

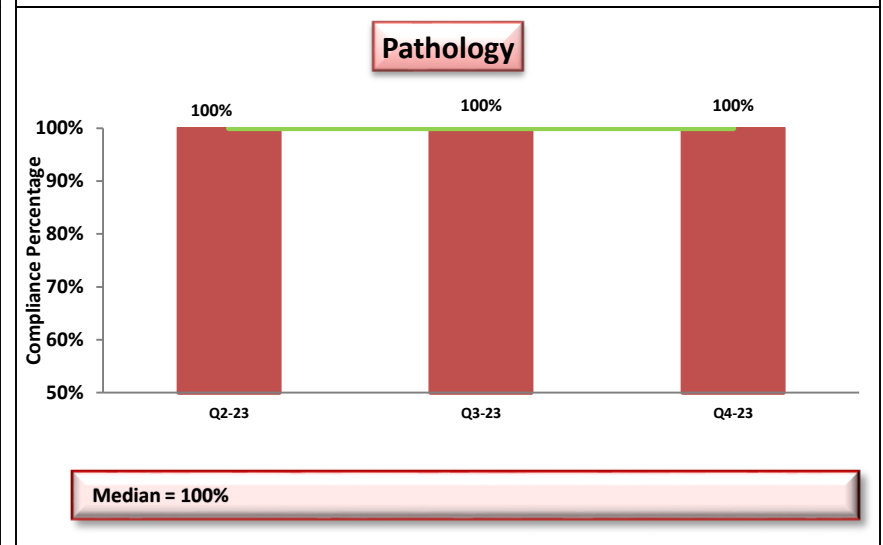
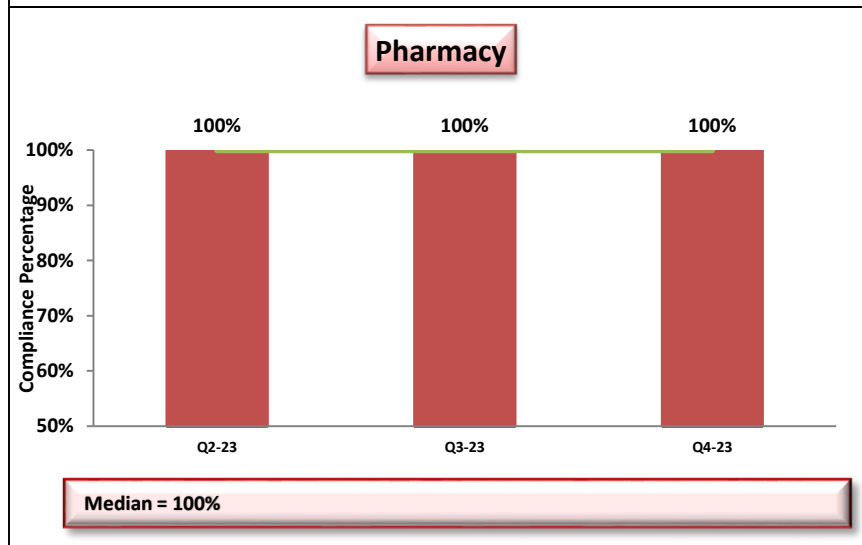
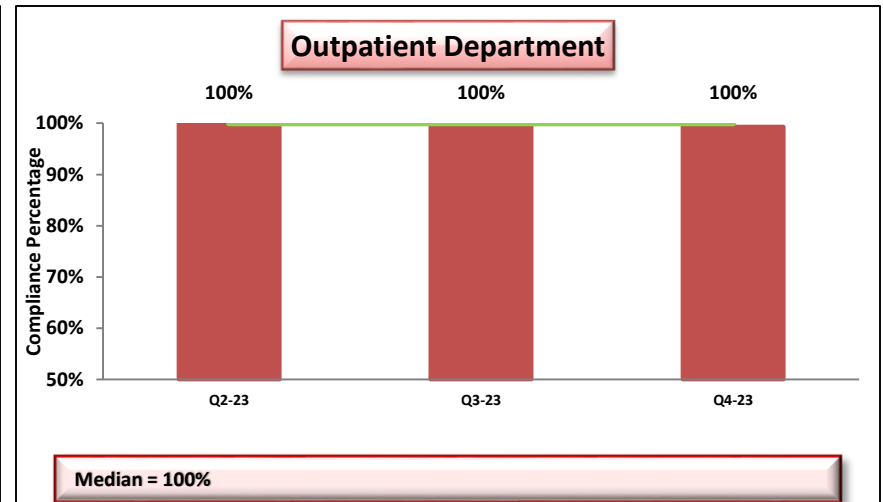
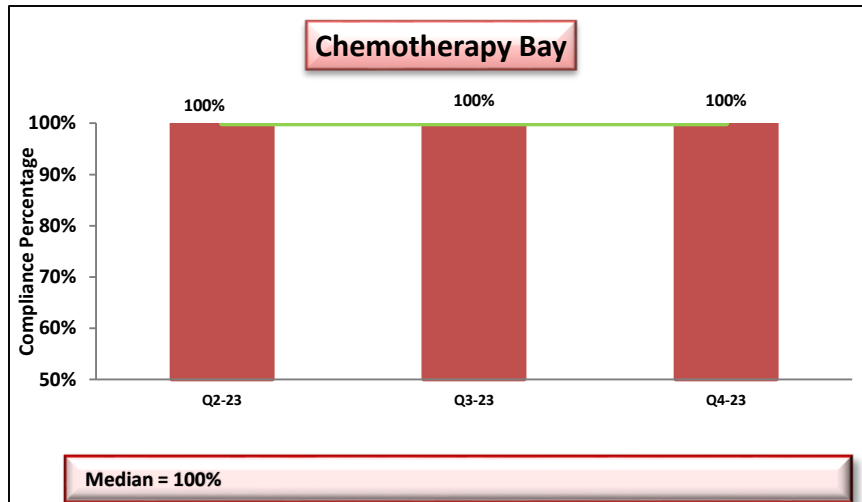
**KDC&C**

