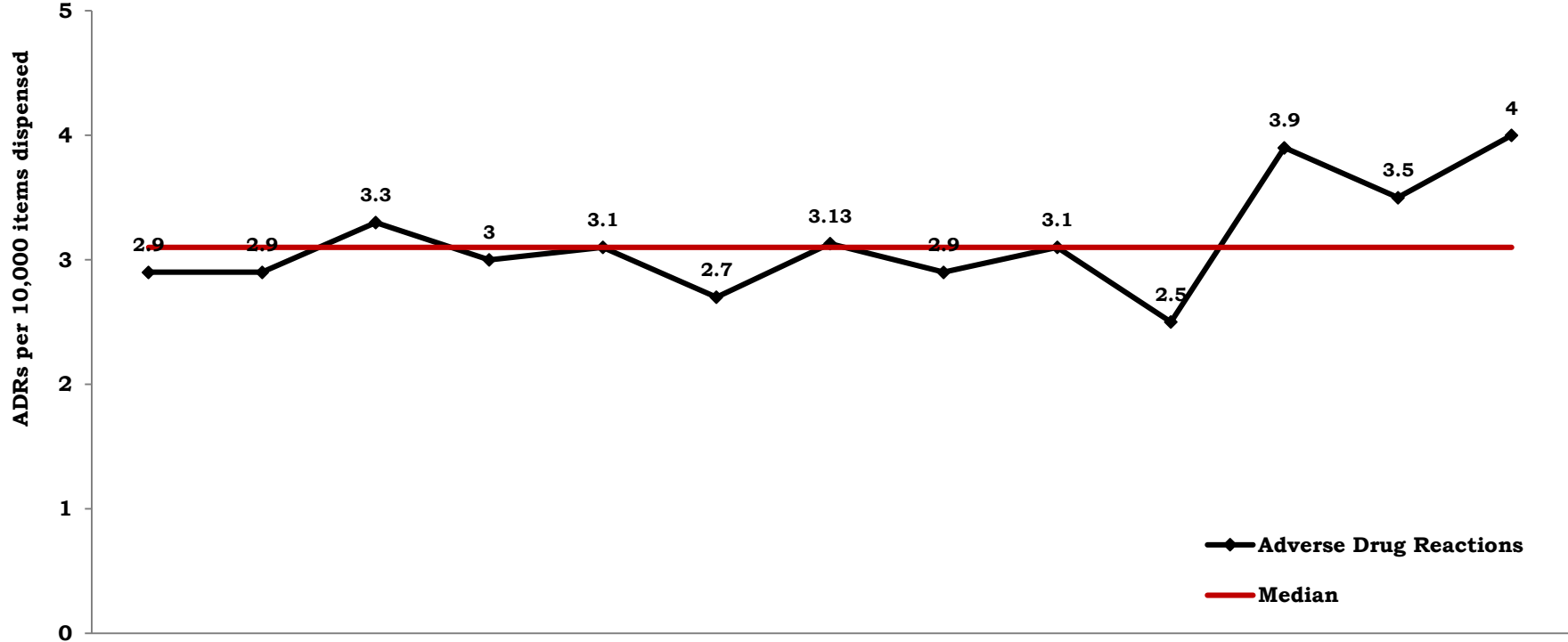
**Average Items dispensed per month= 48,363**

# Adverse Drug Reactions



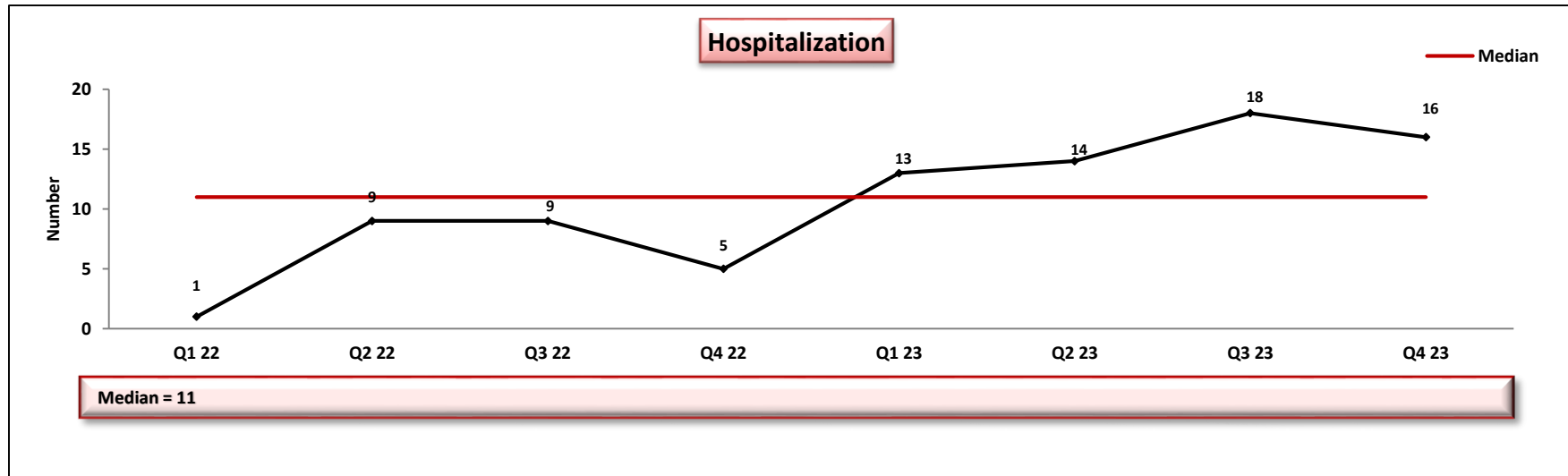
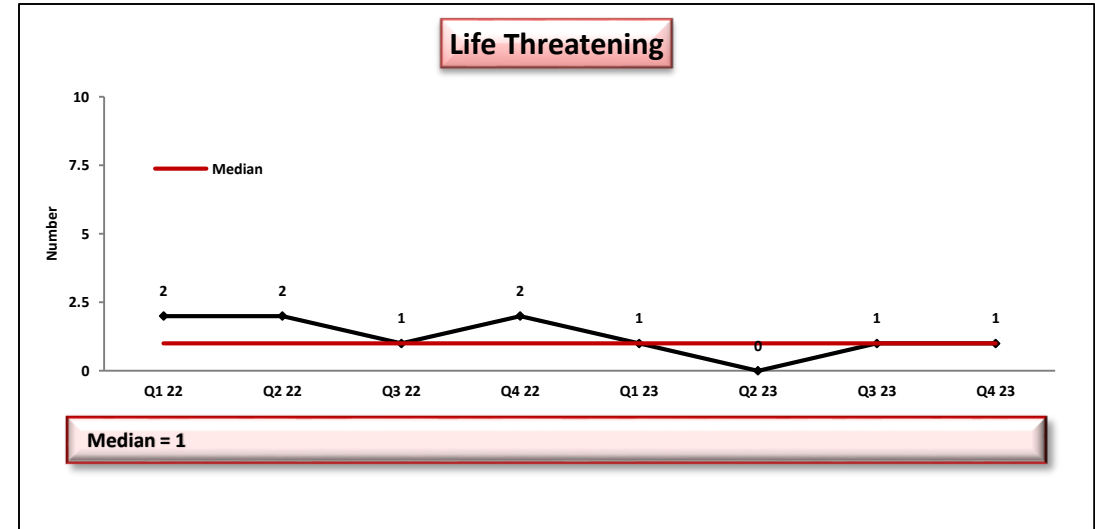
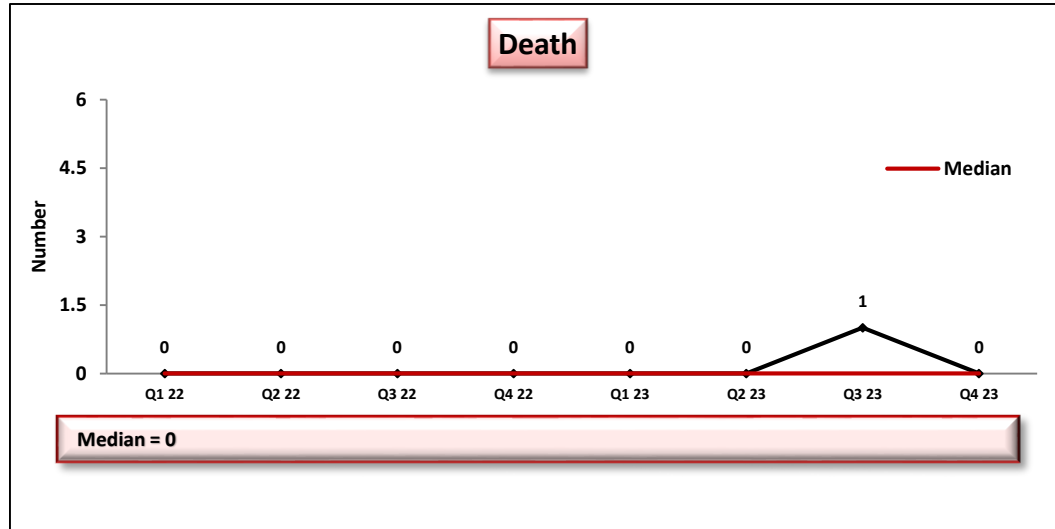


# Adverse Drug Reactions per 10,000 Items Dispensed



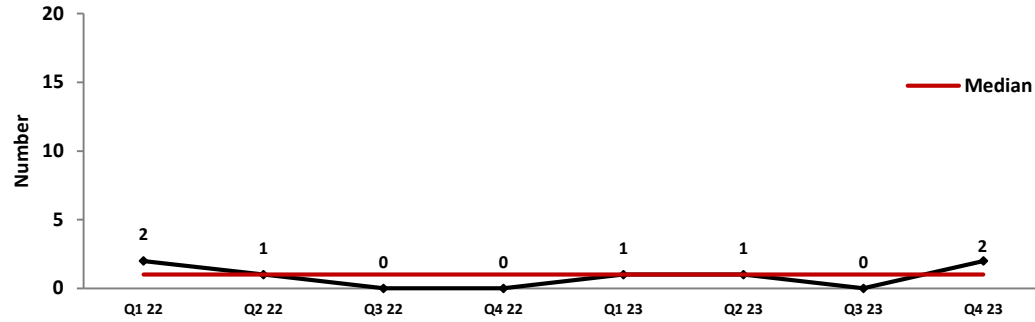
**Median = 3**

# Adverse Drug Reactions-Outcomes



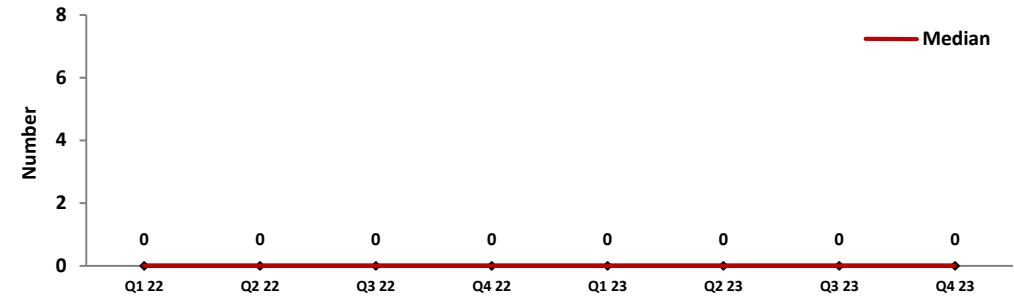
# Adverse Drug Reactions-Outcomes

### Prolonged Hospitalization



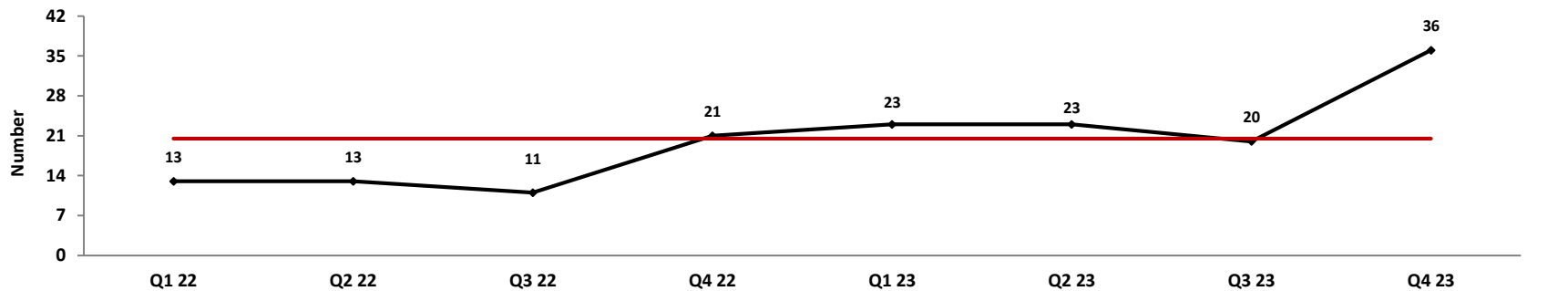
Median = 1

### Permanent Disability



Median = 0

### Medically Significant

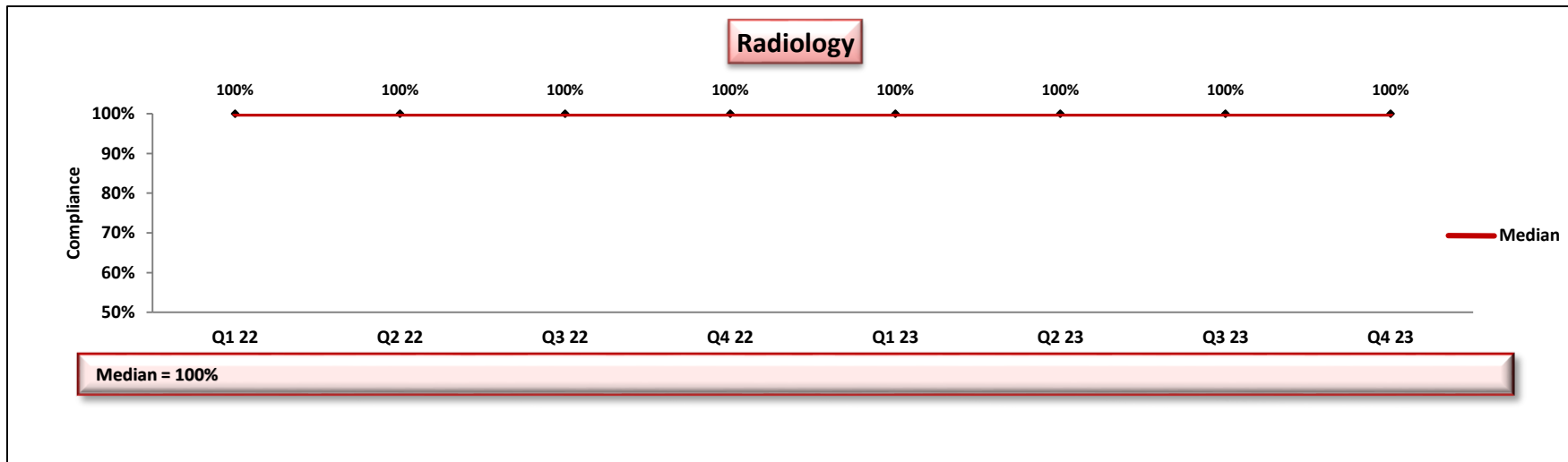
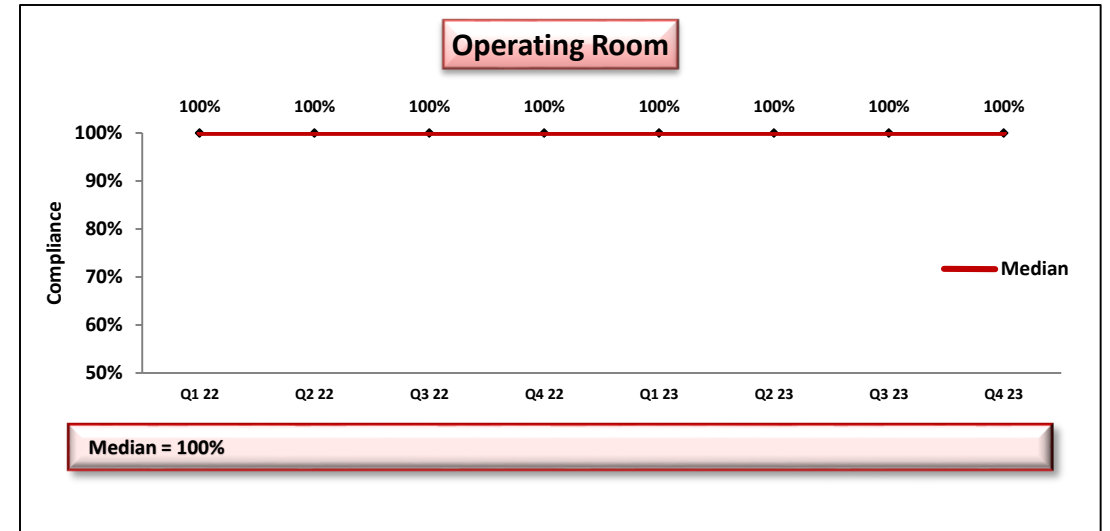
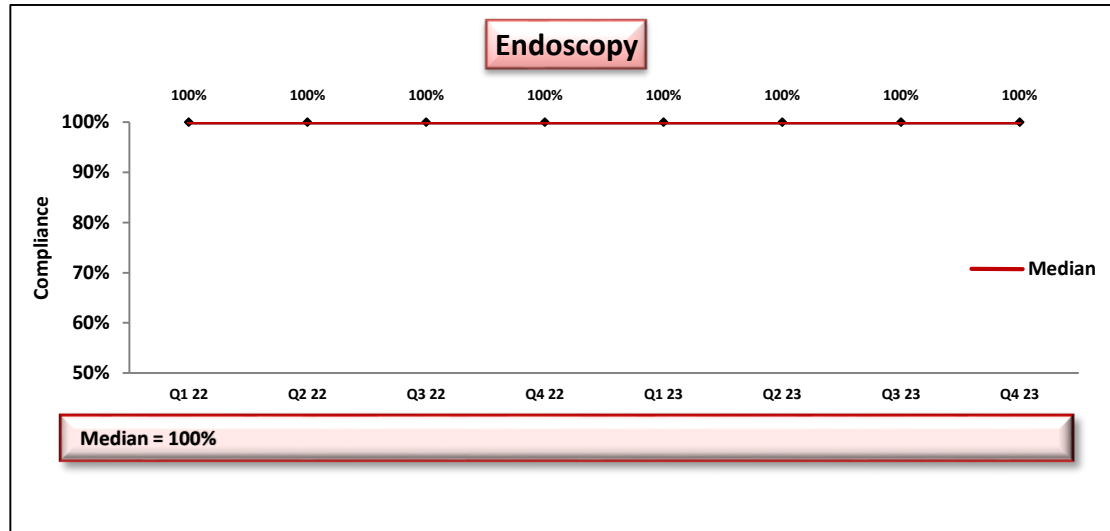