**Clinical Performance Dashboard  
4th Quarter 2023**

# International Patient Safety Goals

Two identifiers are used while providing care – Direct observation

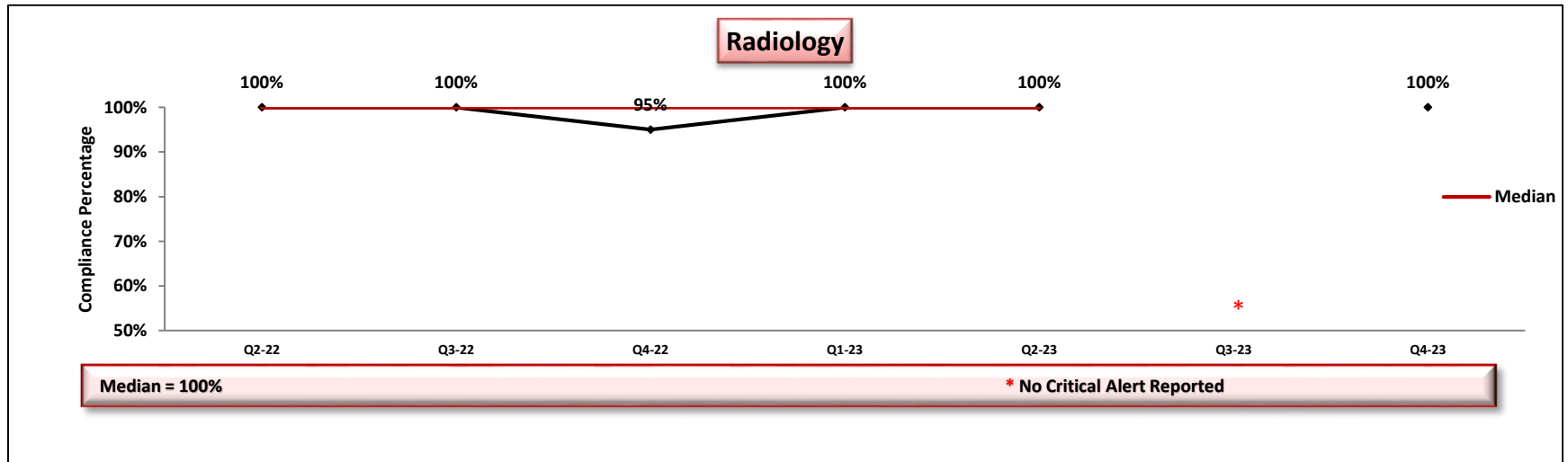
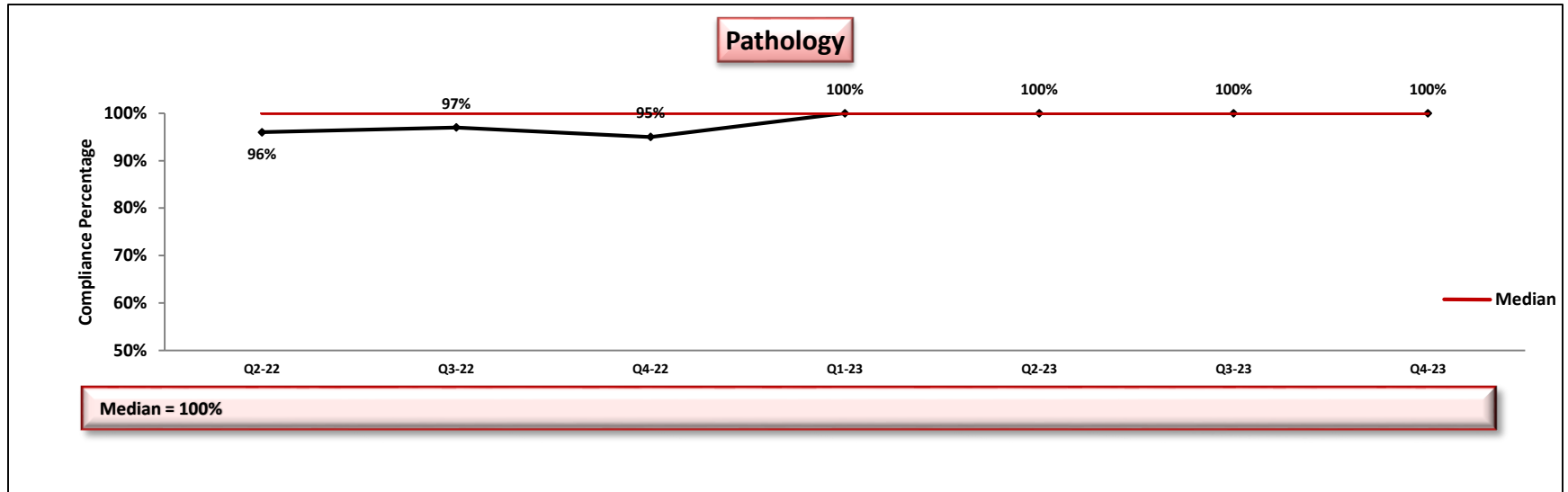
Target = 100%



# International Patient Safety Goals

## Critical Alert Reporting

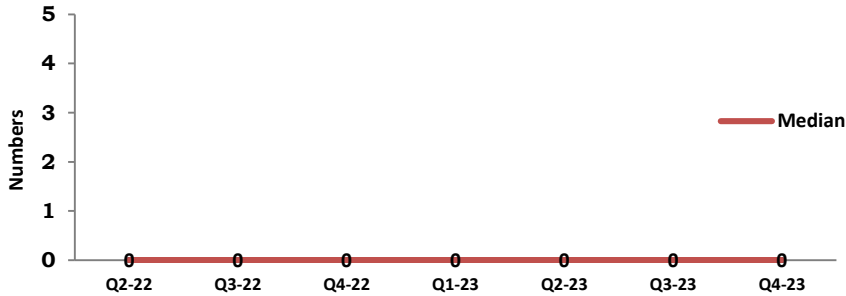
Target = 100%



# International Patient Safety Goals

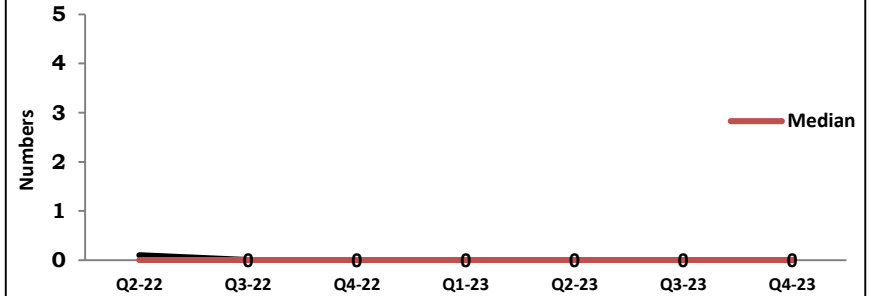
## Safety of High Alert Medications

### Medication errors with harm per 10,000 items



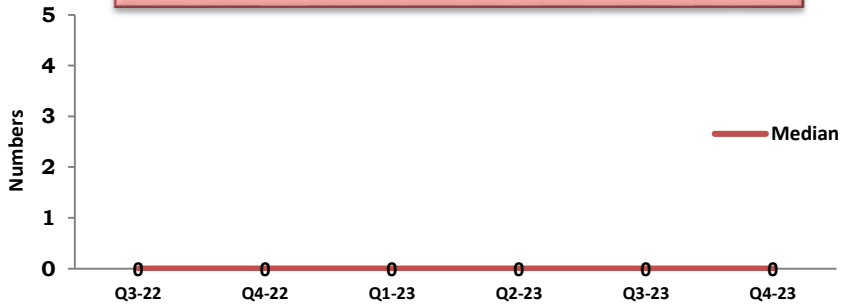
Median = 0