Median = 21

# International Patient Safety Goals

## Time out Process Compliance

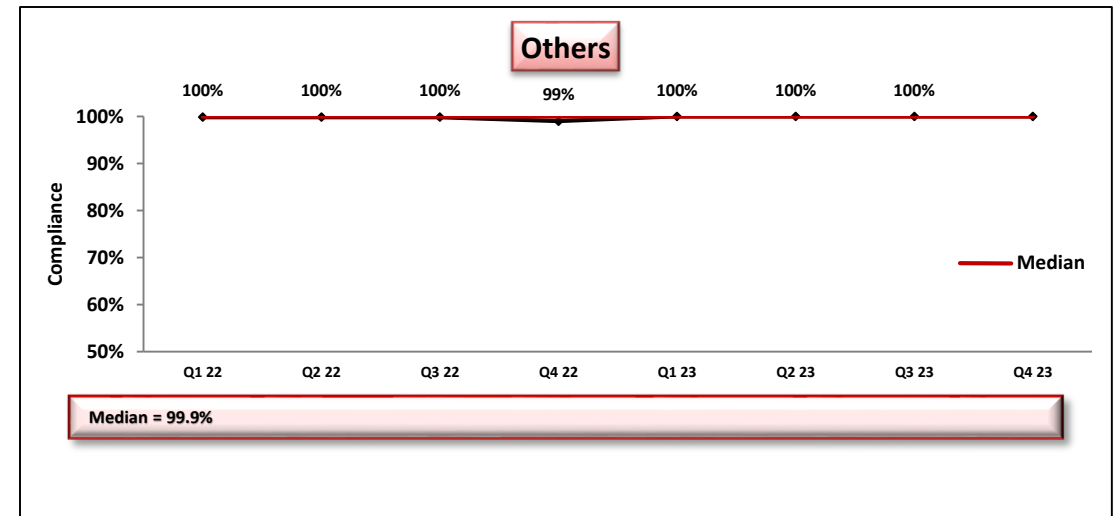
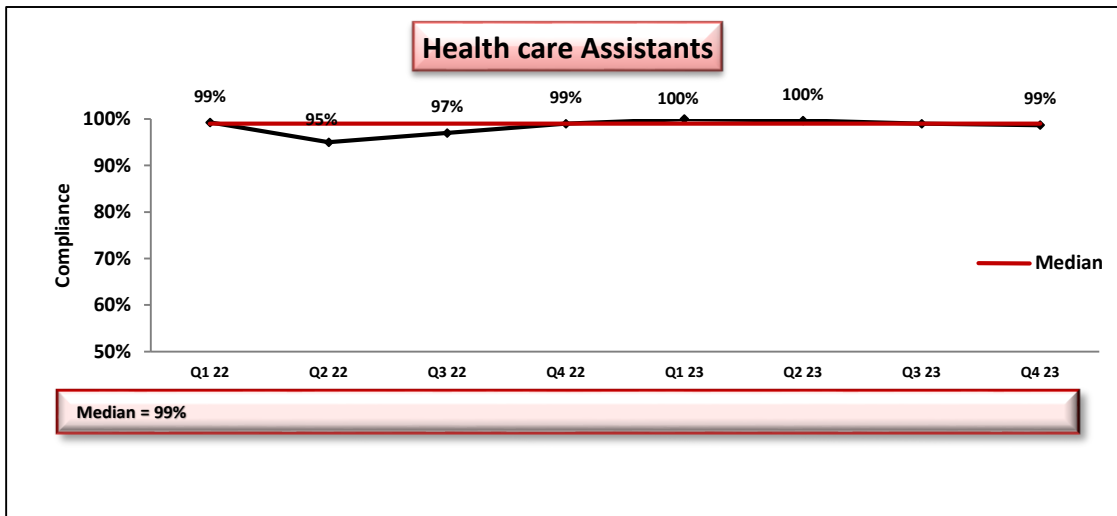
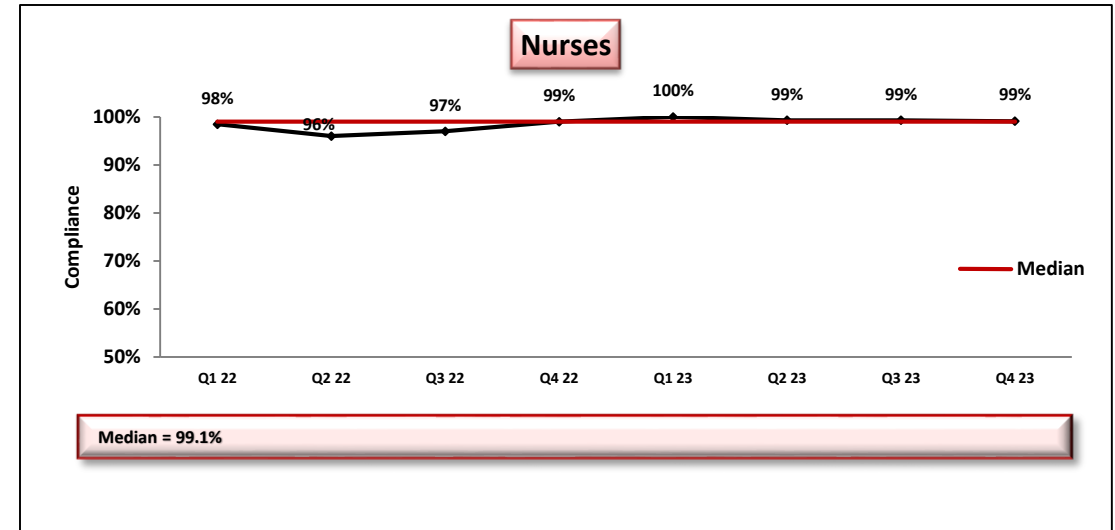
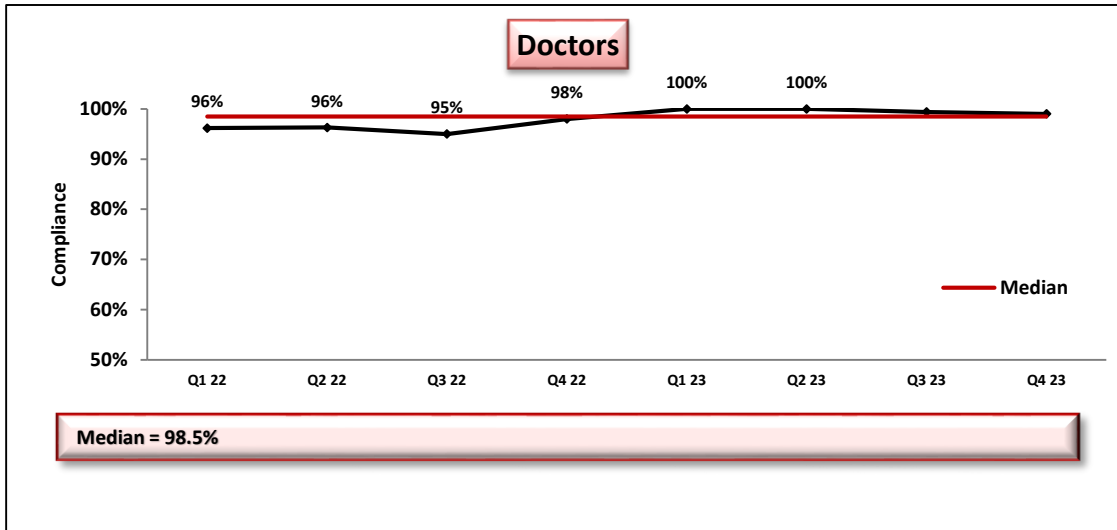
Target = 100%



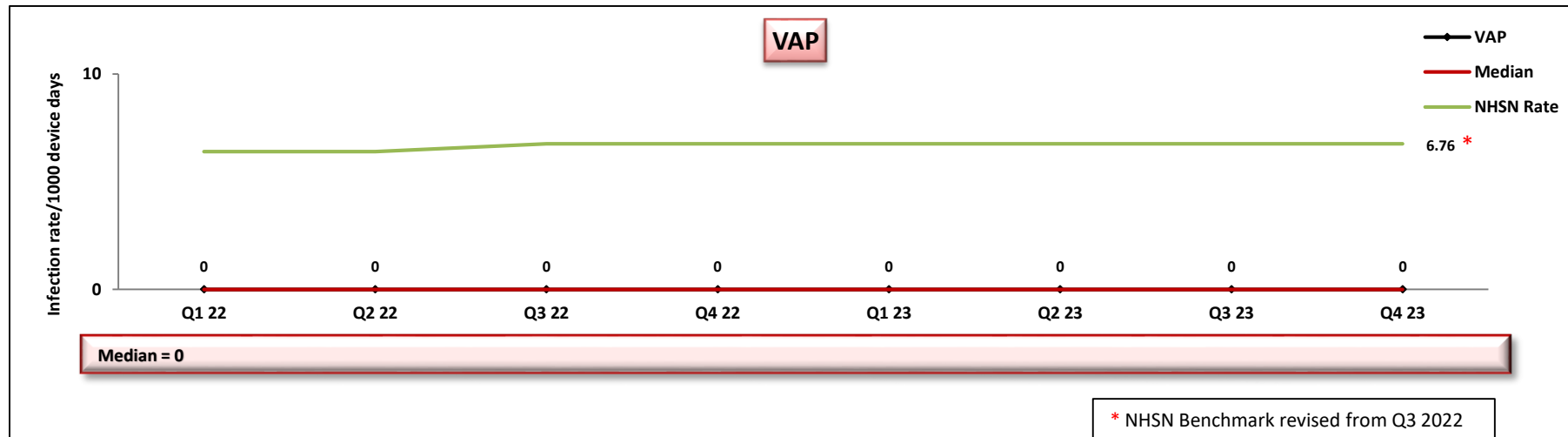
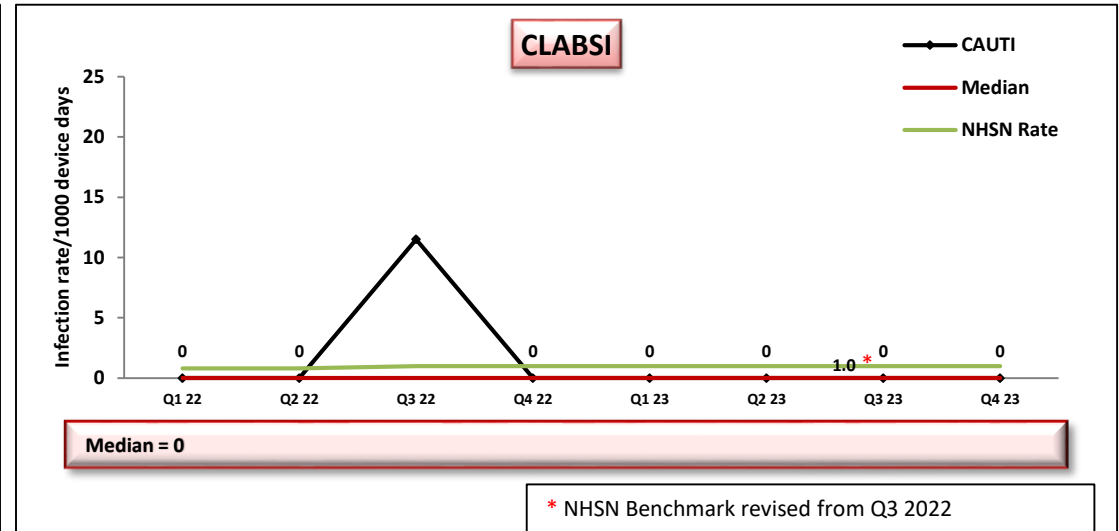
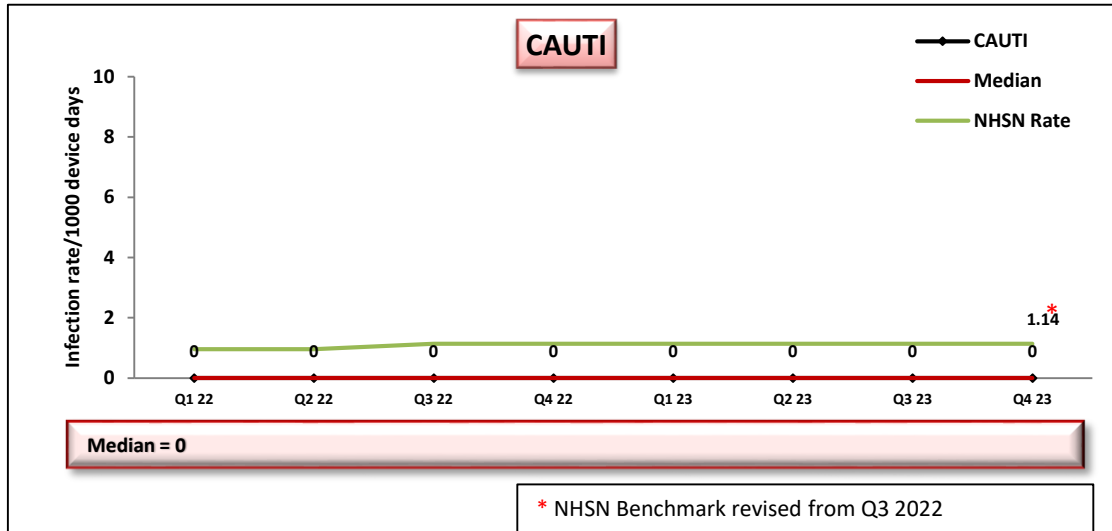
# International Patient Safety Goals

## Hand Hygiene Compliance

Target = 100%

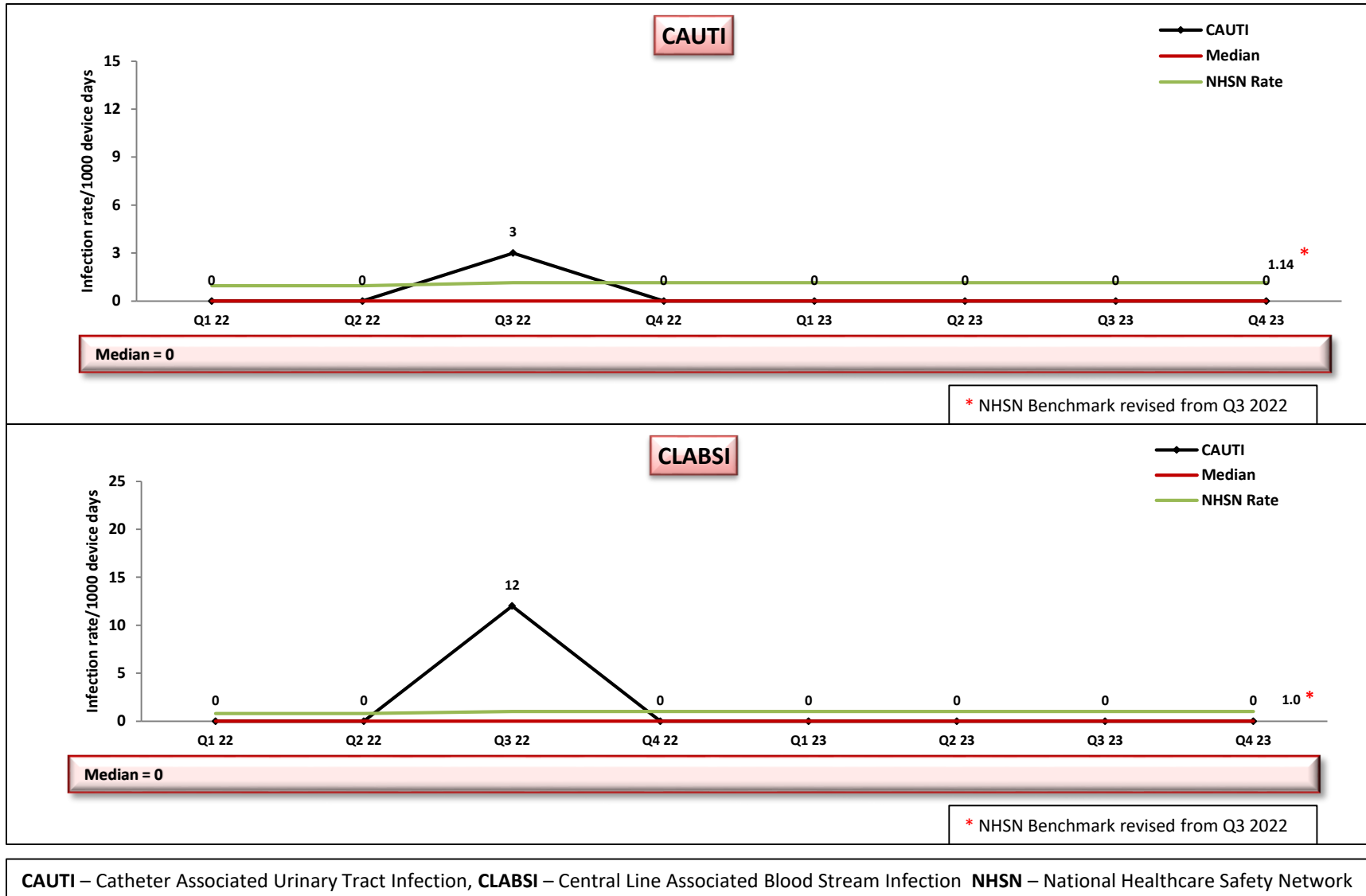


# Infection Control Statistics-Intensive Care Unit



CAUTI – Catheter Associated Urinary Tract Infection, CLABSI – Central Line Associated Blood Stream Infection  
 VAP – Ventilator Associated Pneumonia, NHSN – National Healthcare Safety Network

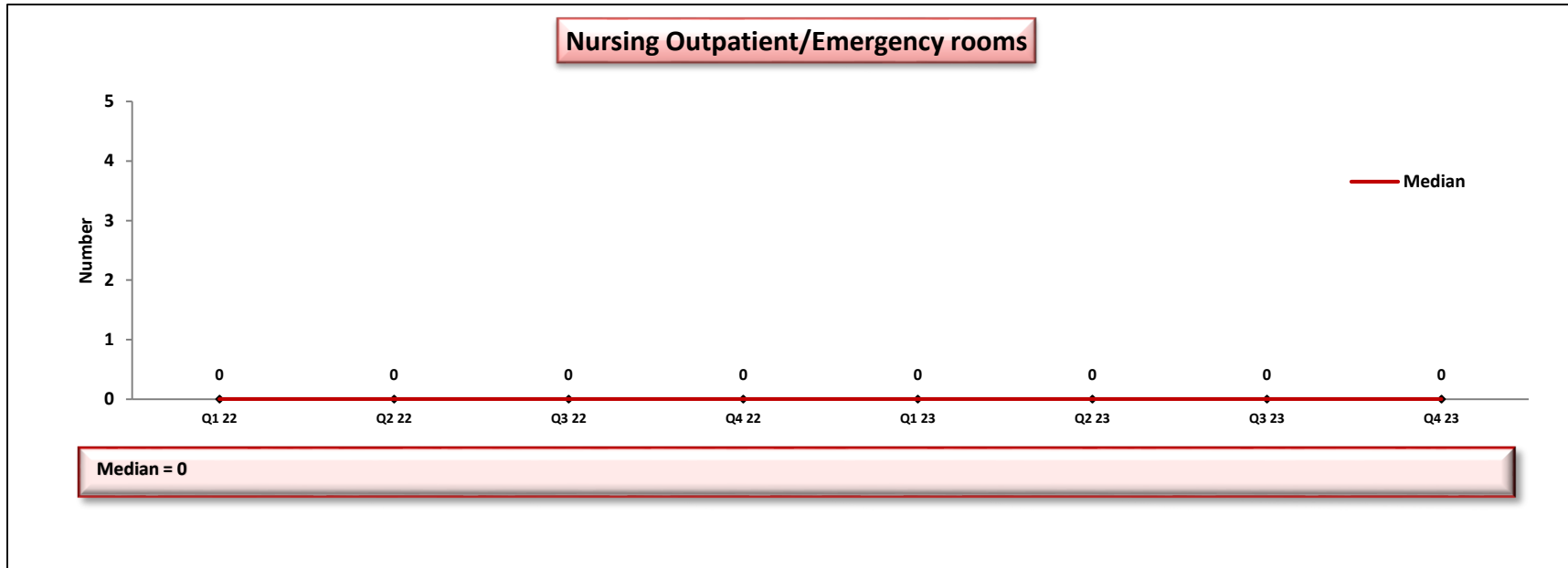
# Infection Control Statistics-Inpatient