### High alert medication errors per 10,000 items



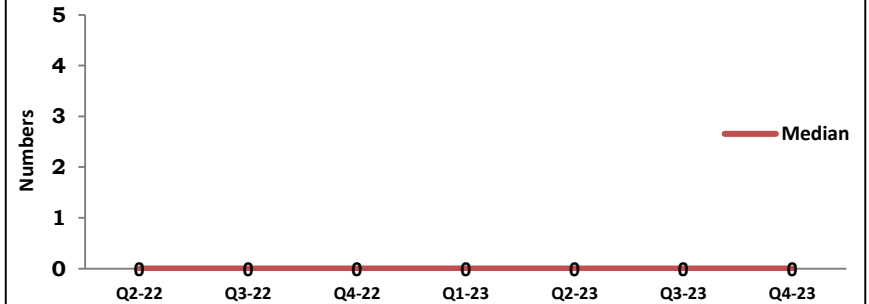
Median = 0

### Look Alike Sound Alike medication errors per 10,000 items



Median = 0

### Concentrated Electrolytes per 10,000 items

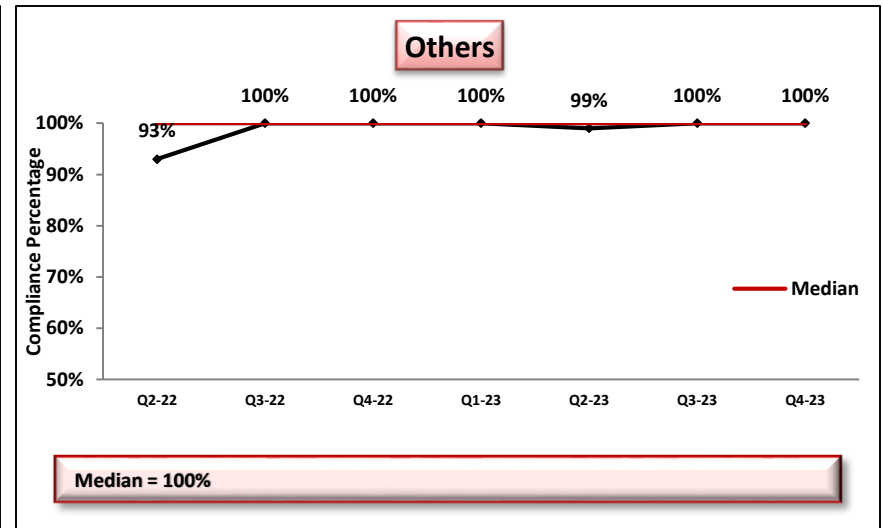
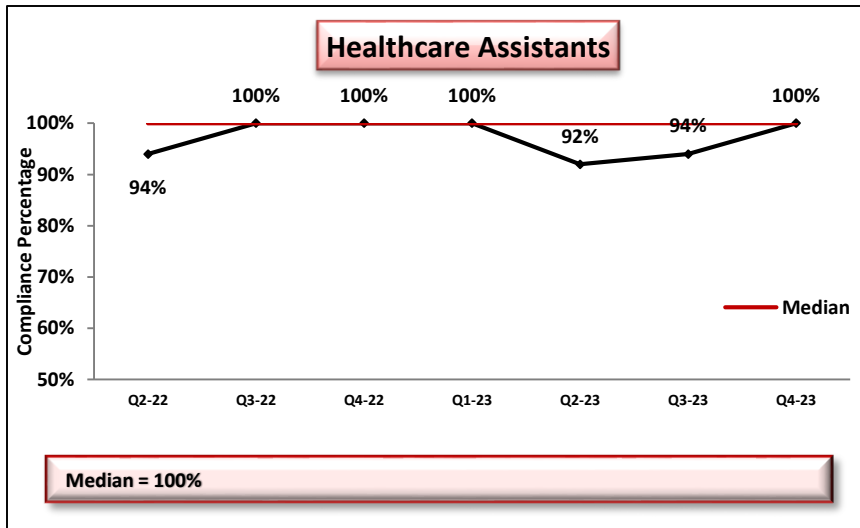
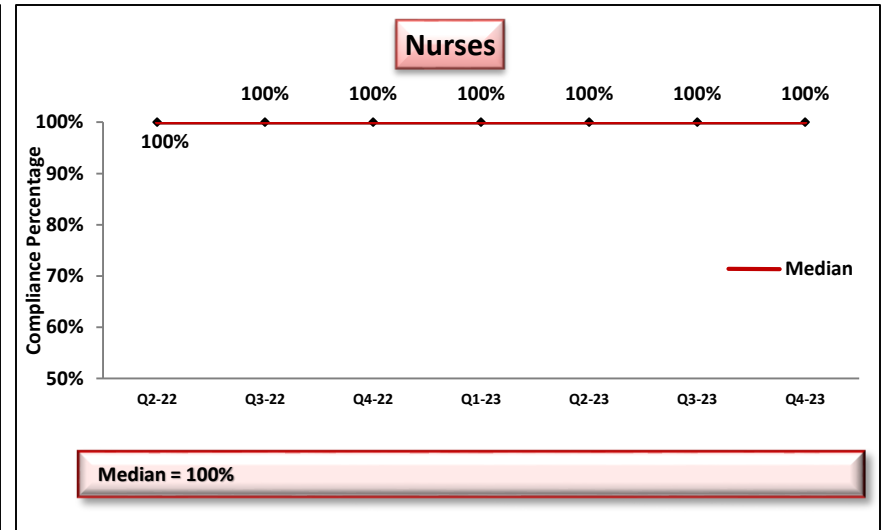
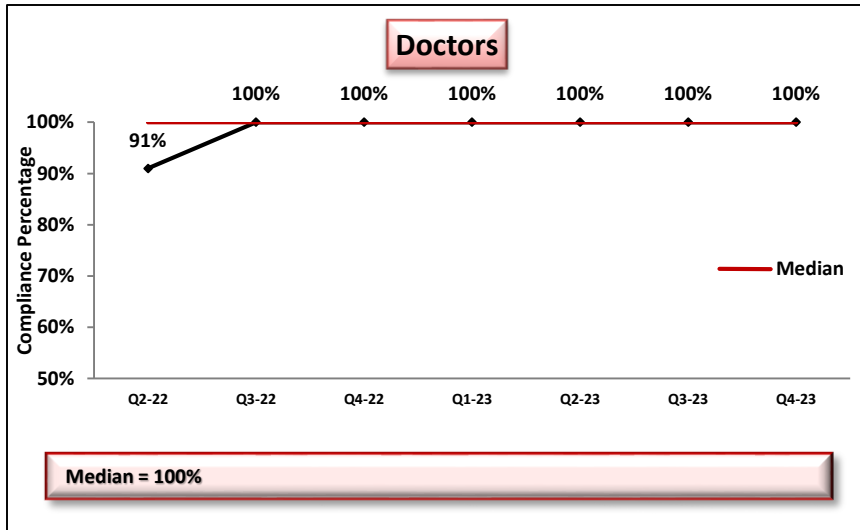