# International Patient Safety Goals

## Falls Reported

Target = 0

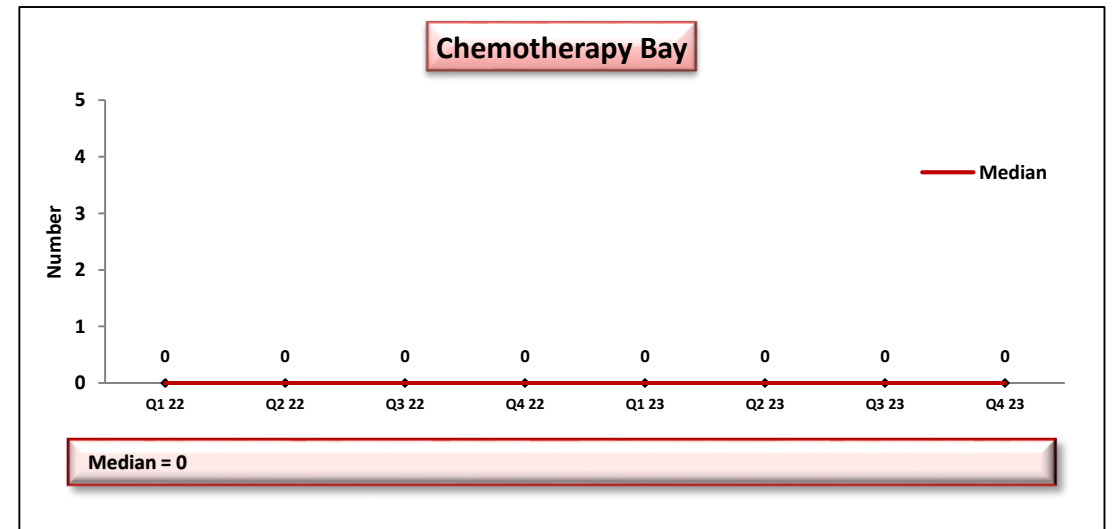
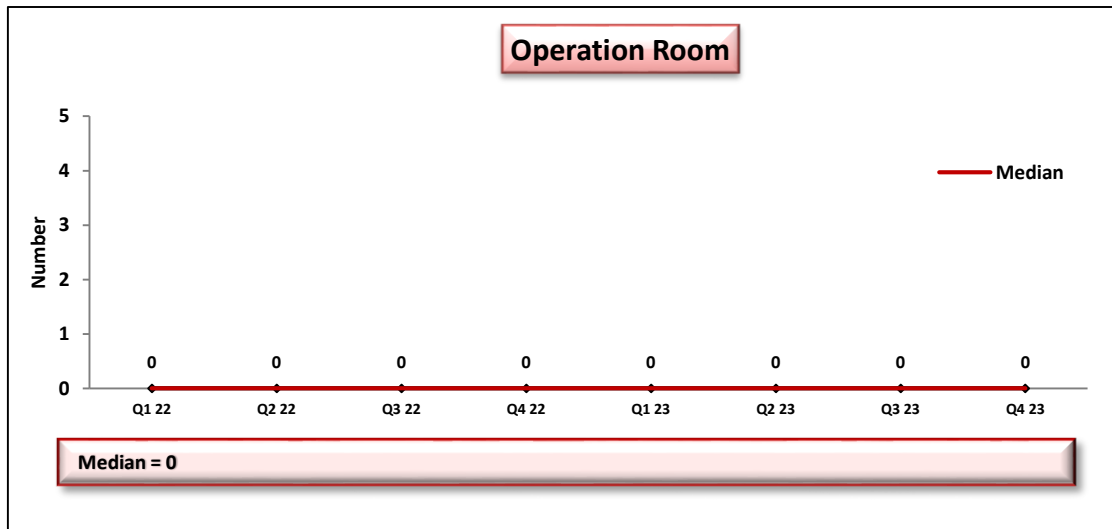
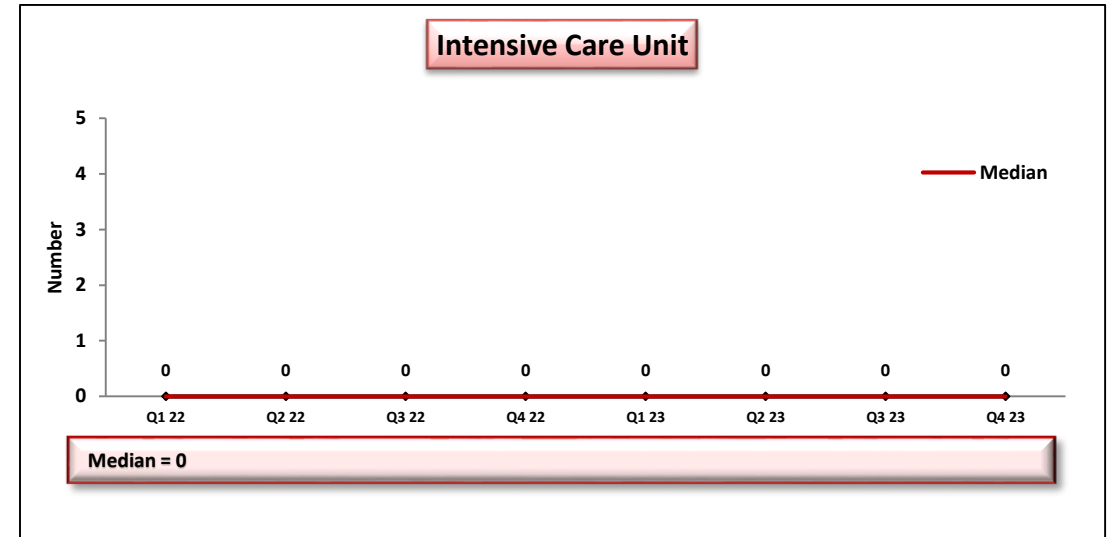
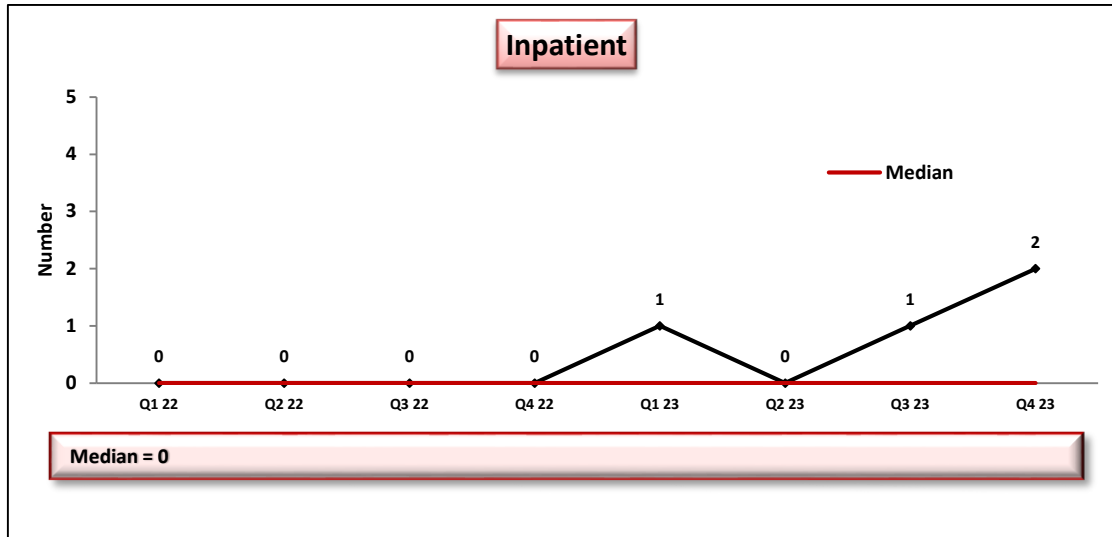




# International Patient Safety Goals

## Inpatient Falls Reported

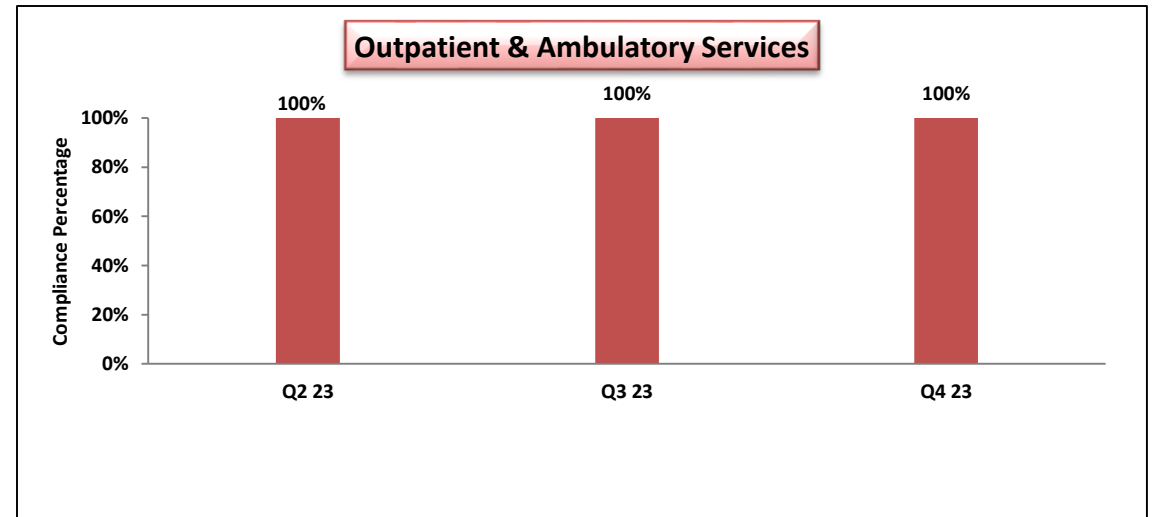
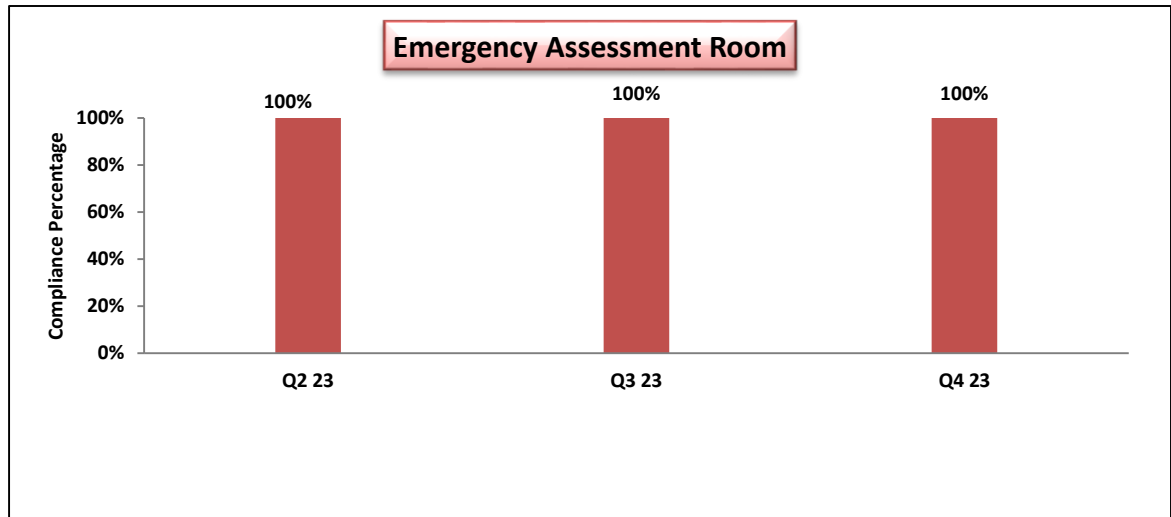
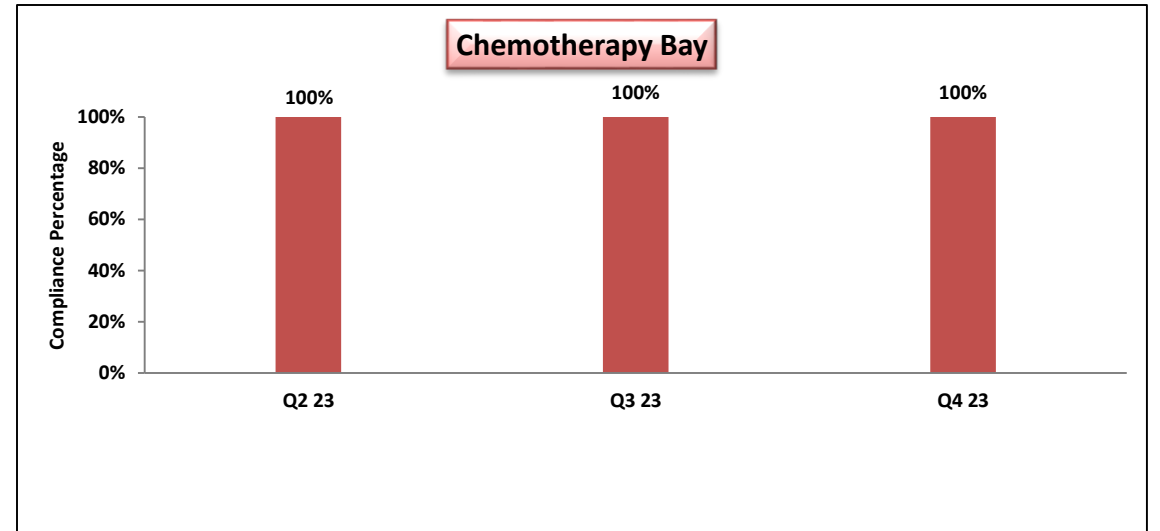
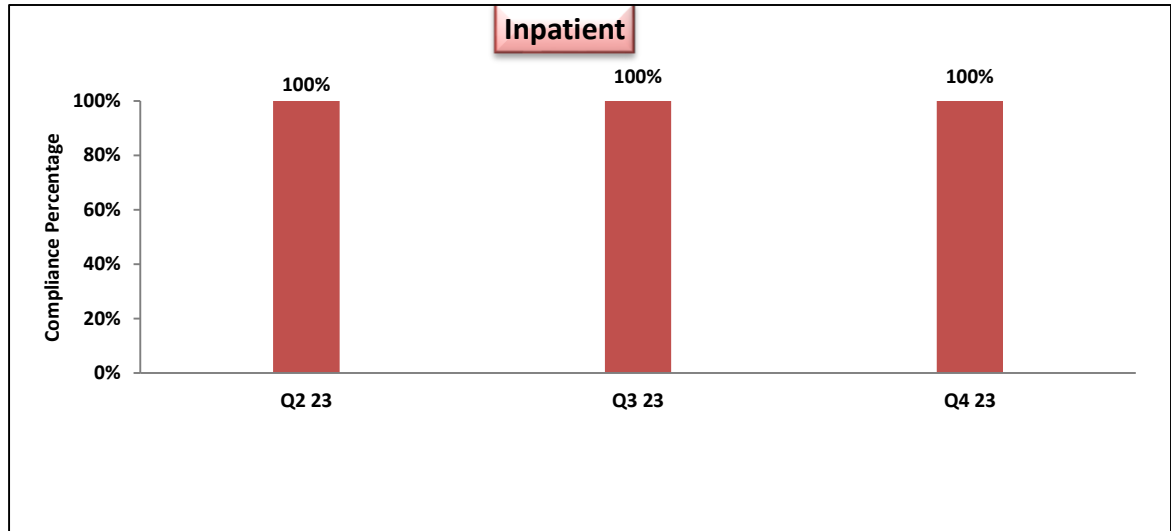
Target = 0



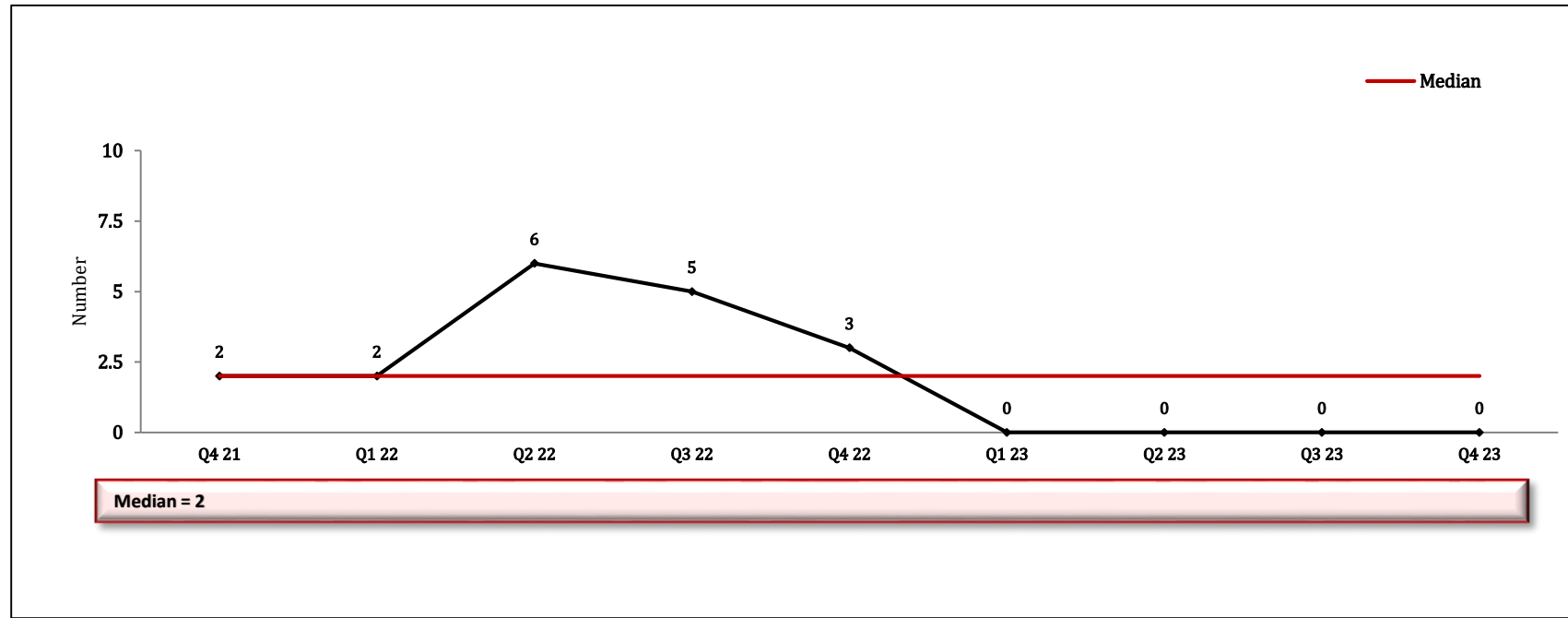
# International Patient Safety Goals

Appropriate interventions are in place for inpatients at high risk of fall – Direct observation

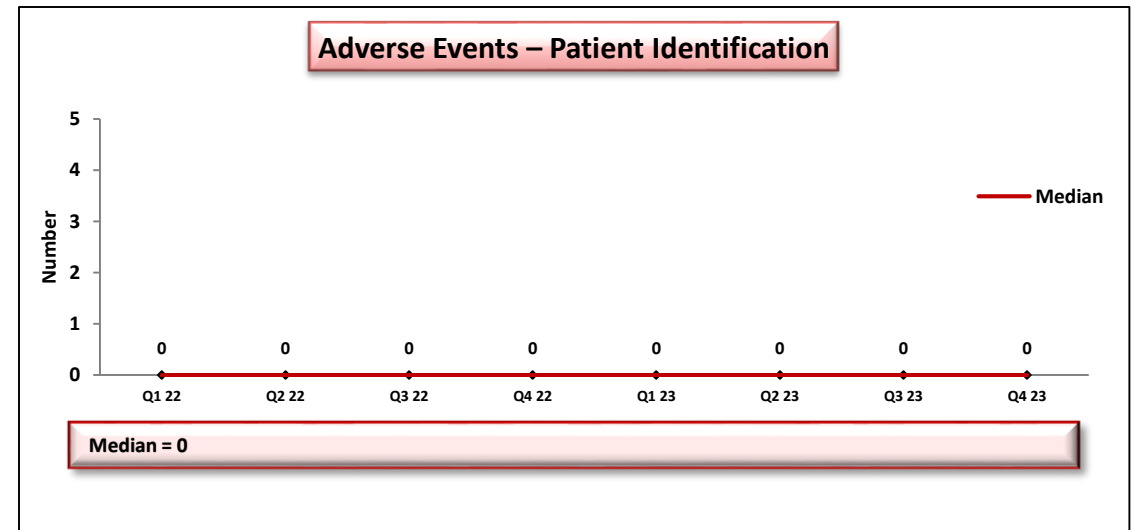
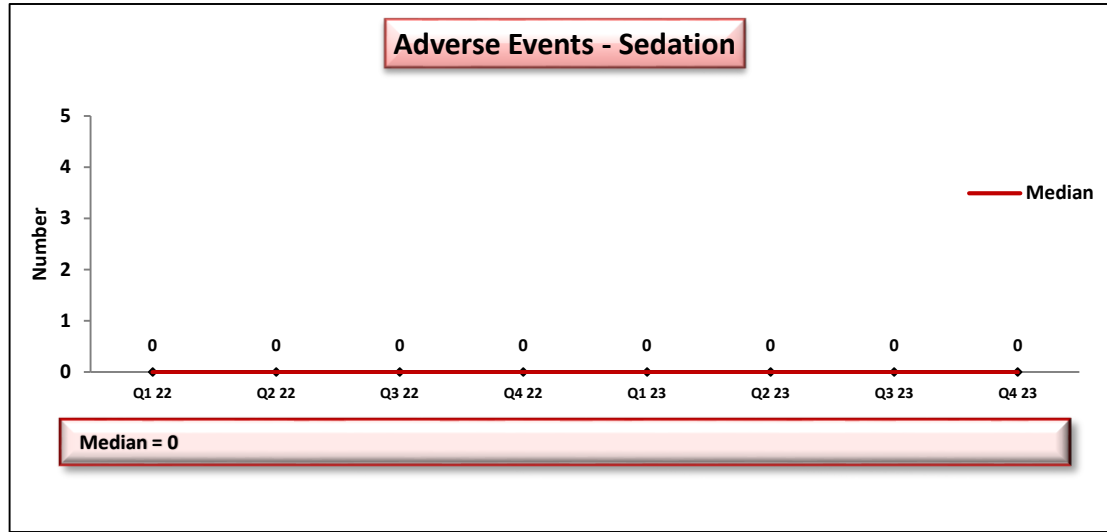
Target = 100%