Median = 0

# International Patient Safety Goals

## Hand Hygiene Compliance

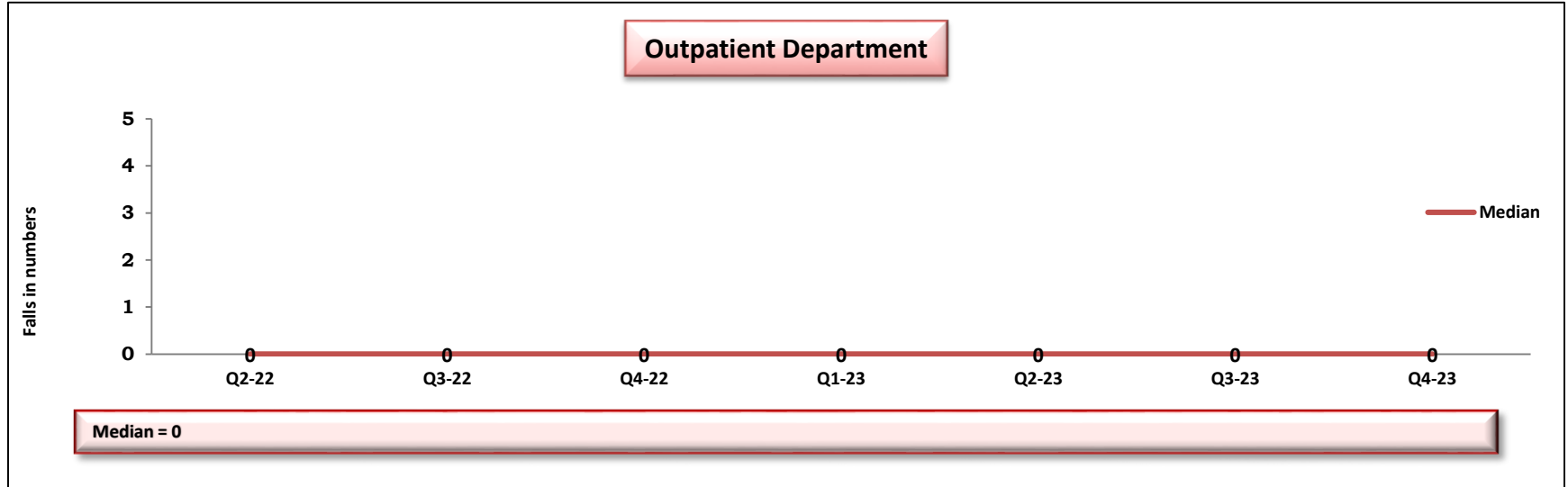
Target = 100%



# International Patient Safety Goals

## Outpatient Falls Reported

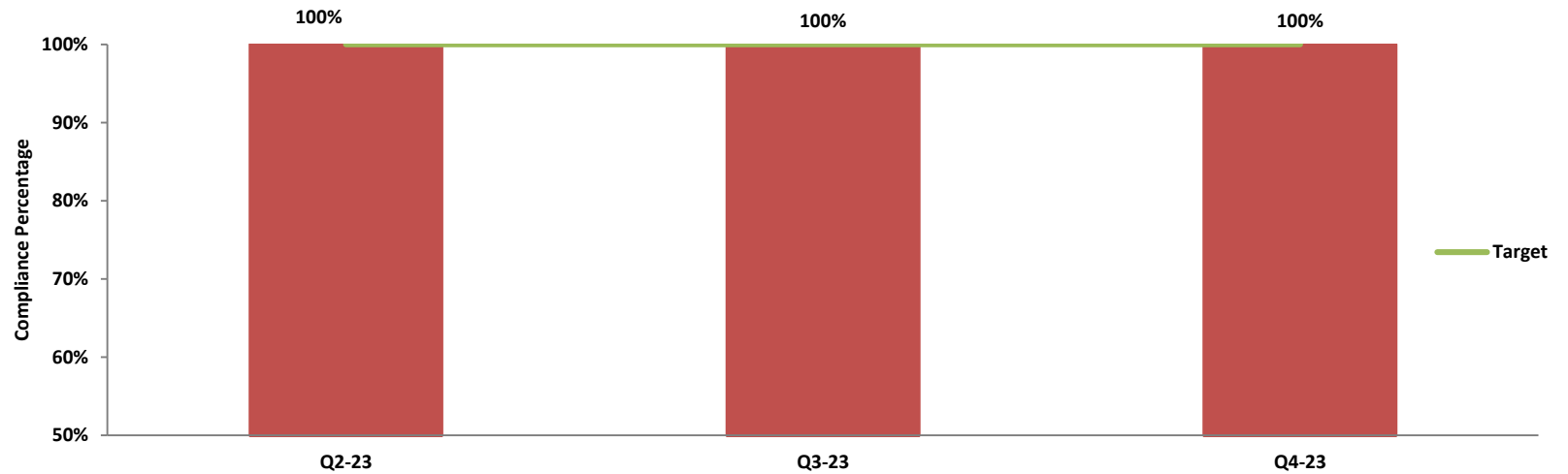
Target = 0



# International Patient Safety Goals

Appropriate interventions are in place for inpatients at high risk of fall – Direct observation  
Target = 100%