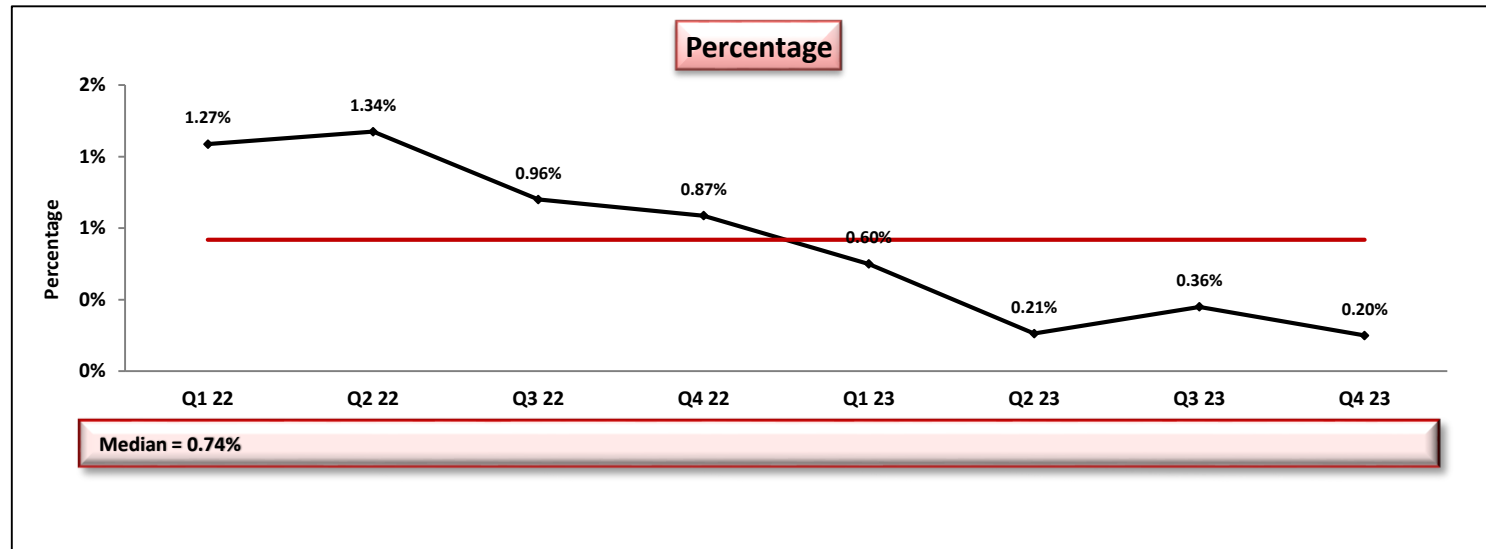
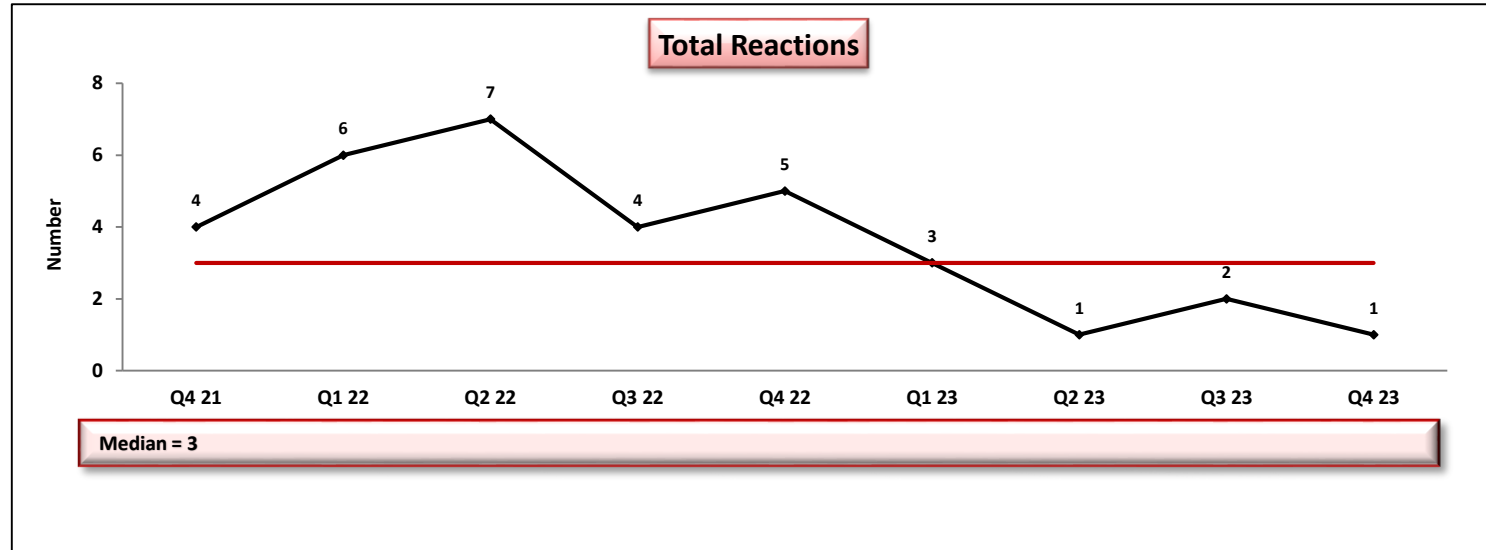
## Pre & Post Operative diagnostic discrepancies



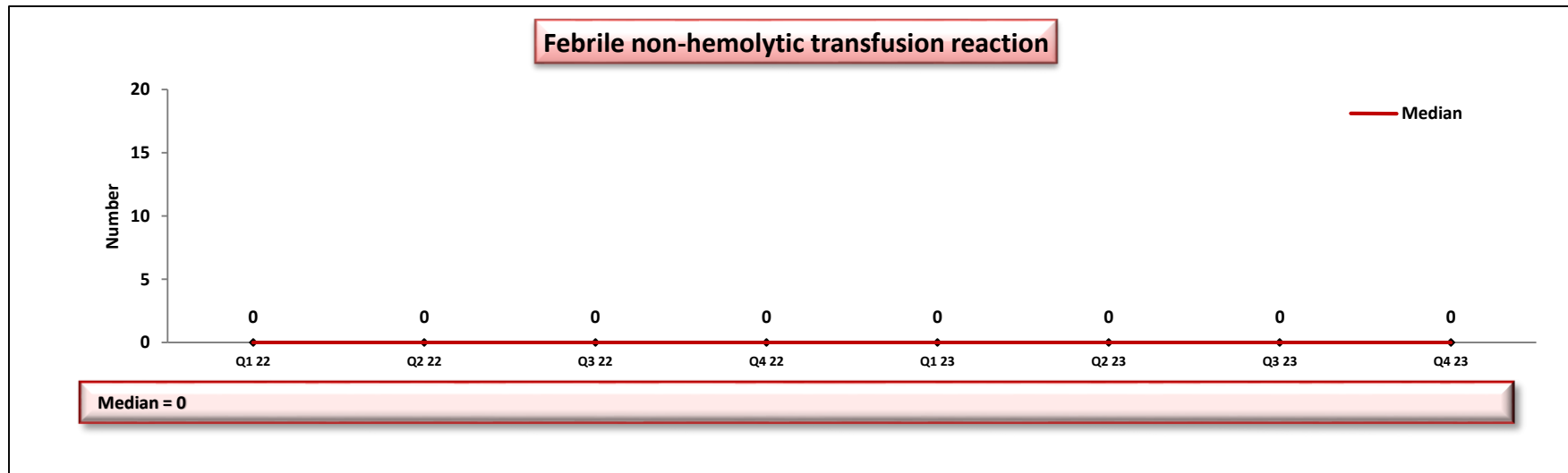
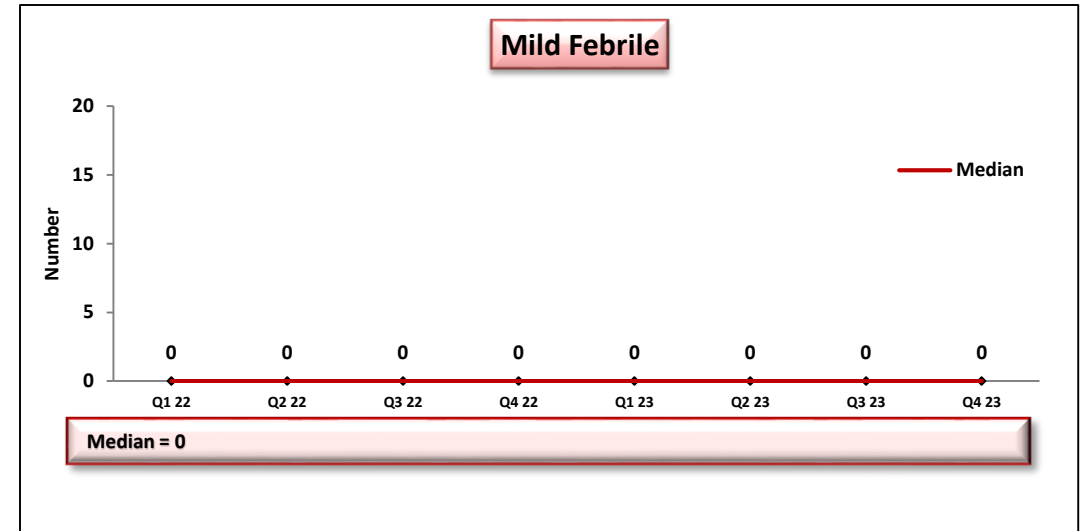
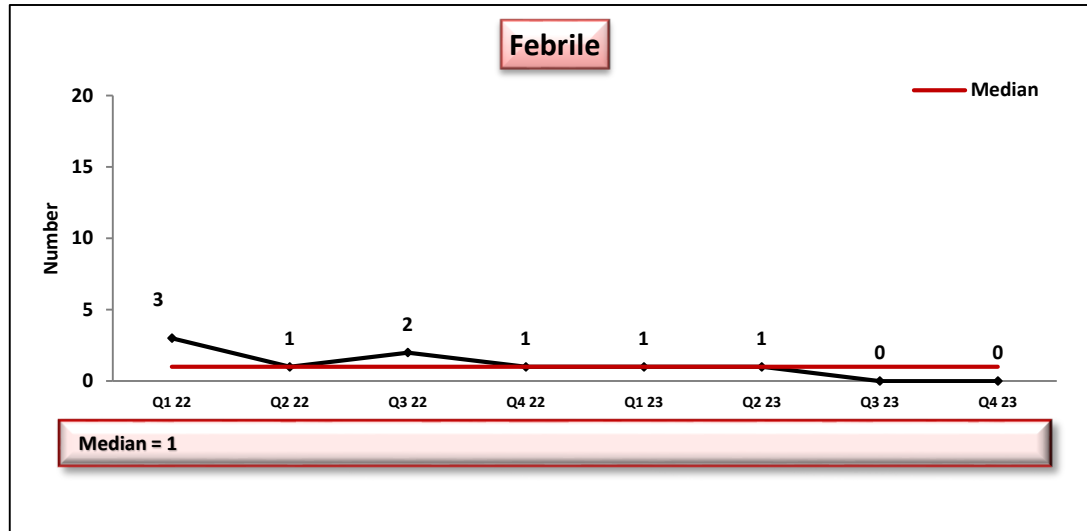
# Adverse Events



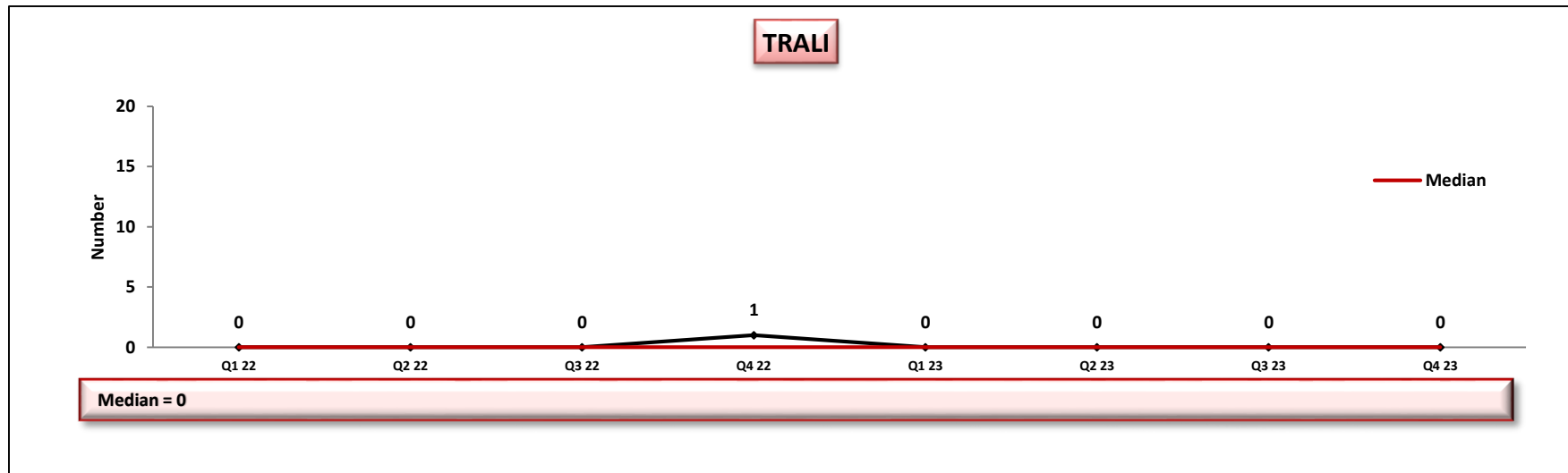
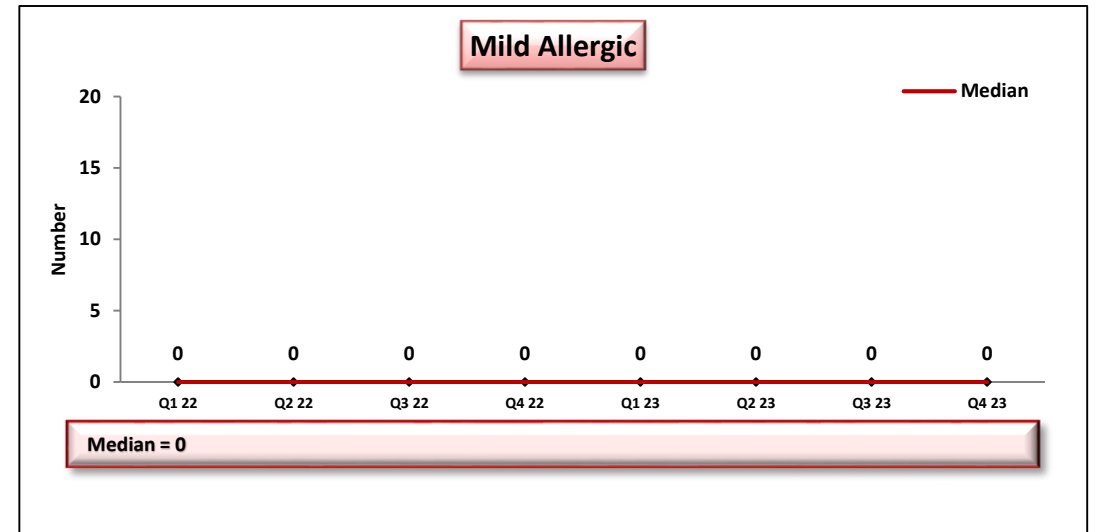
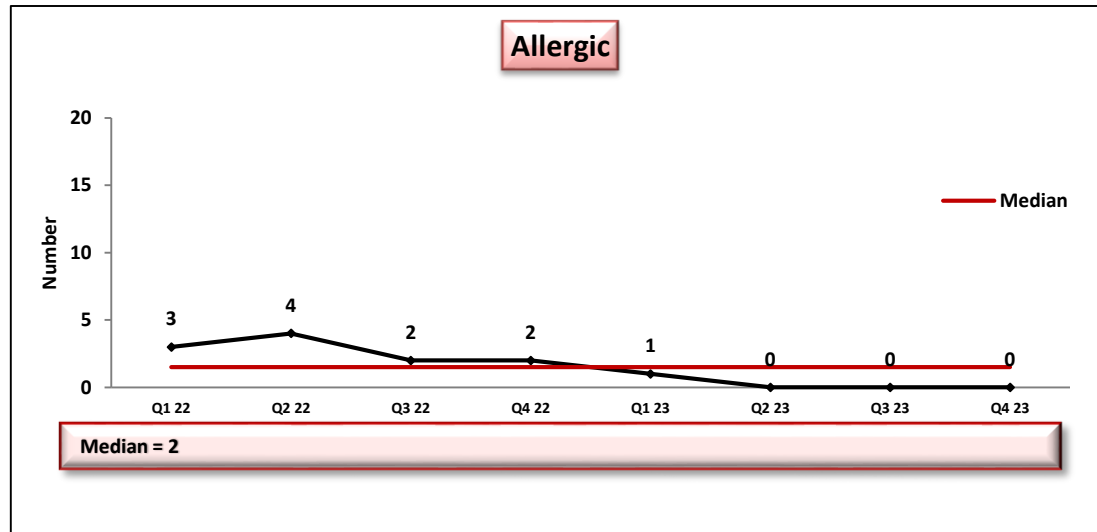
# Blood Transfusion Reactions



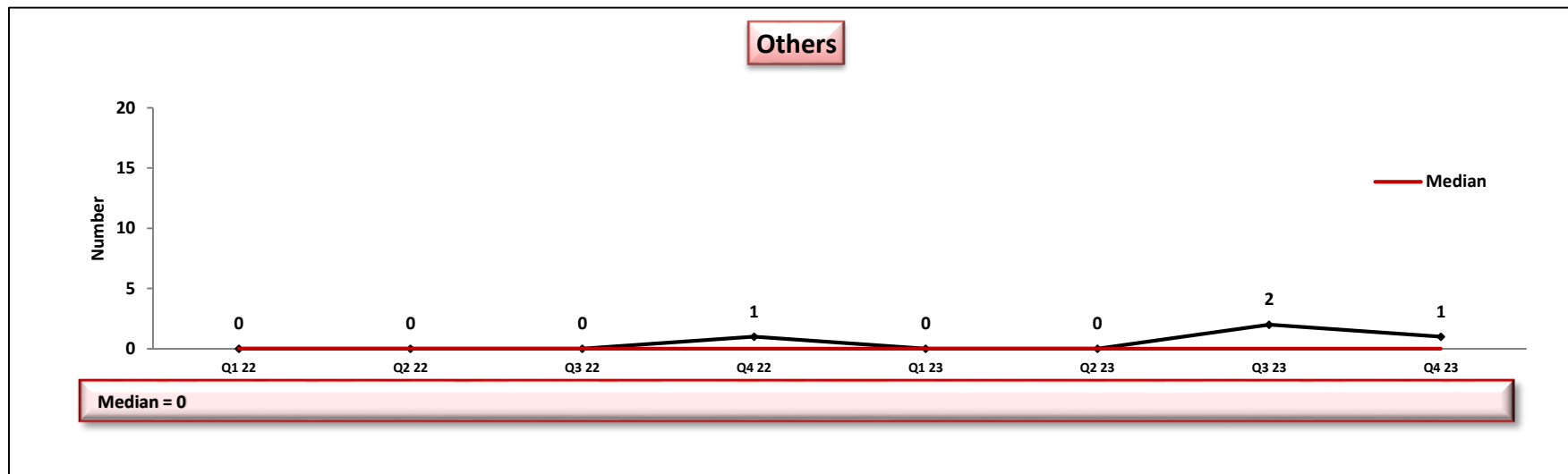
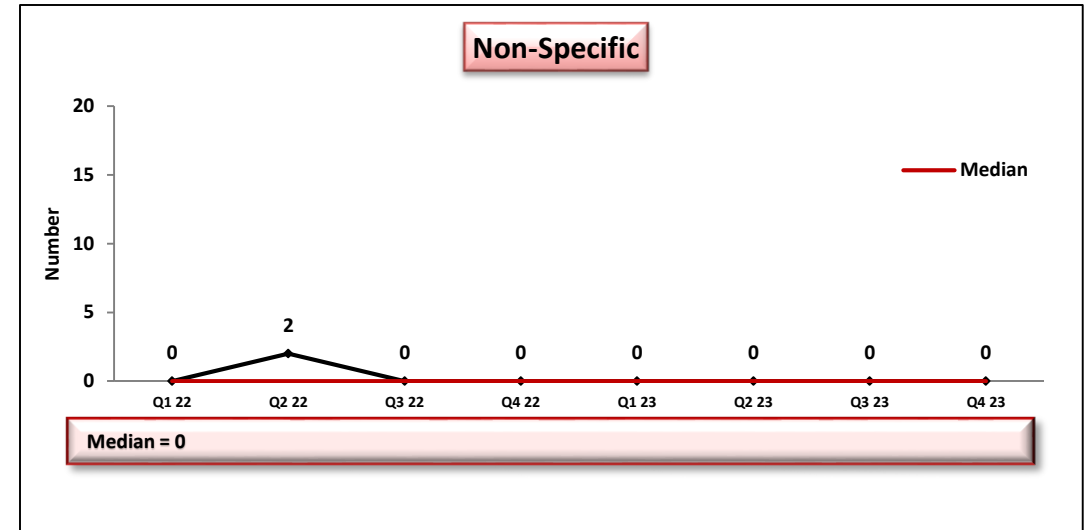
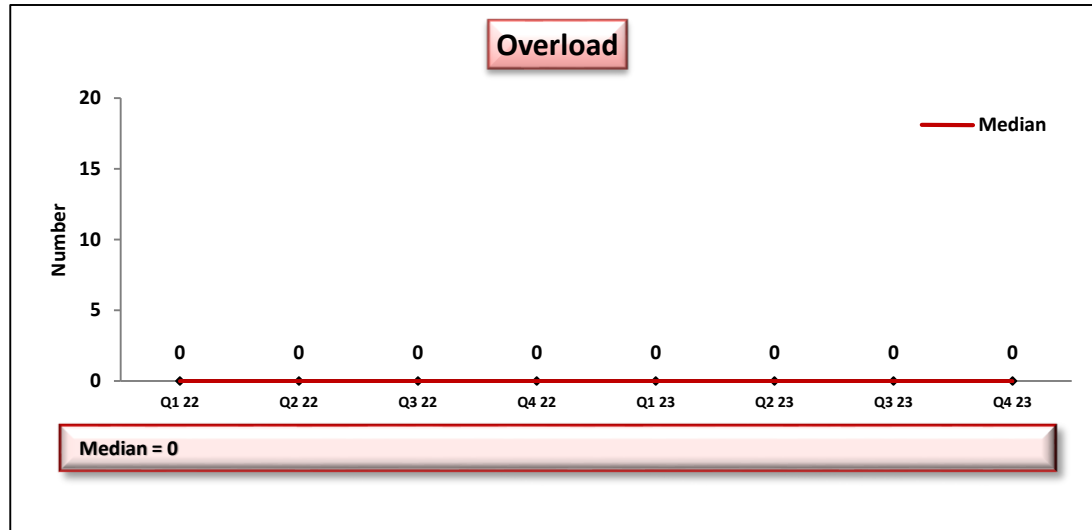
# Blood Transfusion Reactions



# Blood Transfusion Reactions

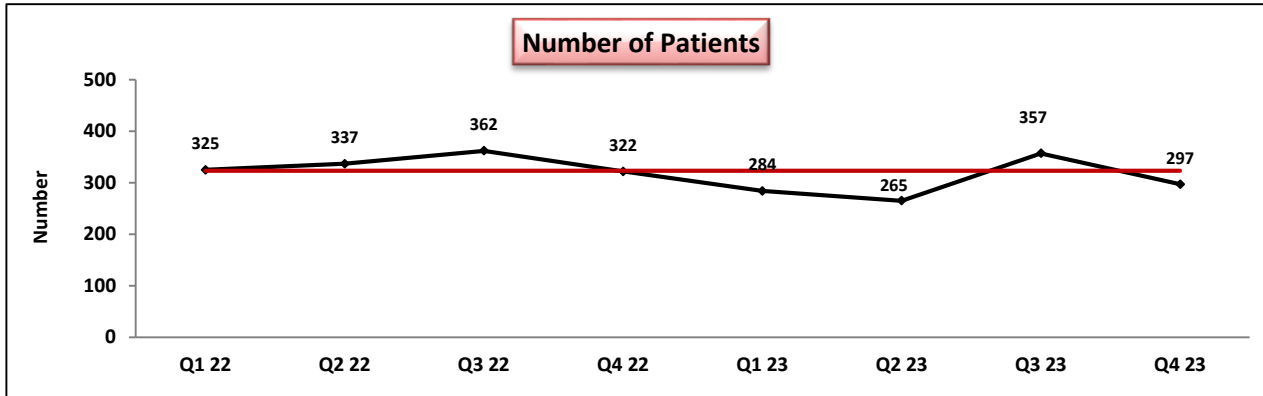


# Blood Transfusion Reactions

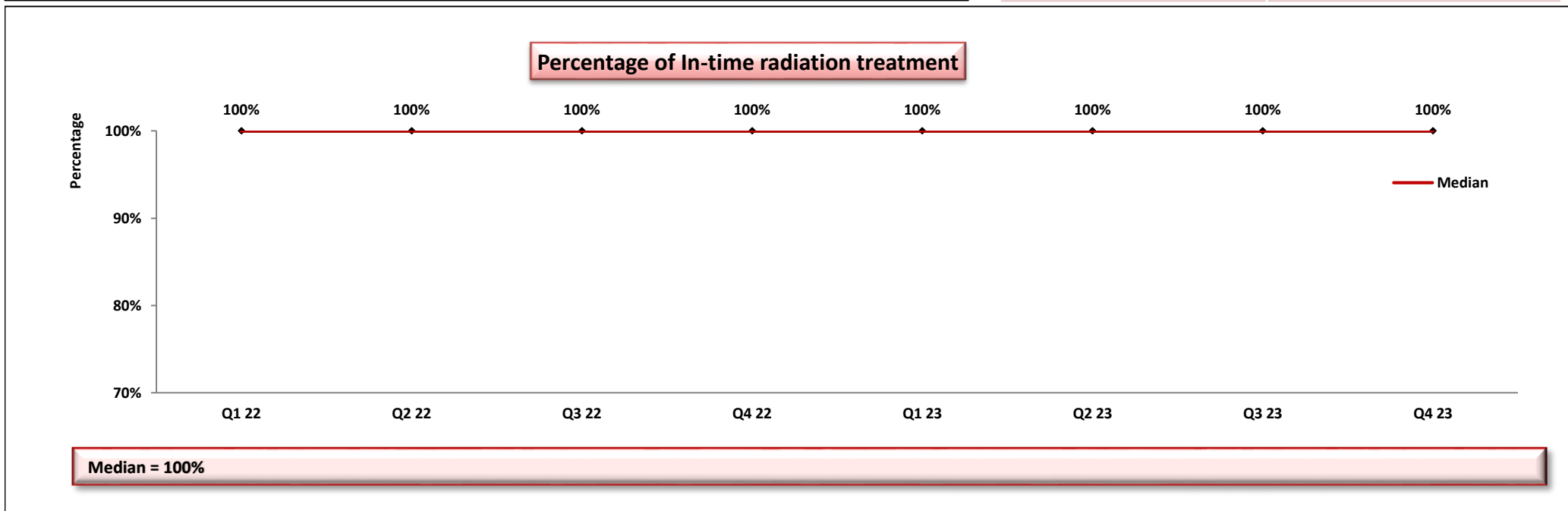




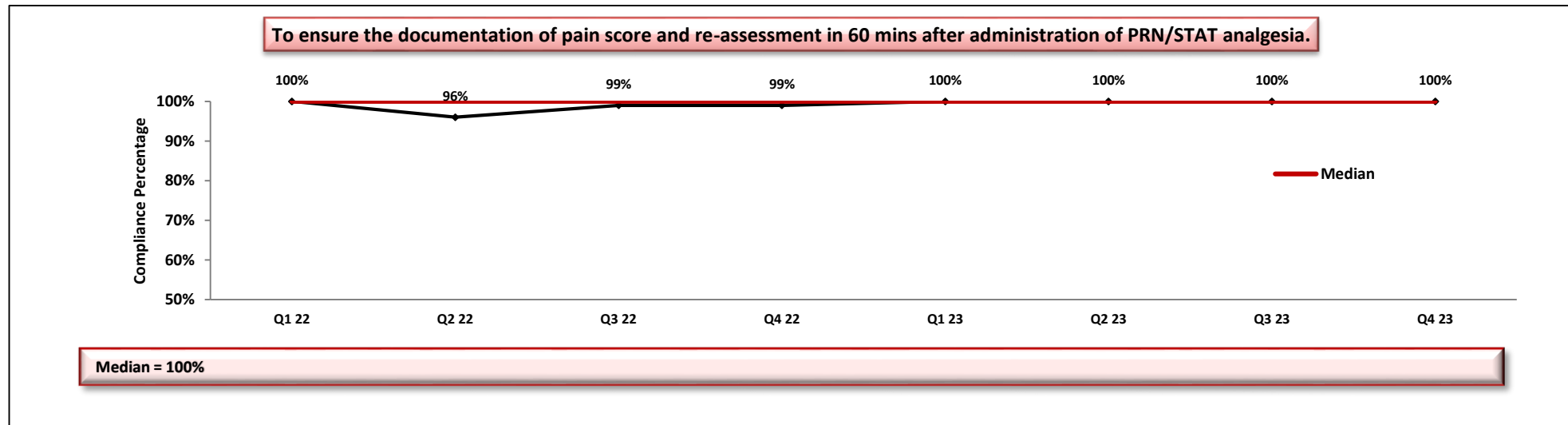
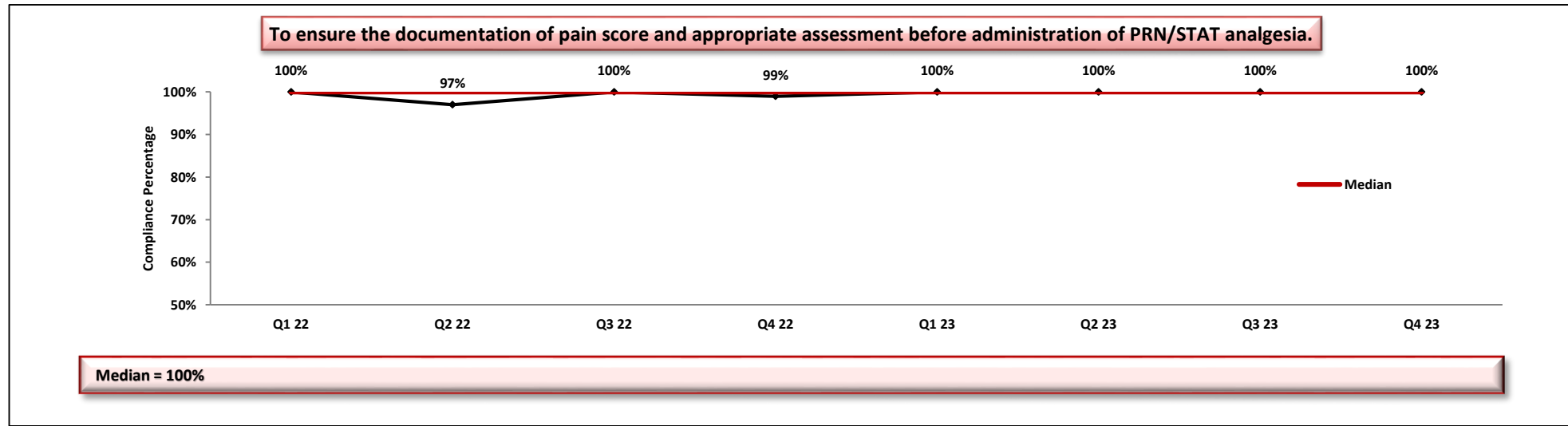
# Radiation Oncology Activity



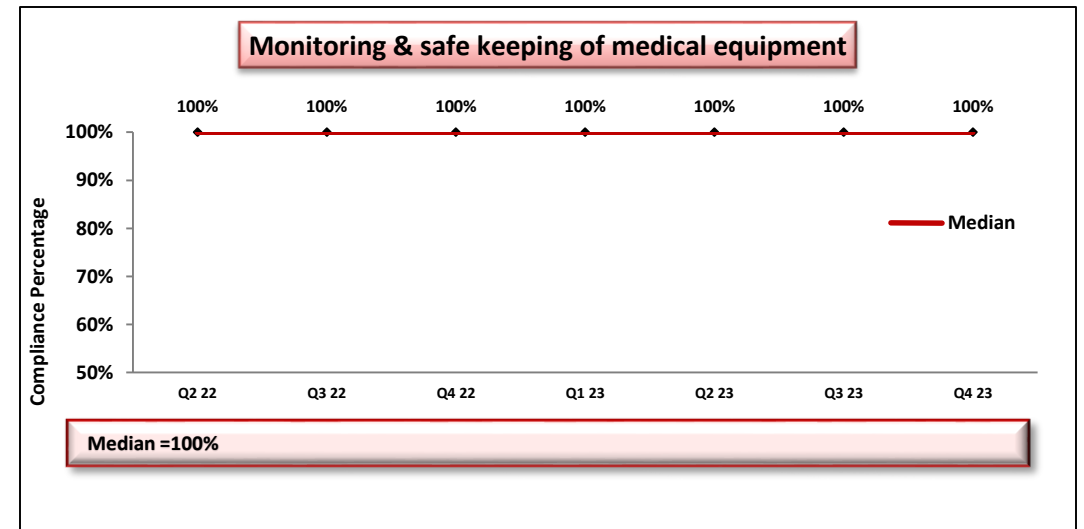
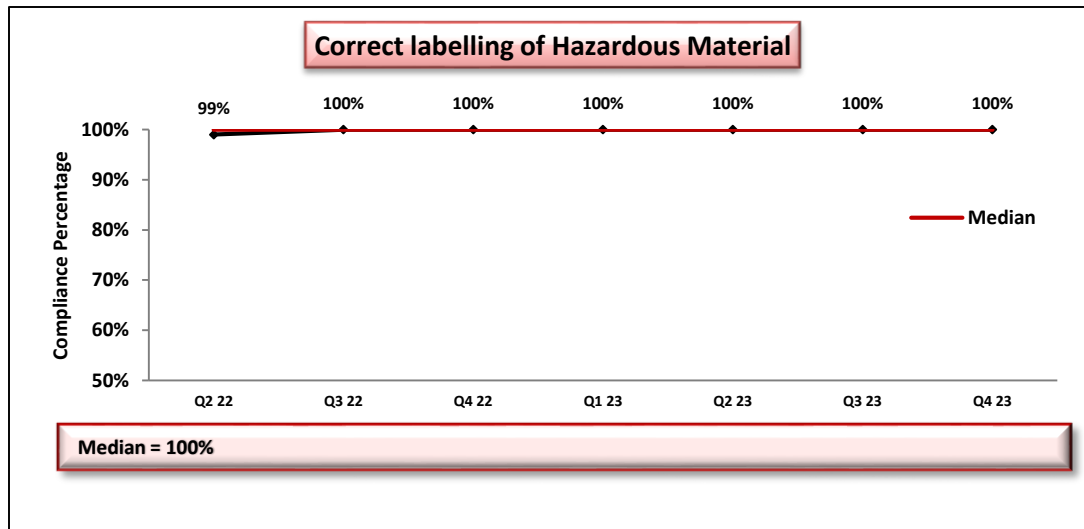
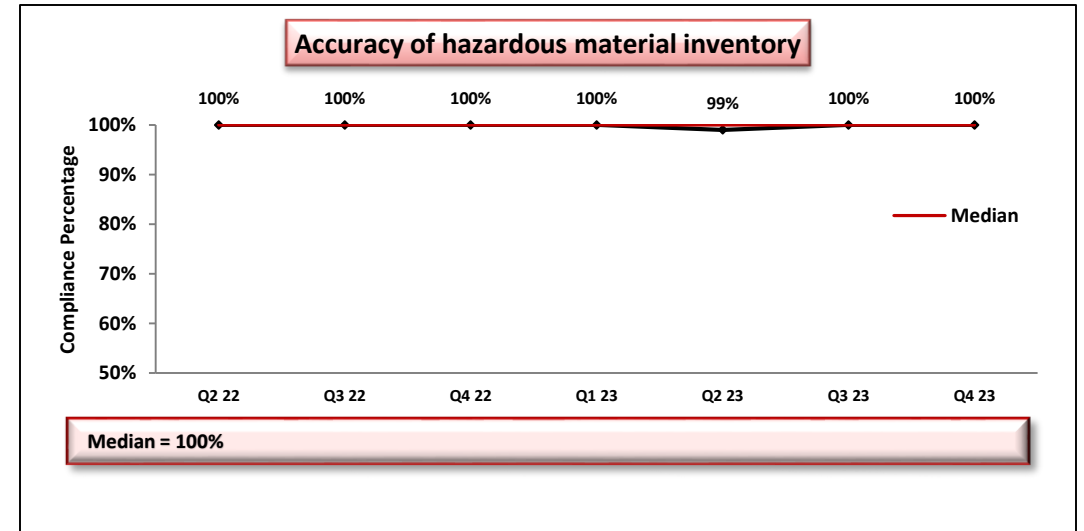
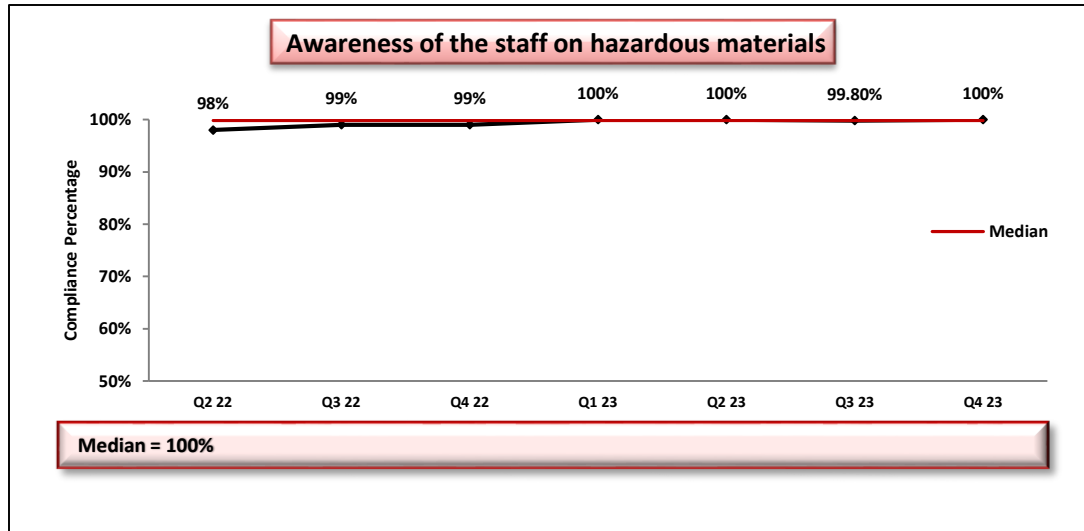
Machine	Down Time
Vital Beam 1	07 Hours
Vital Beam 2	08 Hours
CT	0 Hours