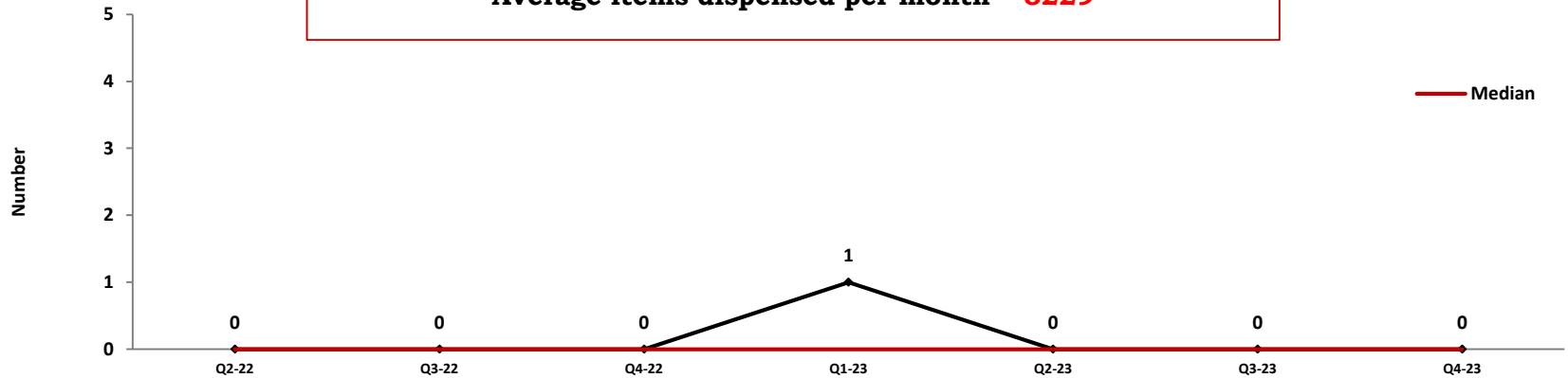
Outpatient Department



Median = 100%

# Medication Errors

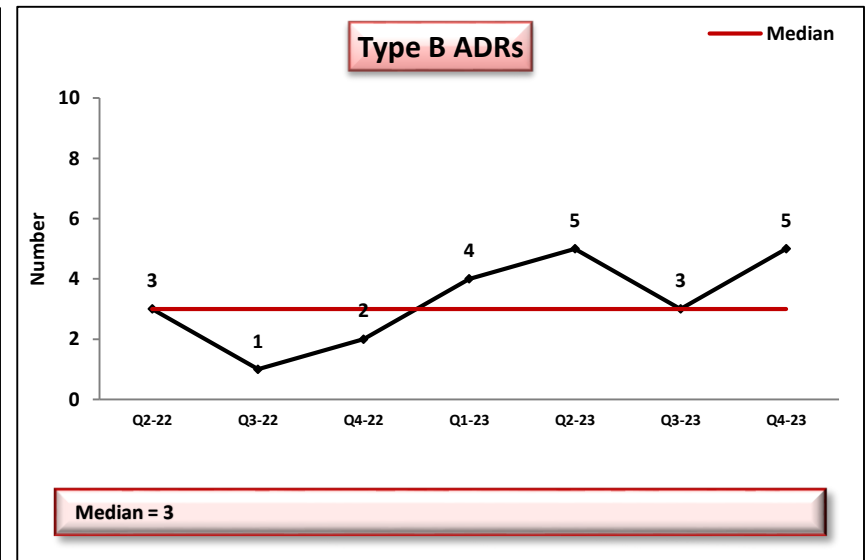
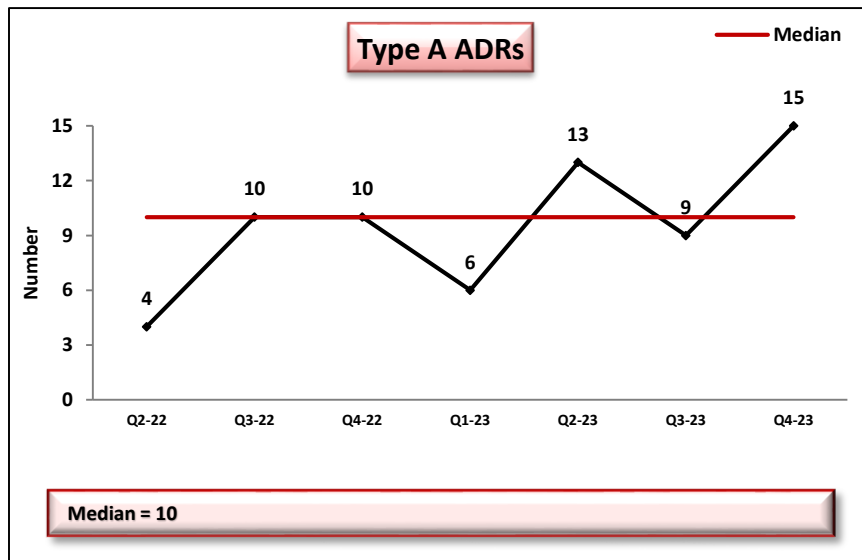
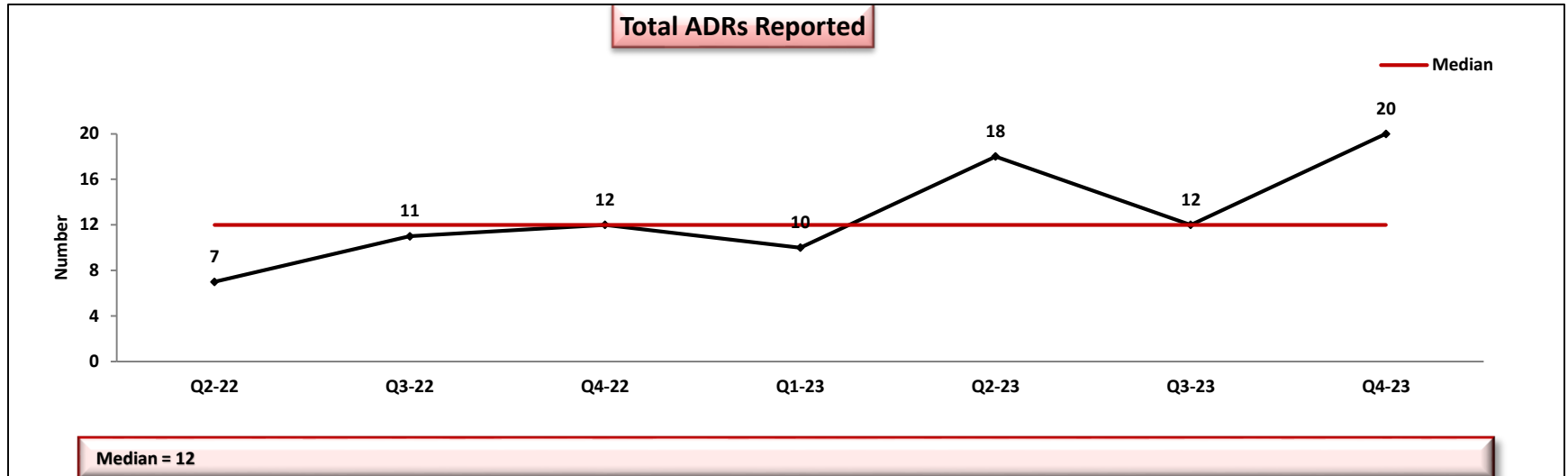
Number of items/100,000 items dispensed  
Average items dispensed per month = **3229**