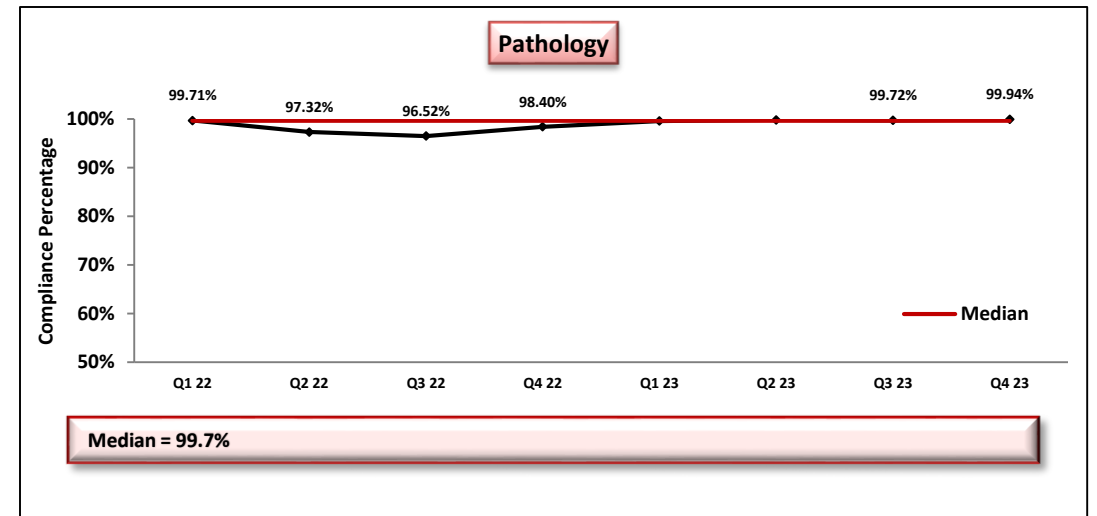
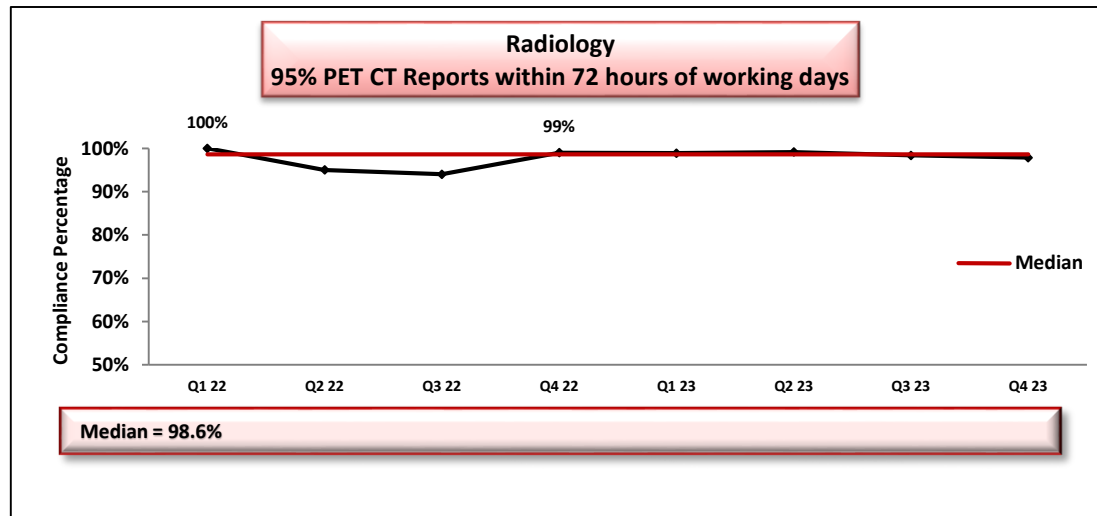
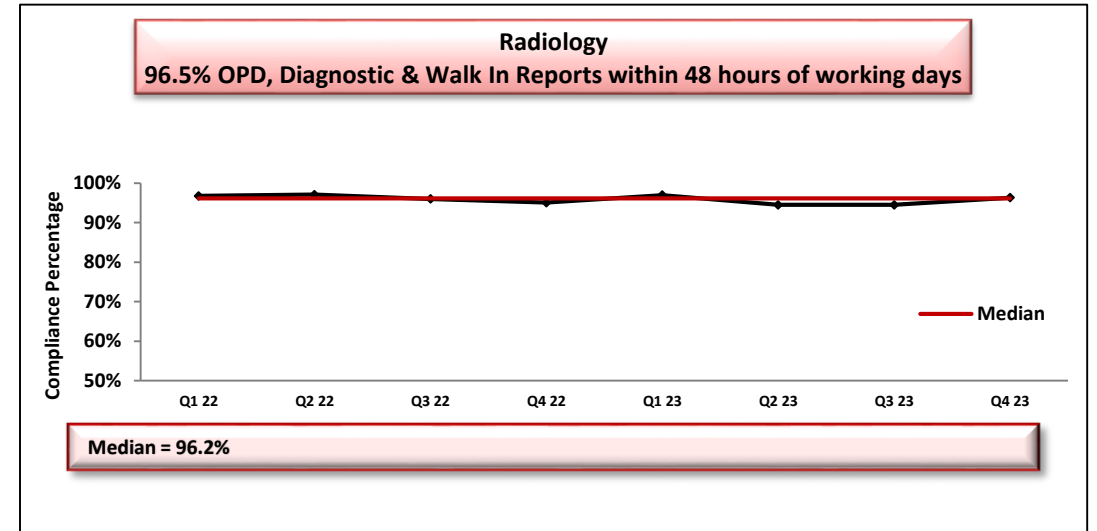
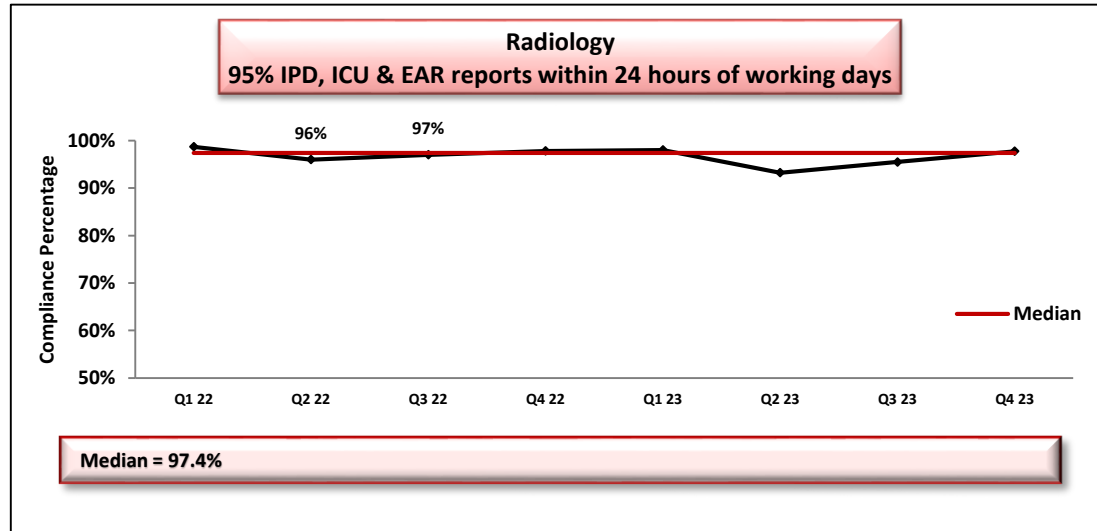
# Hospital-wide Indicators



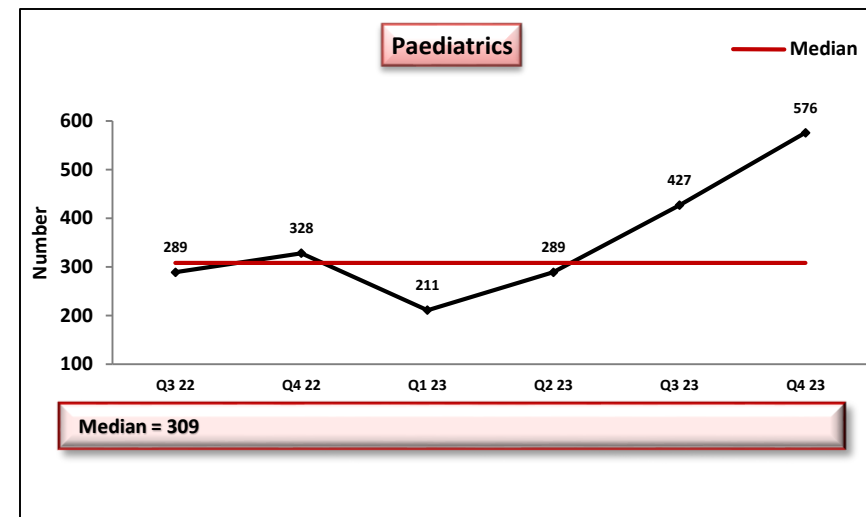
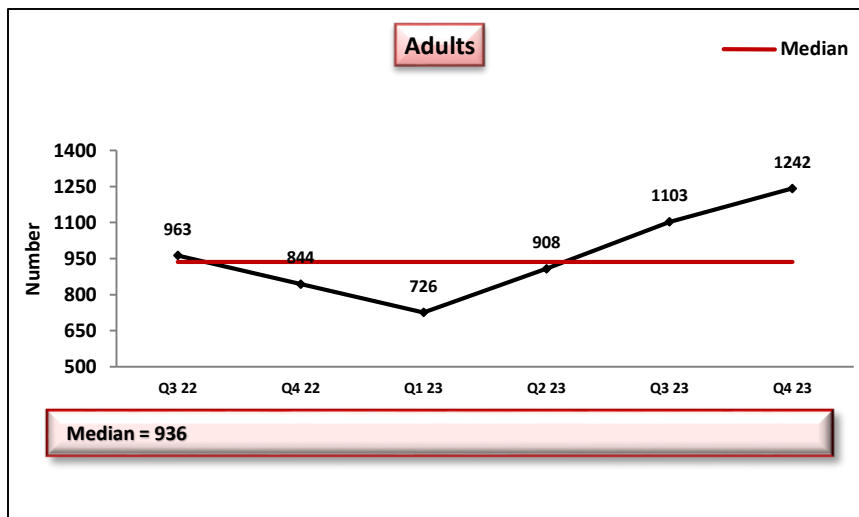
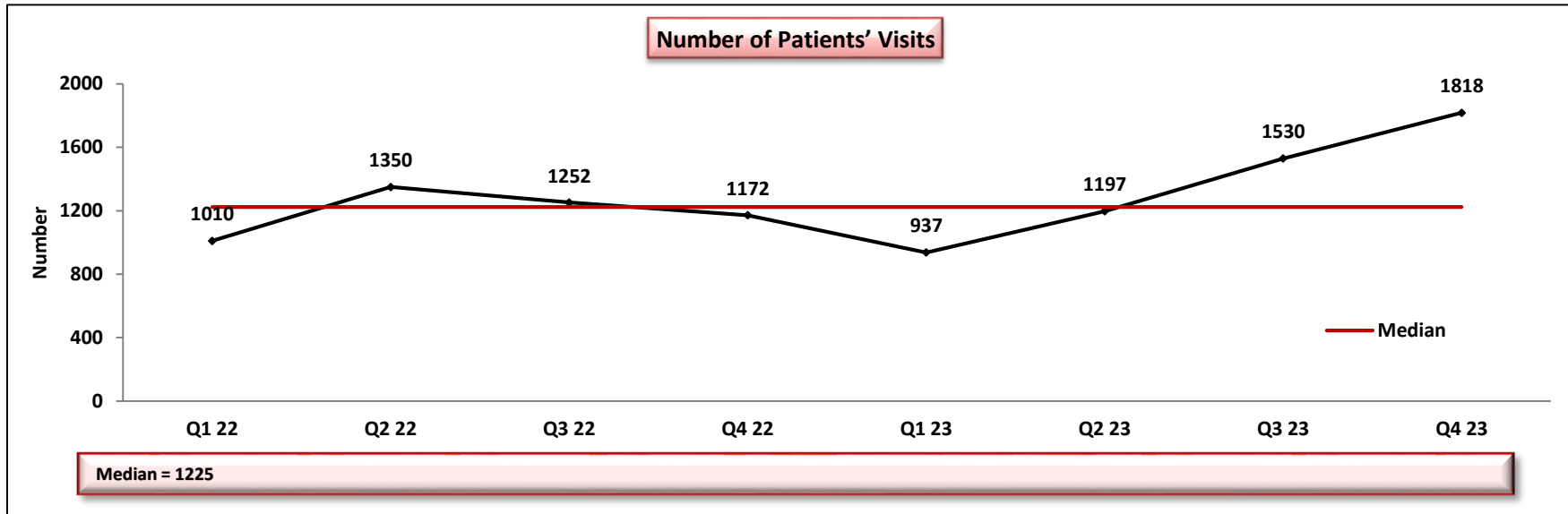
# Hospital-wide Indicators



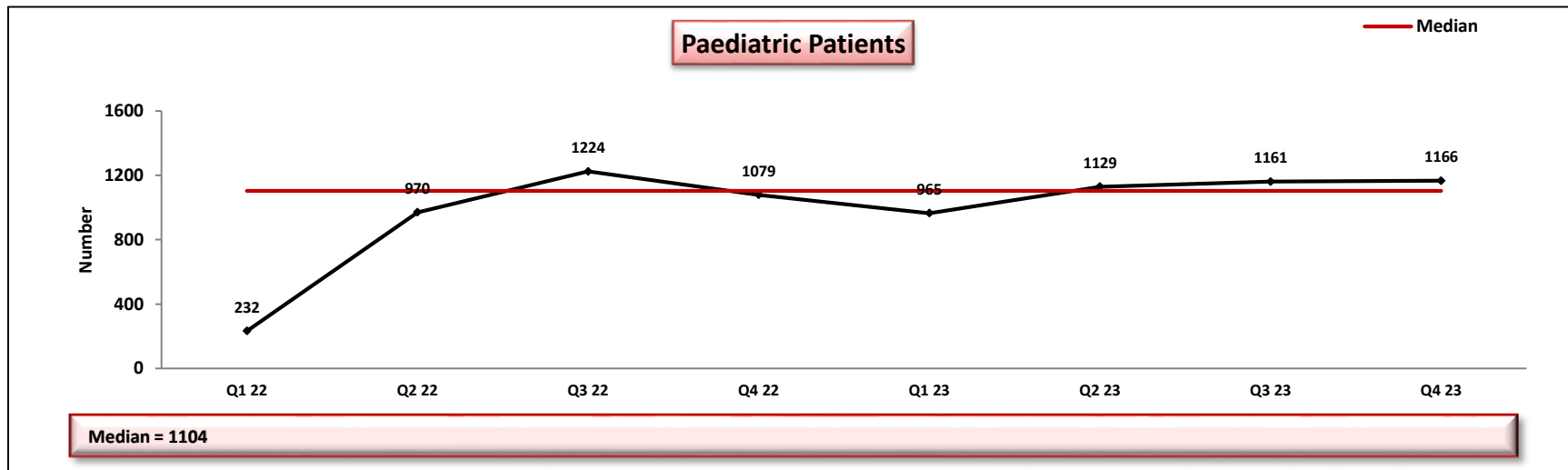
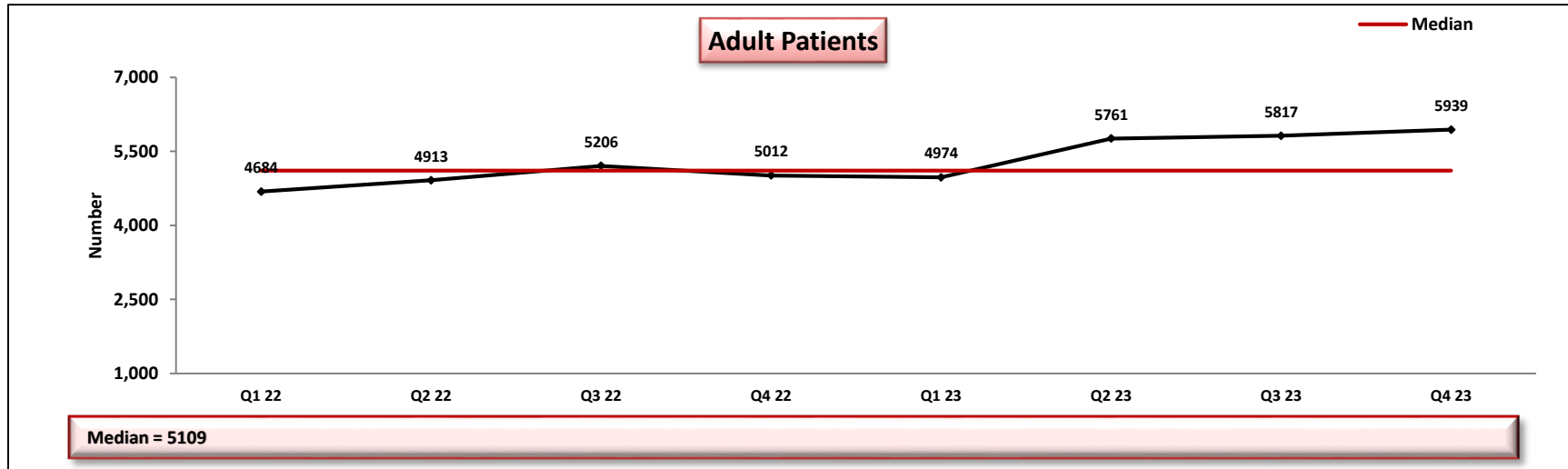
# Compliance with defined Turnaround Time for Reporting



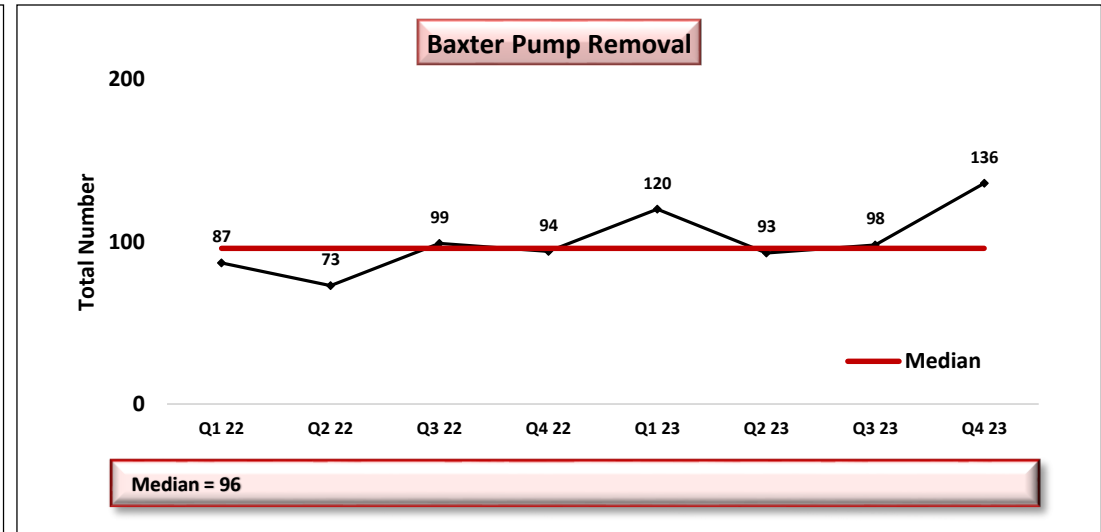
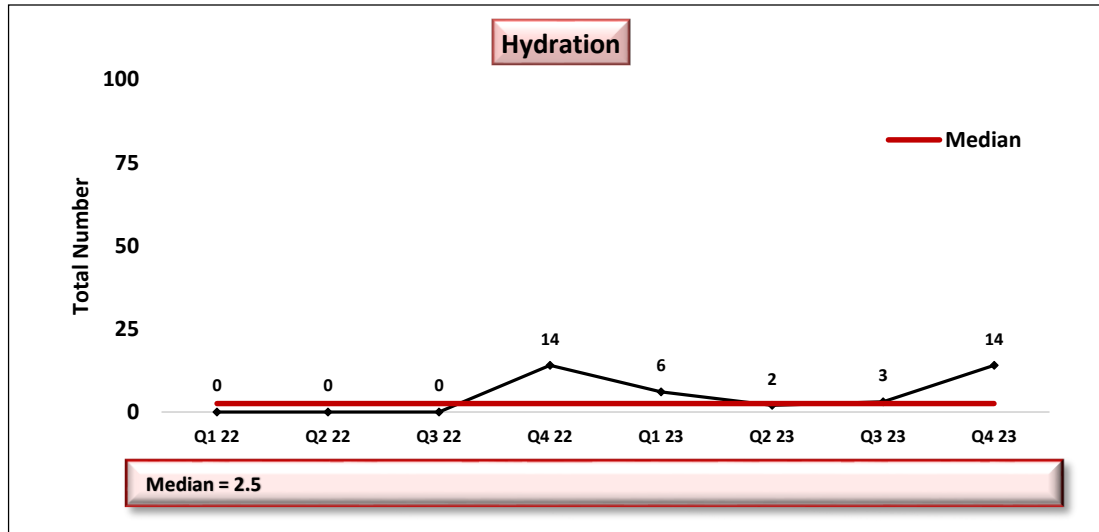
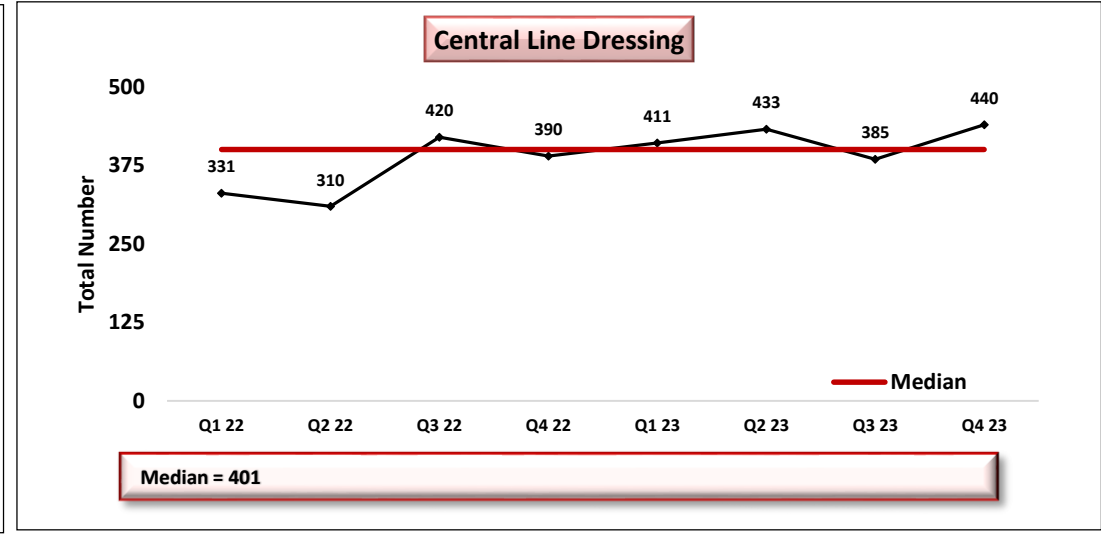
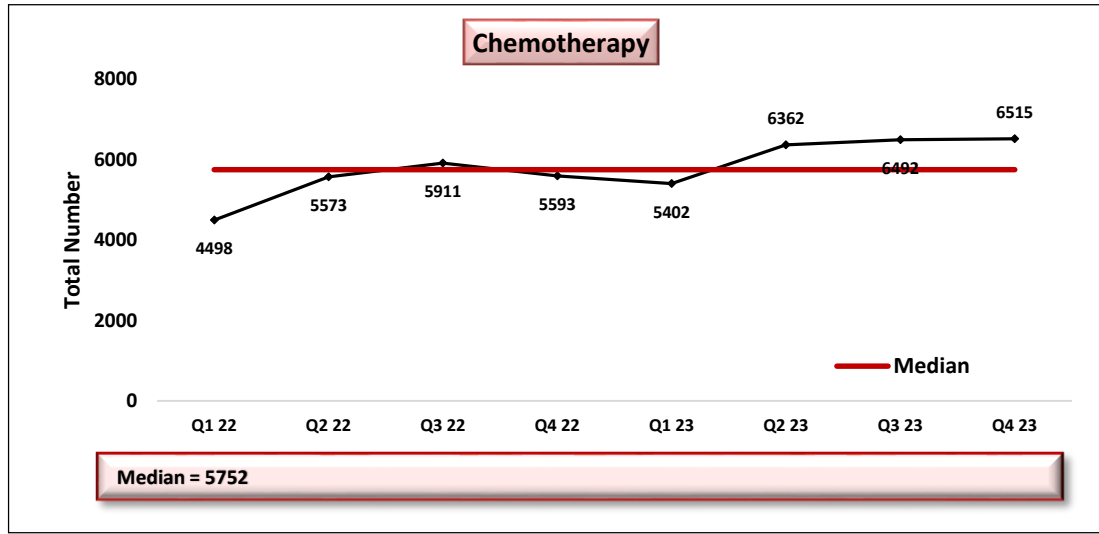
# Outpatient Parenteral Antibiotic Therapy



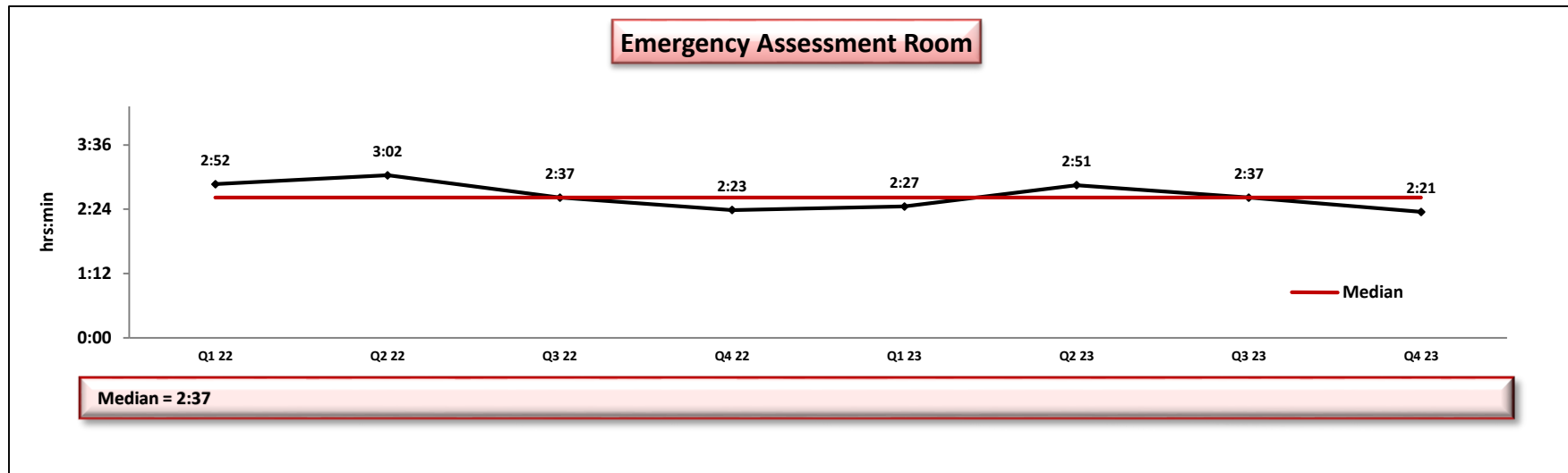
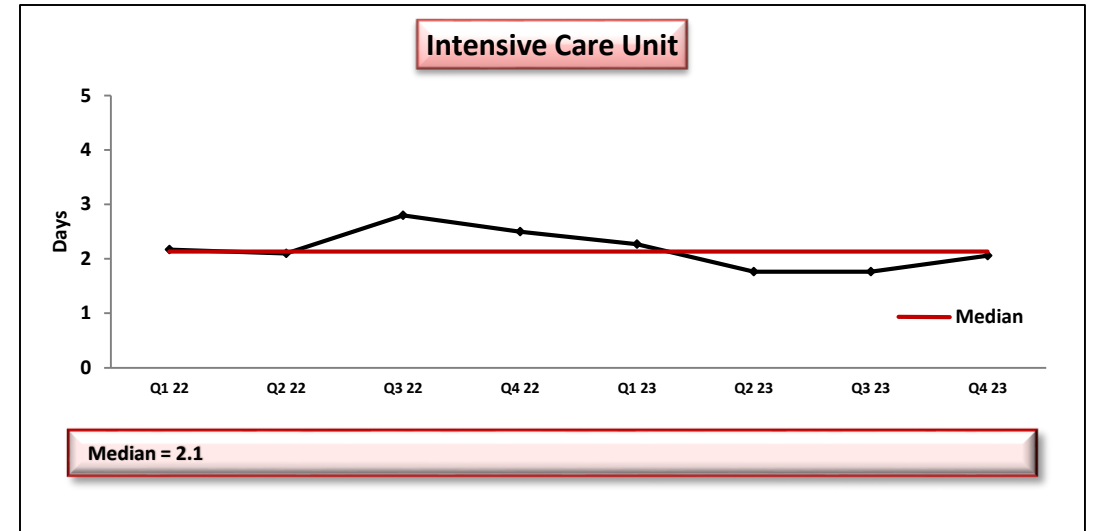
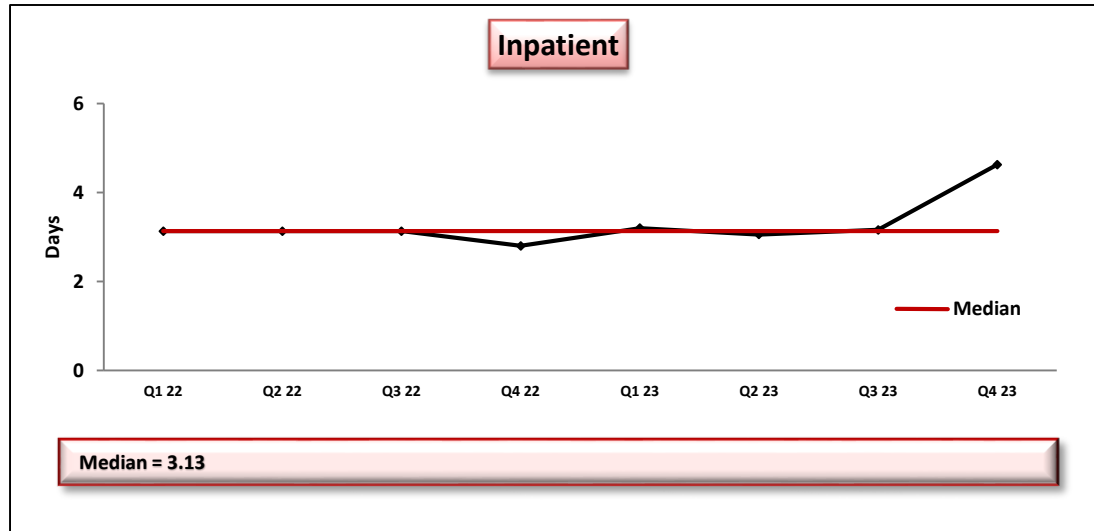
# Chemotherapy Activity



# Chemotherapy Activity Break-up

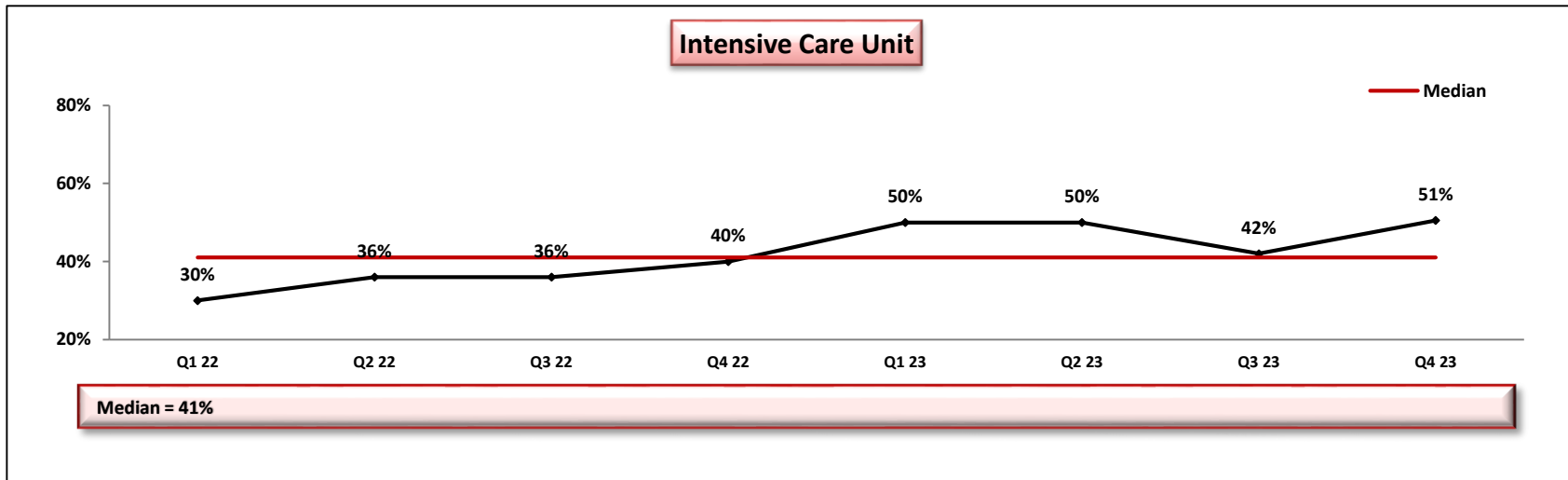
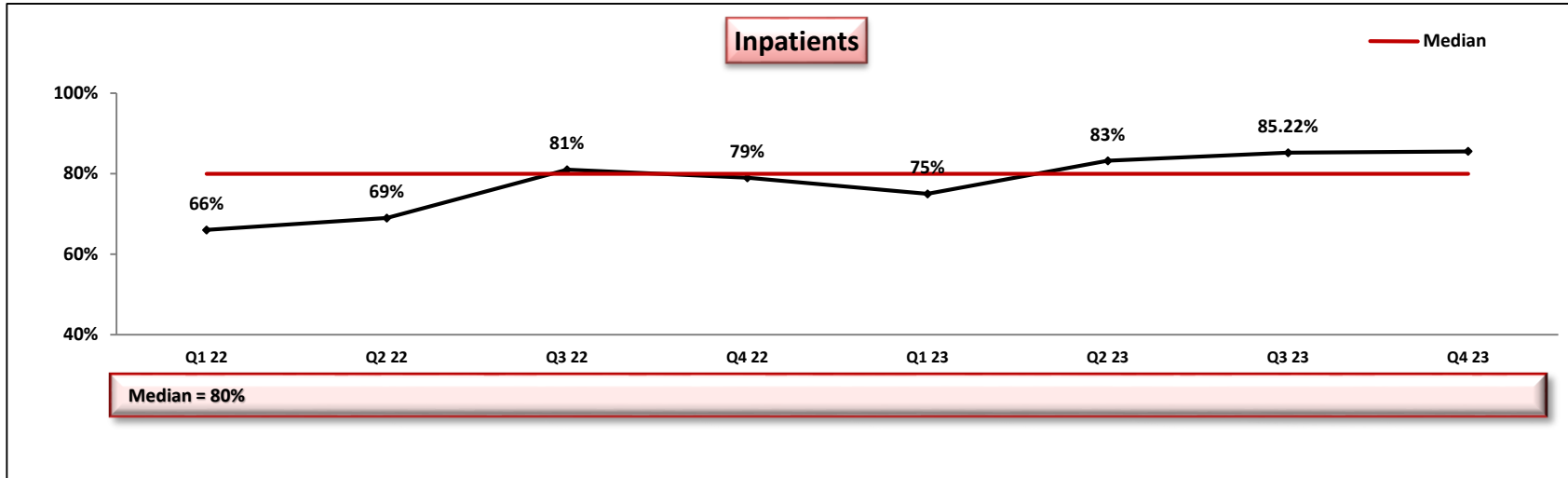


# Average Length of Stay



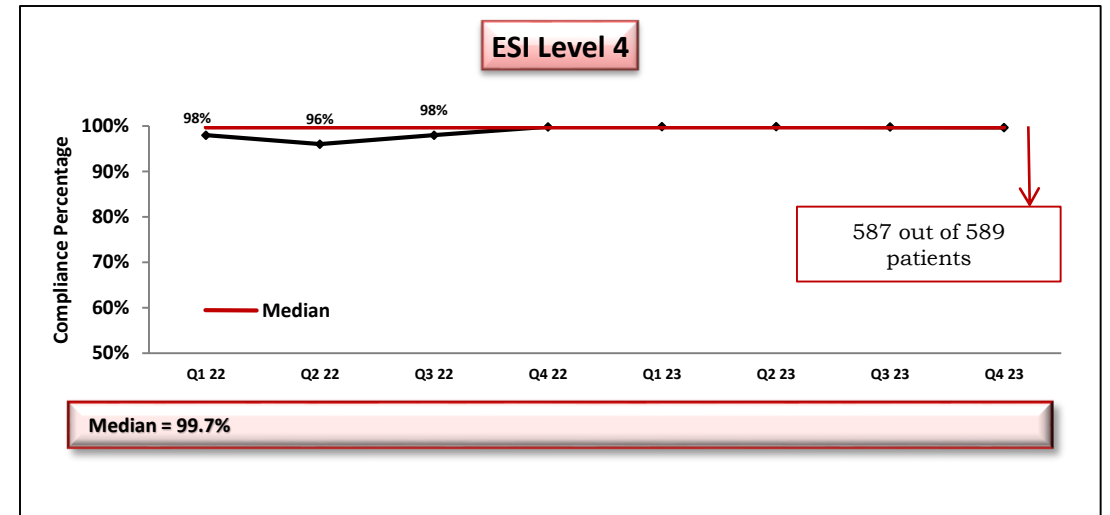
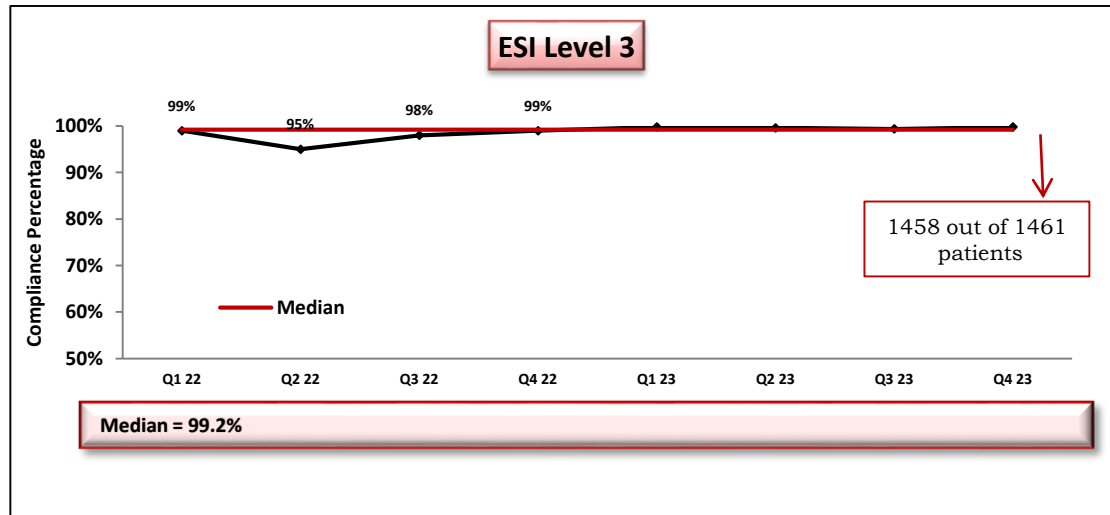
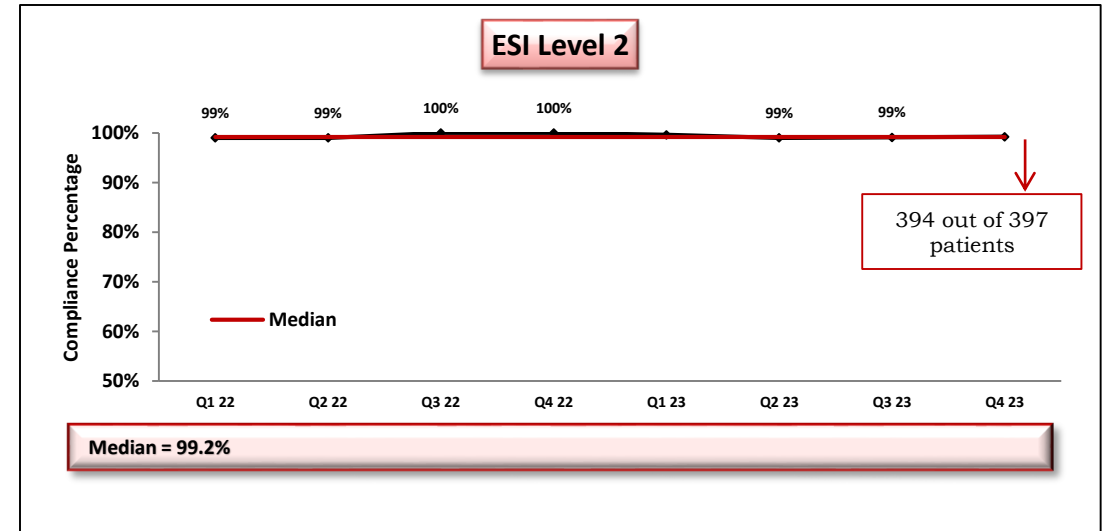
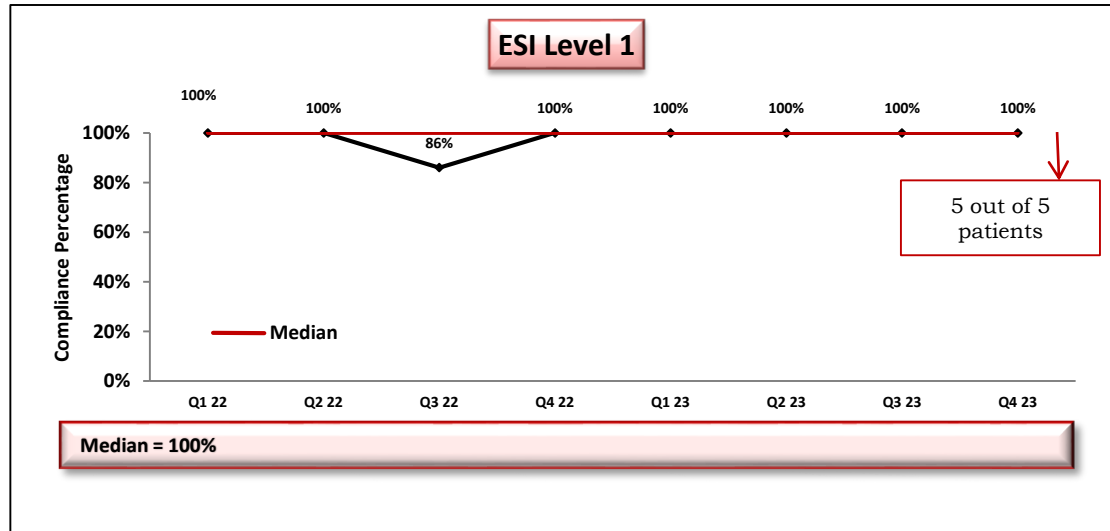