Median = 0

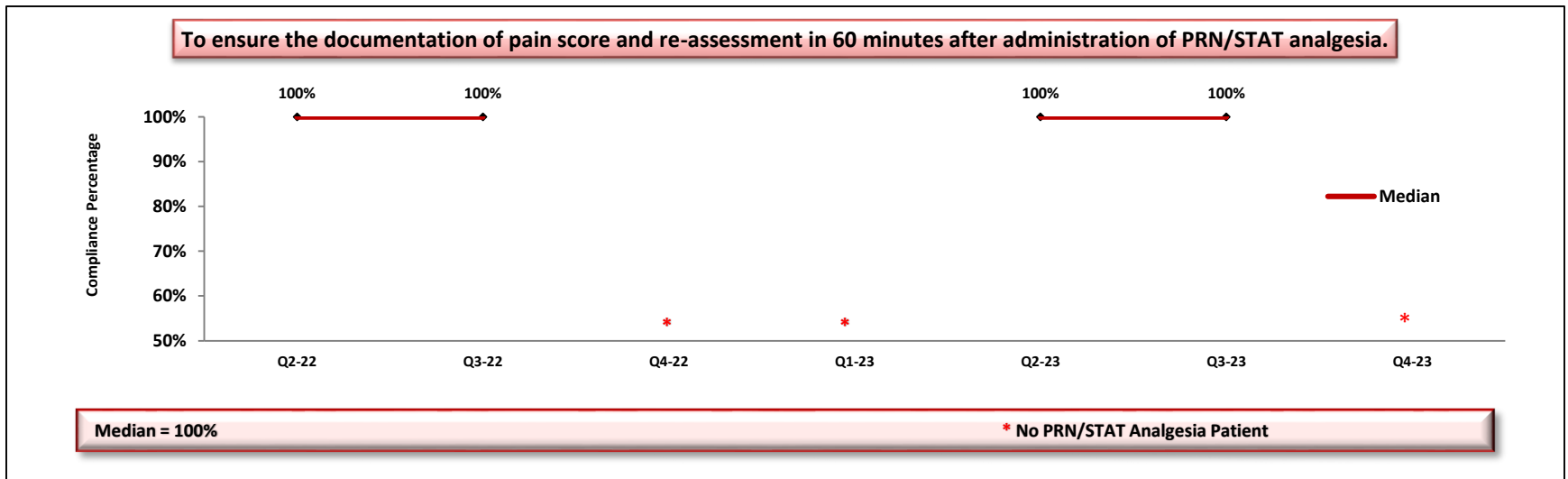
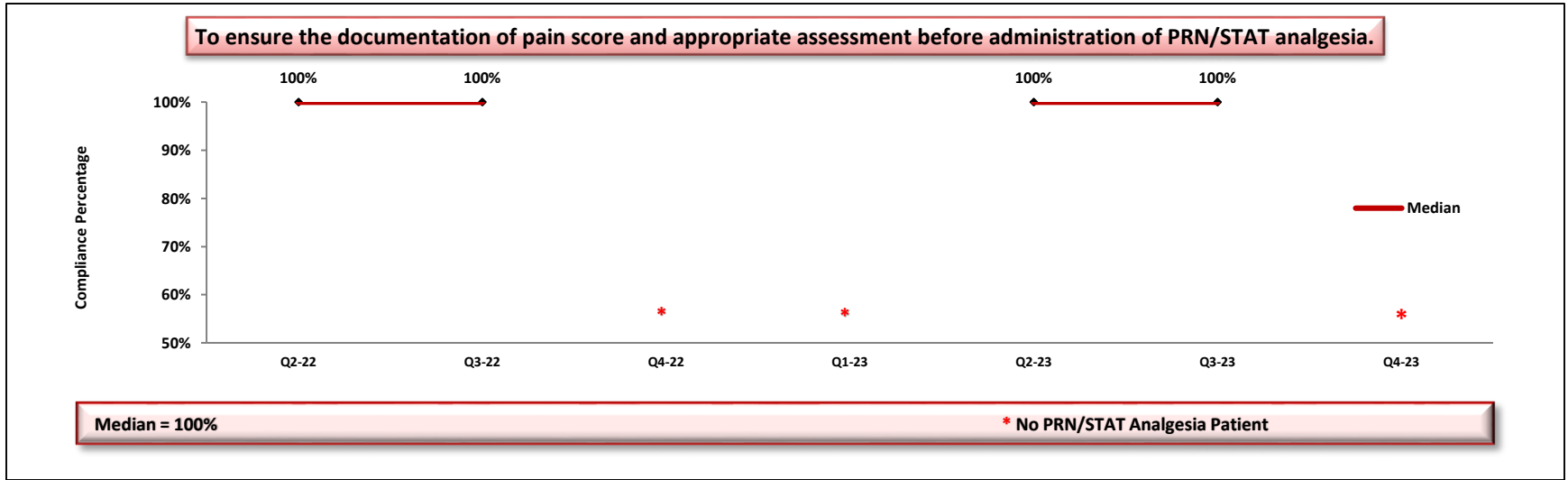