# Bed Occupancy Rate



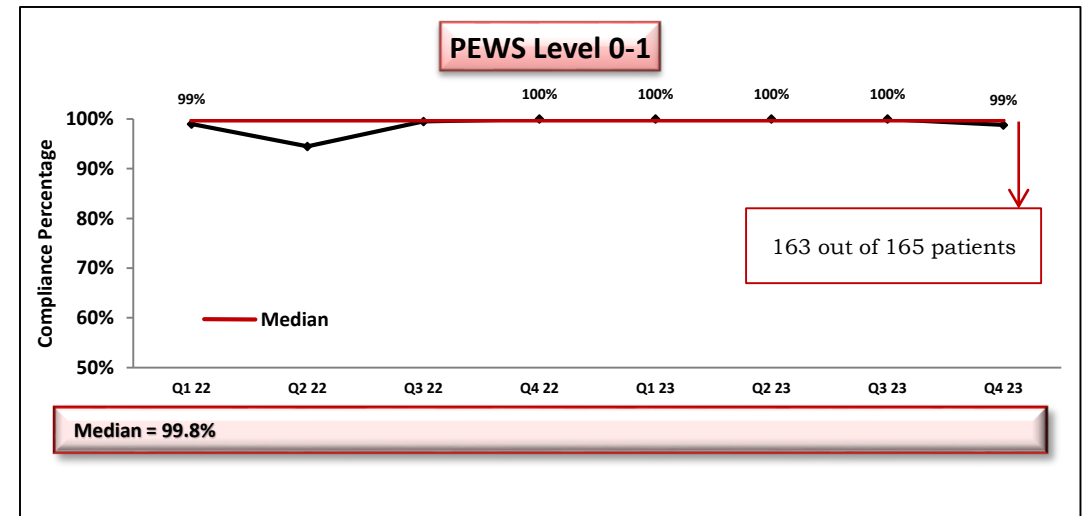
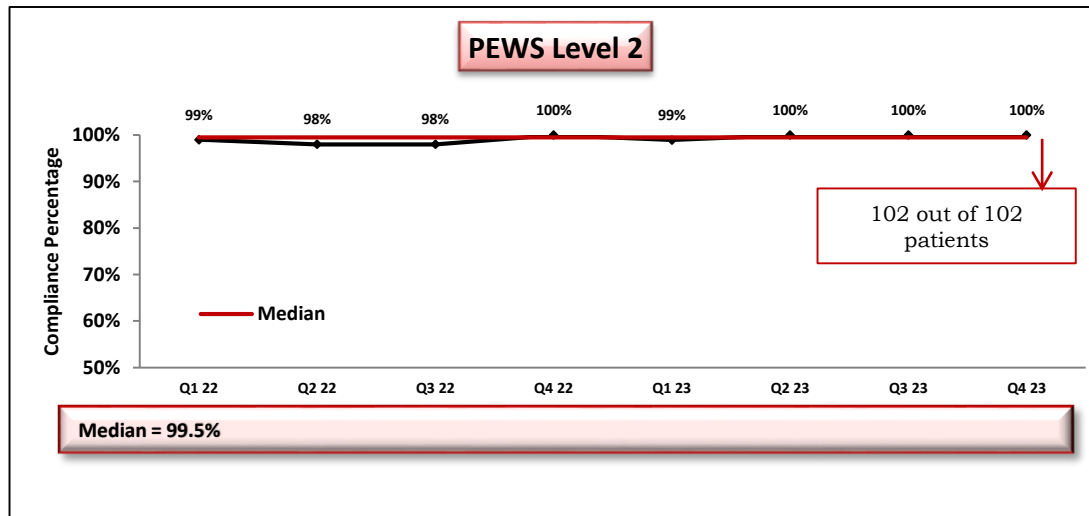
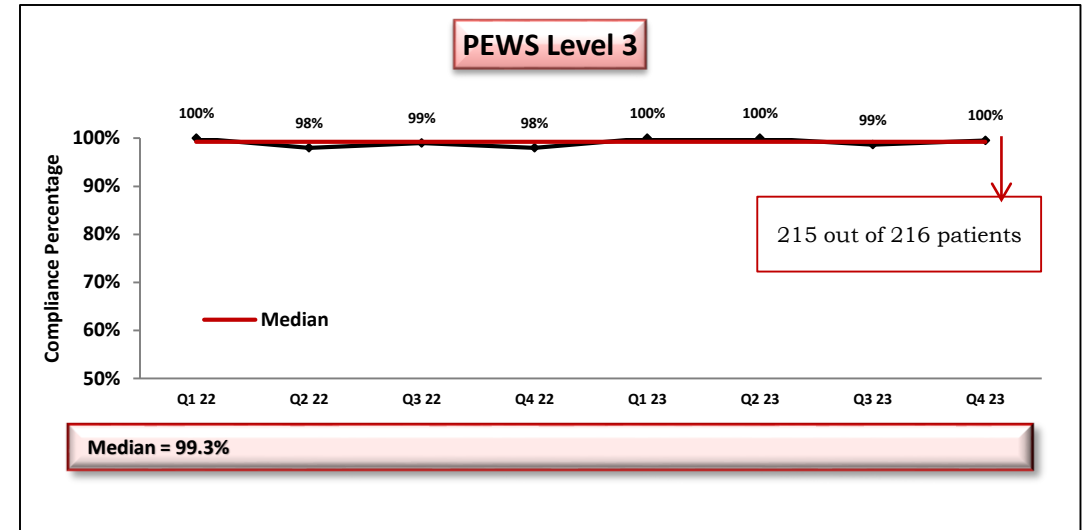
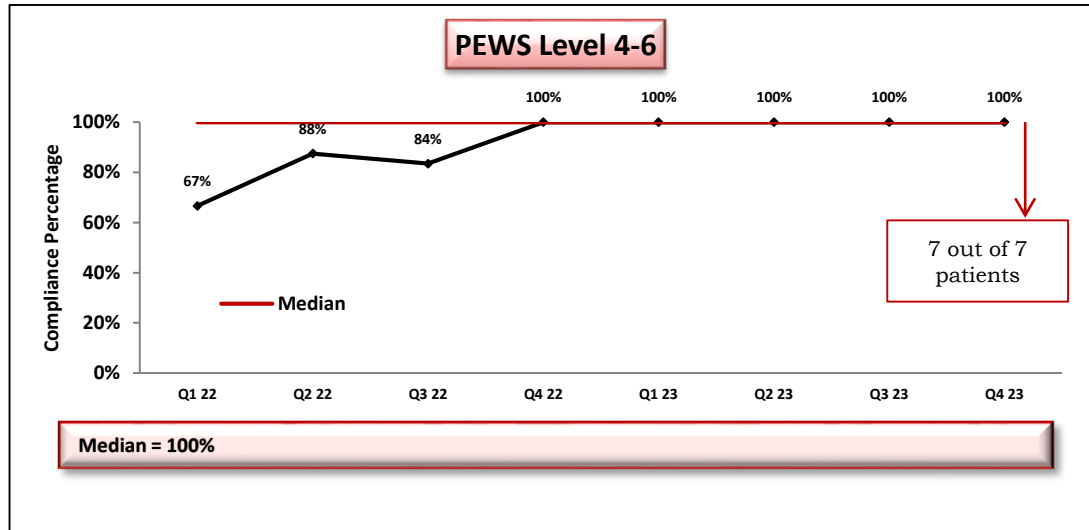
# Emergency Assessment Room Statistics

## Patients Seen within Defined Waiting Times – ADULTS

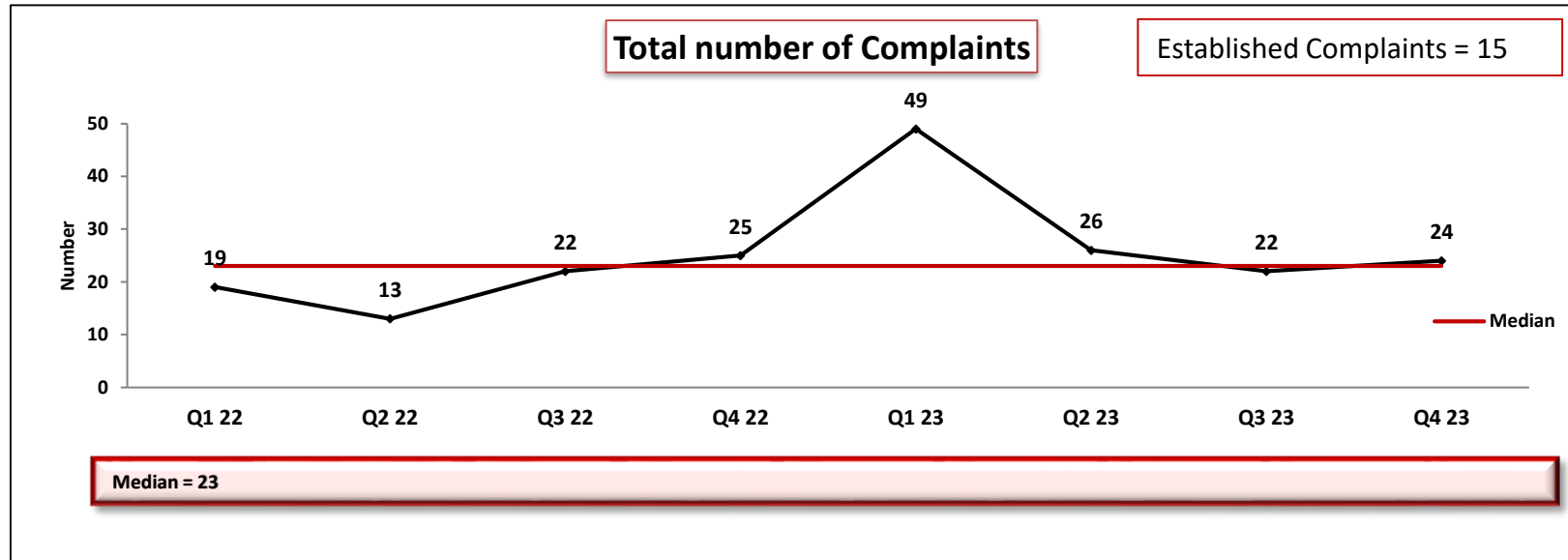


# Emergency Assessment Room Statistics

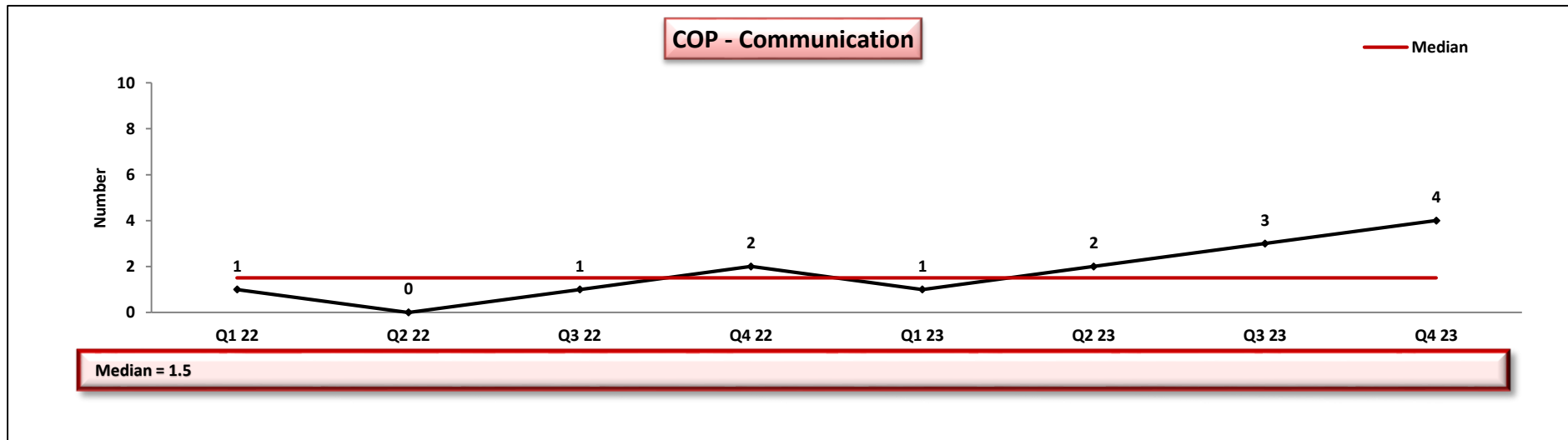
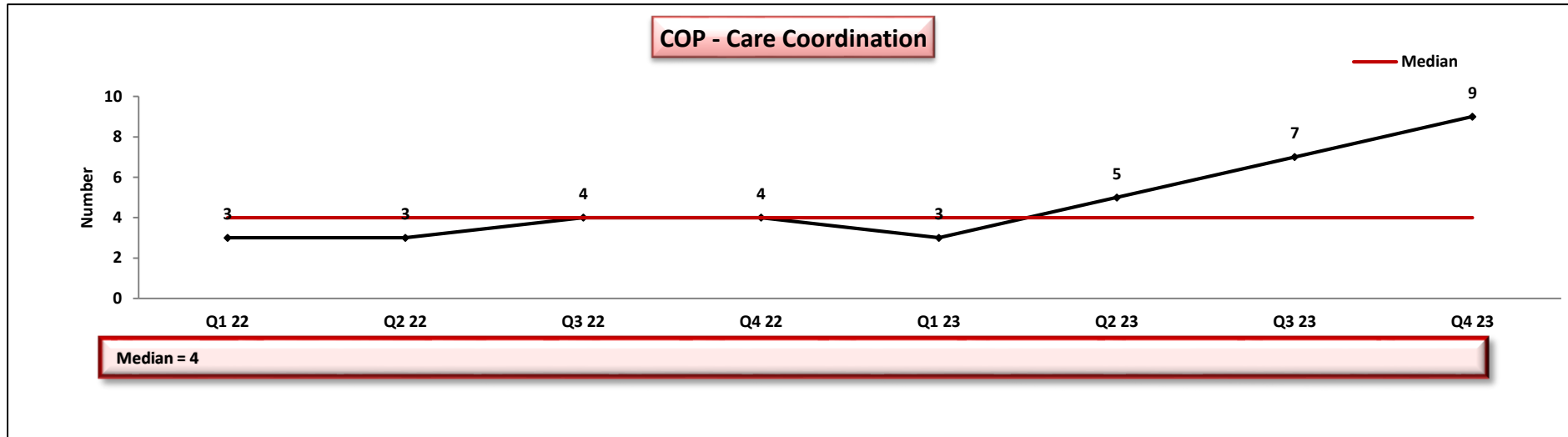
## Patients Seen within Defined Waiting Times – Paediatrics



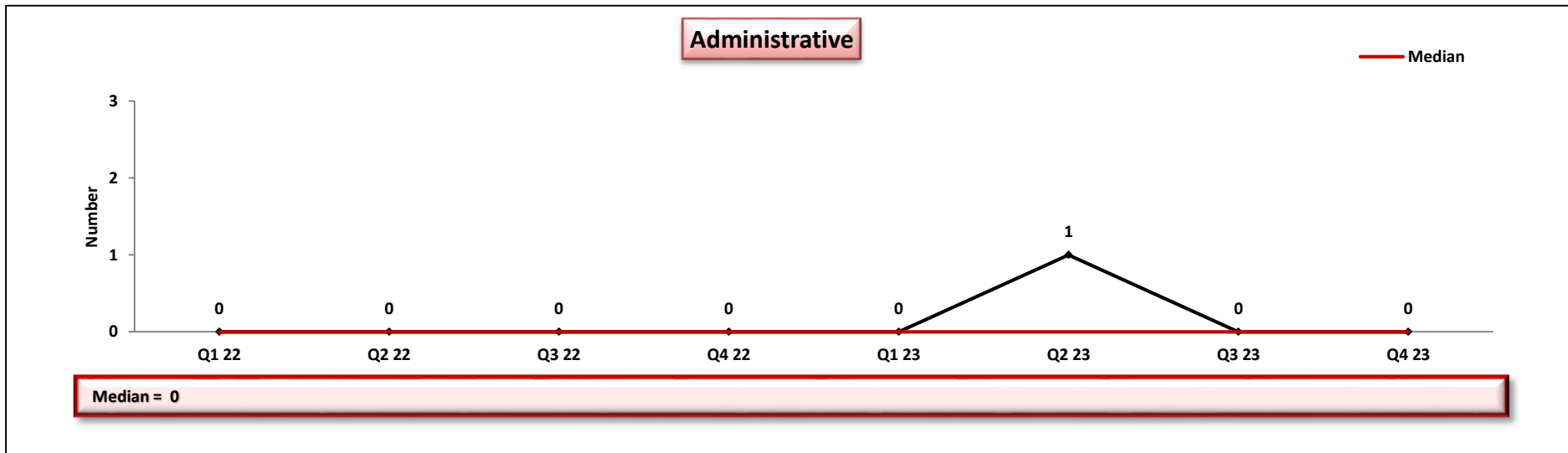
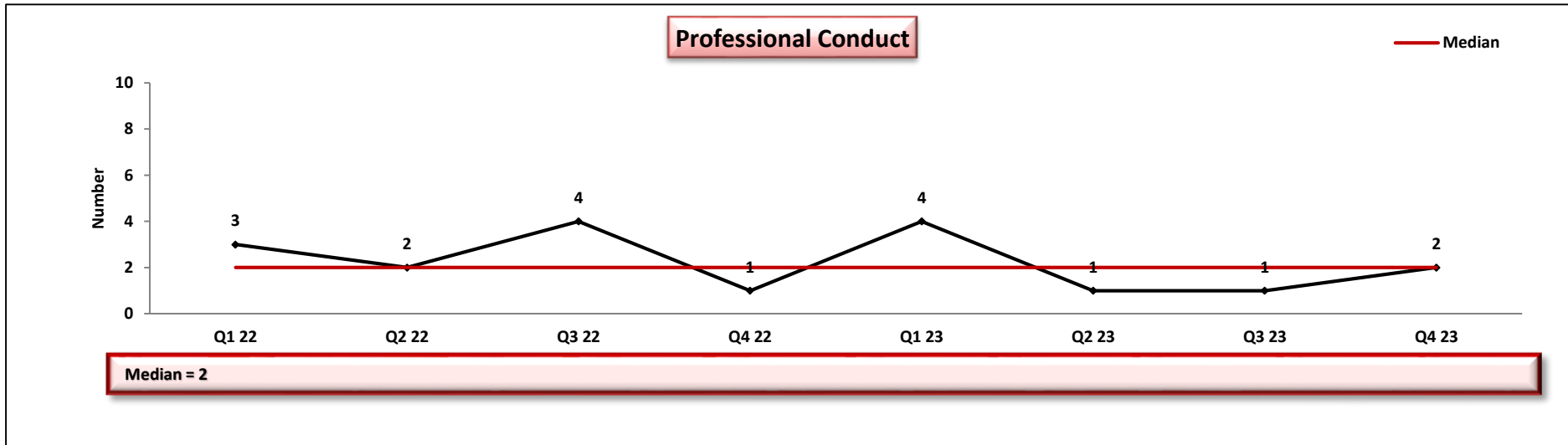
# Complaints–Clinical Departments



# Established Clinical Complaints by Categories-Top 5



# Established Clinical Complaints by Category Top 5



# Established Clinical Complaints by Category Top 5