# Adverse Drug Events-Pharmacy



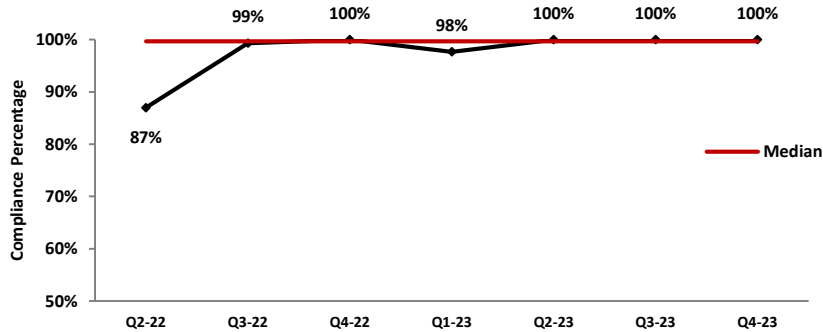
**ADRs – Adverse Drug Reactions**

# Hospital-wide Indicators



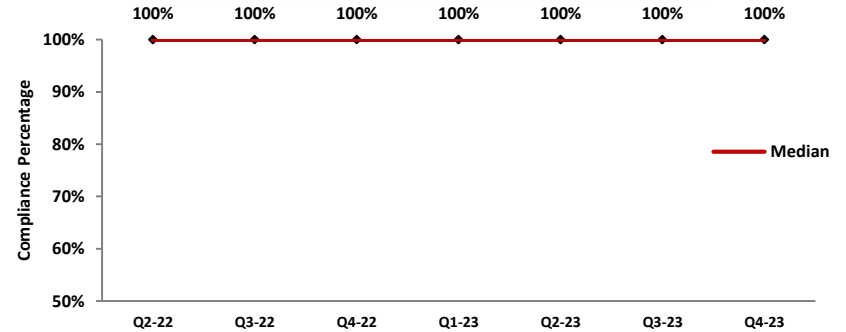
# Hospital-wide Indicators

**Awareness of the staff on hazardous materials**



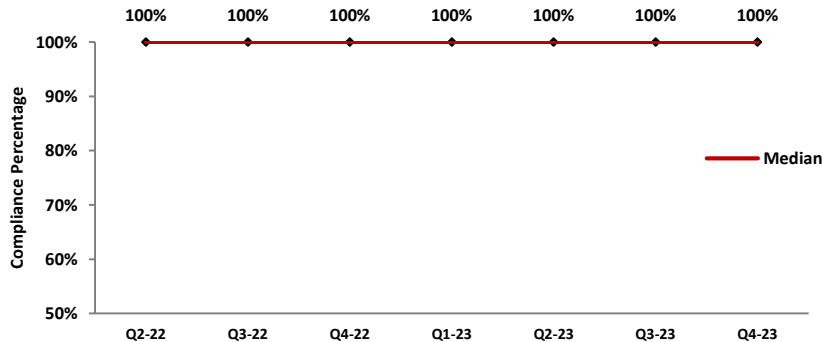
Median = 100%

**Accuracy of hazardous material inventory**



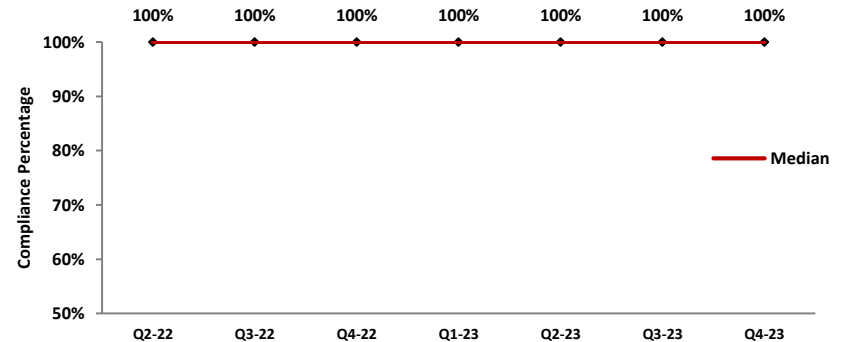
Median = 100%

**Correct labelling of hazardous material**



Median = 100%

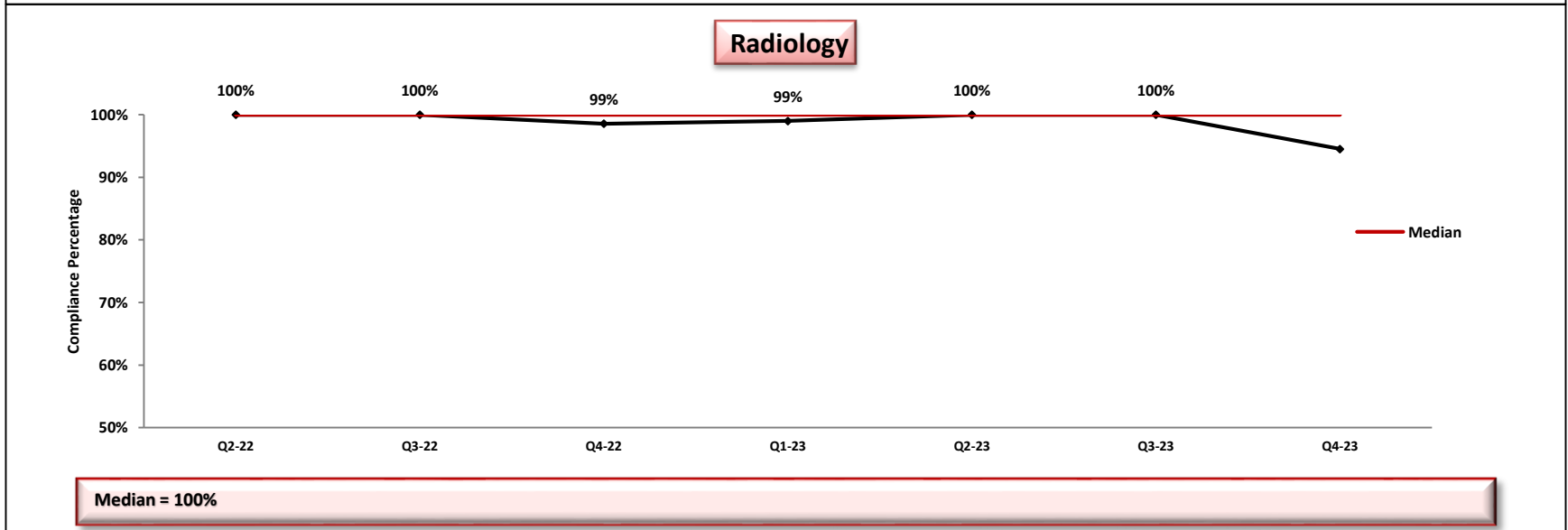
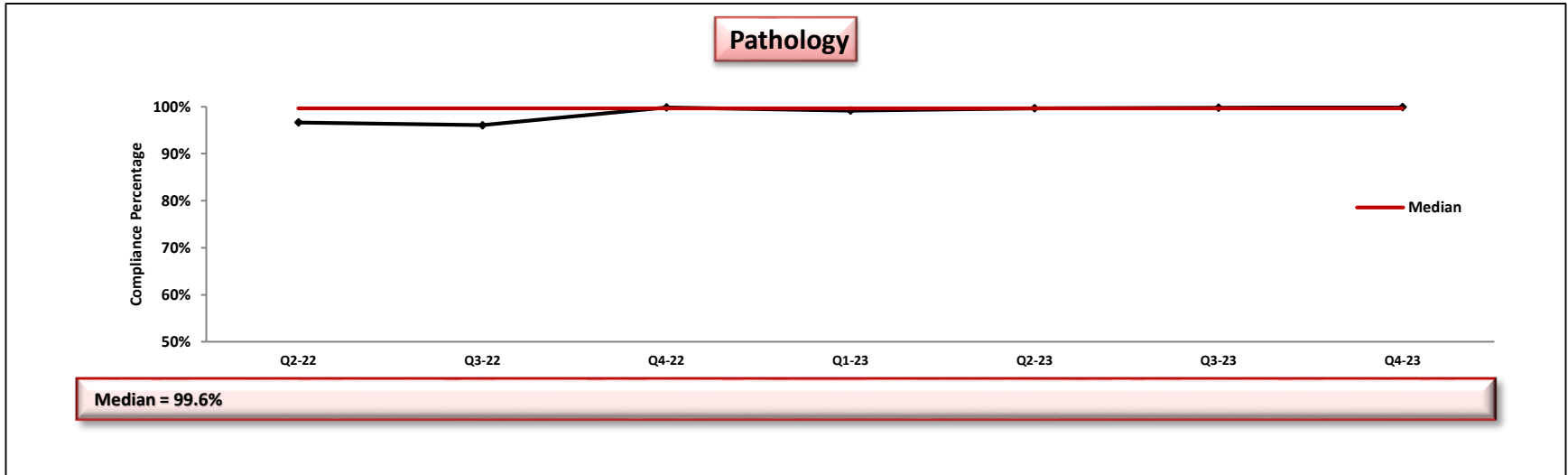
**Monitoring & Safe Keeping of Medical Equipment**



Median = 100%

# Clinical Performance Indicators

## Compliance with defined Turnaround Time for Reporting



# Complaints–Clinical Departments

